

HIGH COURT OF JUDICATURE AT BOMBAY,
NAGPUR BENCH, NAGPUR

e-Tender No. High Court / Computer AMC /1240/ 2026

TENDER DOCUMENTS FOR

"Onsite Comprehensive Annual Maintenance Contract" in respect of Computer Hardware, software and networking items, including the software installed on Servers and Desktops, recovery, transfer and daily back-up of the data of the user, replacement of consumables like toners, cartridges, batteries, I/o Points, LAN, Routers, Modems, etc. installed and used by the High Court and at residential premises of the Hon'ble Judges and officers including maintenance of network Connectivity (Internet Connectivity)"

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SECTION-1

TENDER NOTICE

Tender No. High Court/Computer AMC/ 1240/2026

HIGH COURT OF BOMBAY, NAGPUR BENCH, NAGPUR**e-Tender Notice for Onsite Comprehensive Annual Maintenance Contract of Computer Hardware Items, LAN & Peripherals**

The High Court of Bombay, Bench at Nagpur invites e-Tender from eligible vendors for "Onsite Comprehensive Annual Maintenance Contract" in respect of Computer Hardware Items, LAN & Peripherals, including the software installed on Servers and Desktops, recovery, transfer and daily back-up of the data of the User, replacement of consumables like toner, cartridge, batteries, I/o Points, LAN, Routers, Modems etc. to be supplied by the High Court and maintenance of Internet Connectivity, for the period of two years from the date of award of Contract. Interested parties may submit their Tender Offers **on or before 25.02.2026 upto 4.00 p.m.** on e-tendering website of Government of Maharashtra i.e. <http://mahatendrs.gov.in>. The tender documents and the terms and conditions are available on the websites viz. <http://mahatendrs.gov.in> and <http://bombayhighcourt.nic.in>.

Other Tender Information:

Tender Fees	E.M.D.	Security Deposit	Contract Period
Rs. 6,000/- Refundable	Non Rs.1,00,000/-	10% of Contract Value	02 Years

The bidders to note that, it is highly important that, all activities like buying forms /downloading / filling in bids / inclusion of bids / depositing Tender Fees/E.M.D. etc. should be completed within a stipulated time according to the Time Schedule.

Date : 11 /02/2026



Registrar (Administration)
High Court of Bombay
Nagpur Bench, Nagpur

SECTION-2

ELIGIBILITY CRITERIA &

SCHEDULE

HIGH COURT OF BOMBAY, NAGPUR BENCH, NAGPUR

1. Eligibility Criteria

S. N.	Eligibility Criteria	Documentary Proof to be attached
1.	a] Registration of Firm b] Authorization Letter for authorized Service Partner of respective Companies or OEM (if applicable).	Copies of relevant documents shall be attached If Authorized Service Partner of OEM then Authorization Letter of the OEM
2.	The Bidder should have a minimum aggregate turnover of Rs. 50 Lakhs in support service only, during last three Financial Year.	C.A. Certificates and Audited Balance Sheet of last three financial years.
3.	The Bidders should have a minimum 3 years experience in providing maintenance and service support in Government or PSU Offices dealing with similar Hardware/Software/Network (LAN) in the relevant field.	Copies of Work Order & Works Completion Certificate of satisfactory services should be submitted.
4.	The Bidder should submit details of Hardware Engineer containing his name, qualification, joining date who have completed three years of service in the same company and should have experienced in Redhat Linux Operating System.	Detailed List of Hardware Engineer and Experience Certificate in Redhat Linux Operating System should be enclosed.
5.	The Bidder should submit details of Network Engineer containing his name, qualification, having experience of five years and should be certified in Network Engineering.	Detailed List of Network Engineer and Experience Certificate in Networking should be enclosed.
6.	The Bidder should submit necessary documents about Service Support (AMC) to the RAID Server & Networking. (Experience Certificate)	Copies of relevant documents should be submitted.
7.	The Bidder should have valid Documentary proof of GST Registration Number.	The copy of registration of GST.
8.	The Bidder should have valid Documentary proof of Income Tax Registration (PAN).	The copy of registration of Income TAX (PAN).
9.	The bidder should have Income Tax Returns for last three financial years.	Copies of last three financial year Income Tax Returns shall be attached.
10.	Copy of Acceptance of terms and conditions with the sign & seal of company/agency.	Undertaking to that effect should be given on company letter head as per <i>Annexure-C</i> .

S. N.	Eligibility Criteria	Documentary Proof to be attached
11.	Undertaking that Bidder is not party to any legal proceedings in any court of law.	Undertaking to that effect should be given on company letter head as per <i>Annexure-D</i> .
12.	Underrating that the Bidder must not be blacklisted by the Central / State Government, Corporations or Government Undertakings must be submitted by the bidder.	Undertaking to that effect should be given on company letter head as per <i>Annexure-E</i> .
13.	Performance Bank Guarantee Form.	The Successful bidder should submit the BG format. <i>Annexure-F</i> .
14.	Contract Form.	The Successful bidder should submit the BG format. <i>Annexure-G</i> .
15.	Financial details of interested bidder.	The interested bidder should submit the Financial details <i>Annexure-H</i> .

2. Schedule

Tender Reference	High Court / Computer AMC / 2026
Date & Time of Publication	11.00 a.m. on 12/02/2026
Date & Time to start for Document Download/Sale	11.00 a.m. on 12/02/2026
Date & Time to start for submission of Bid	11.00 a.m. on 12/02/2026
Last date & time for document downloading/Sale	11.00 a.m. on 25/02/2026
Last date & time for submission of Bid	4.00 p.m. on 25/02/2026
Date & Time for opening of Tender Offers/Bid (If possible)	12.30 p.m. on 26/02/2026
The tender should be addressed to	The Registrar (Administration), High Court of Bombay, Nagpur Bench, Nagpur.
Address for Communication and opening of tender	The Registrar (Administration), High Court of Bombay, Nagpur Bench, Civil Lines, Nagpur 440 001.
Site Inspection of Computer Hardware and Networking Devices	In between 16/02/2026 and 21/02/2026 during Office Hours on all working days, i.e., from 10.00 a.m. to 5.00 p.m. with prior-intimation to this office.
Contact Telephone Nos.	0712 – 2562892/Mobile No. 7030904653
E-mail address	<u>hcnag.mah@nic.in</u>

Interested Parties/firms/bidders may log on the website <https://mahatenders.gov.in> & www.bombayhighcourt.nic.in for details Terms and Conditions and to inquire for technical information inquire on Toll Free No. 0120-4001 002/0120-4001 005/0120- 4493395 for tender inquiry.

Date : 11/02/2026

RR
Registrar (Administration)
High Court of Bombay
Nagpur Bench, Nagpur

SECTION-3

GENERAL INSTRUCTIONS TO

BIDDERS

HIGH COURT OF BOMBAY, NAGPUR BENCH NAGPUR

1. The Bidders are expected to examine all instructions, forms, terms and conditions in bidding documents. Failure to furnish all information required by the bidding Documents or submission of a Bid not substantially responsive to the bidding Documents in every respect, shall be at the Bidder's risk and may result in rejection of the Bid. The Bid is liable to be rejected out-rightly without any intimation to the Bidder, if complete information called for the Tender Document is not given therein or if any particulars asked for in the Forms / Proforma in the Tender are not fully furnished.
2. The bidder shall quote the price for the CAMC of computer hardware as per the details mentioned in Annexure "A" of the tender document. The quoted price shall be in Indian Rupees and shall include GST, all statutory levies (if any), and any charges imposed by the State or Central Government. The price shall remain firm and will not be subject to any escalation during the contract period.
3. The Bidder should quote prices in Bill of Quantity [BOQ] only.
4. Bidders, in advance, should keep ready the bid documents to be submitted as indicated in the Tender document/ Schedule in PDF/RAR {OCR searchable} format. Scanned documents should be legible. Bidder needs to note that subsequent sending of documents by e-mail or by any other mode instead of uploading against their bid will not be considered.
5. The tender offer shall be valid for 180 days/contract period.
6. Interested bidder(s), if so desire, may obtain detailed configuration of the Computer Hardware in between 16/02/2026 and 21/02/2026 on any working day between 10 a.m. to 5 p.m. from Computer Section of this Registry. No complaint in this respect should be entertained after the submission of tender.
7. The High Court of Bombay, Bench at Nagpur reserves the right to split orders and / or accept or reject any tender as also to alter any or all of the terms and conditions without assigning any reasons thereof.

8. The Annual Maintenance Contract shall cover comprehensive maintenance of the specified Hardware including the Software installed thereon, recovery and transfer of data of user, Power cables, Power Adapter, etc.

9. In case of specified Computer Hardware items being shifted to any other locations, maintenance shall continue to be applicable.

10. In case of any up-gradation in the system during the proposed maintenance period, the maintenance shall be continued to cover the upgraded system during Contract period.

11. List of Hardware items for Comprehensive Annual Maintenance Contract is enclosed at Annexure "A".

Date : 11/02/2026


Registrar (Administration)
High Court of Bombay
Nagpur Bench, Nagpur

SECTION-4

TENDER FEE, E.M.D. &

PERFORMANCE BANK

GUARANTEE

Tender Fee / Earnest Money Deposit (E.M.D.) :-

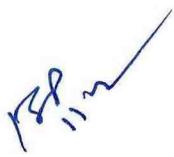
1. Interested bidders are required to submit Tender Fee of Rs. **6,000/-** [Non refundable] and EMD of Rs. **1,00,000/-** [Refundable] through online mode.
2. The Earnest Money Deposit will be returned as per procedure of e-Tendering Procedure.
3. The E.M.D. will be forfeited under the following circumstances: (i) If a Bidder withdraws its bid during the period of bid validity, or (ii) If the Bidder fails to accept corrections of arithmetic errors identified by the High Court in the Bidder's bid (if any), or (iii) If the Successful Bidder fails to make arrangement within the stipulated time, or (iv) If the Successful Bidder fails to accept the Letter of Award and /or execute an agreement within the stipulated time, or (v) If the Successful Bidder fails to furnish the Performance Bank Guarantee/ Security Deposit in the form of Performance Bank Guarantee within stipulated time.
4. As per Government Resolution dated 01/12/2016, Industry, Energy & Labour Department of Government of Maharashtra, the Micro and Small, Medium Enterprises registered as manufacturers under the Micro, Small & Medium Enterprises Development Act, 2006 (MSMED Act-2006) are exempted from paying Tender fees and Earnest Money Deposit (EMD). The exemption has been granted to the Government Boards/Corporations/ Undertakings and Manufacturers and Suppliers registered under the Micro, Small & Medium Enterprises from paying Tender fee and Earnest amount of Tenders. In the absence of a valid certificate from the MSME or NSIC such Tenders shall be rejected straightway.

Performance Bank Guarantee:-

1. The successful bidder shall at his own expense submit with the High Court Administration Office, an unconditional and irrevocable Performance Bank Guarantee (Annexure - F) of an amount equivalent to 10% of the Contract value in Indian Rupees for two year within fifteen (15) working days from the date of Notice of award of the Contract or before signing of the contract whichever is earlier.

2. No interest shall be payable on the Performance Bank Guarantee.
3. The Performance Bank Guarantee will be returned to the successful bidder without interest after satisfactory completion of contract period. If bidder has breached any of the terms and conditions of the tender document and the contract to be executed by the successful bidder or fails to provide satisfactory services, the said Performance Bank Guarantee will be immediately confiscated by this Registry.

Date : 11 /02/2026


Registrar (Administration)
High Court of Bombay
Nagpur Bench, Nagpur

SECTION-5

SCOPE OF WORK AND UPTIME

GUARANTEE

SCOPE OF WORK AND UPTIME GUARANTEE :-

1. The successful bidder should guarantee a minimum uptime of 99% during the maintenance period. The successful bidder shall always maintain a detailed 'breakdown and repair' records of Computer Hardware items and Network communication devices.
2. As part of the Contract, the vendor should look after all the software installed on Servers and Desktops, recovery, transfer, and daily back-up of the data of the user, maintenance of internet connections (Leased Line, Fiber, Ftth, Jio Lines) replacement of consumables like toners, cartridges, batteries, I/o Points, LAN, Routers, Modems, Switches, etc., supplied by the High Court.
3. In case of break down or any obstacle in functioning of a specified Computer Hardware items and Network communication devices the successful bidder shall ensure that, the same is repaired within specified time. In case of failure to repair, successful bidder should provide an equivalent or higher configuration spare replacement, without any additional charges.
4. The successful bidder should provide OEM/genuine parts, for Servers and Laptops, etc. as a mandate, during service period.
5. The Spare parts for standby or replacement should be 100% compatible and shall support respective equipment in the specified Computer Hardware items. The spare parts are to be made available at site itself, by the successful bidder.
6. The successful bidder shall appoint two (02) well experienced Service Engineers at their own expense to ensure the smooth operation of hardware maintenance and networking in High Court Building and residences of Hon'ble Judges. Out of two Engineers, one Engineer is exclusively for Networking having five years experience in the relevant field and should be certified in Network Engineering. The Registry shall not be held liable in any way concerning this matter.
7. The Service Engineer(s) appointed by the successful bidder shall attend the complaints and its resolution under Contract. The Service Engineers will receive complaints and keep a proper Call Log Record. Call Logging to the company and follow up for

receiving and replacing component will be the responsibility of Service Engineer. The Service Engineers shall also be required to attend complaints / calls of other hardware equipment, which are not covered under Contract. The complaint Log of such calls will have to be maintained separately. The Service Engineer will also be required to attend any type of System related calls at the residences of the Hon'ble Judges (Including Hardware & Networking.)

8. The Service Engineer(s) appointed under the Contract shall have to attend his duties in this Hon'ble Court from 9.00 a.m. till call log/related work is finished by Computer Section on working days. Both the Residential Engineers should sign the muster roll maintained by the Computer Section. The Service Engineer(s) may also be required to attend complaints during odd hours and on Court holidays including Sundays, Diwali Holidays and Vacation of the Courts. The service engineer(s) should be well qualified and able to resolve all hardware & networking related problems. If engineer fails to attend the office, the successful bidder shall make arrangement of equally qualified engineer else penalty as per penalty clause will be imposed.

9. The successful bidder shall nominate one of its officers as 'Nodal Officer' who shall receive complaints and keep a proper record mentioning the date and time of the complaint received, the date and time when the complaint was duly attended and the defects rectified, which shall be subject to inspection by any officer of this Court at any time. Call logging to the company and follow-up for receiving and replacing components will be the responsibility of the Resident Engineers.

10. As a part of the maintenance contract, the Computer hardware items shall be numbered separately, and a call report should be submitted on a daily basis by the Engineer to Computer Section of this office.

11. The preventive maintenance should be completed during the first week of every quarter.

12. The number indicated in the list of Computer hardware items may vary (increase/decrease).

13. The successful bidder shall arrange monthly visit of the Area Manager to High Court of Bombay, Nagpur Bench, Nagpur and also quarterly visit by the Regional Manager.

14. The Annual Maintenance Contract may be extended for further period upto one year at the same rates and terms and conditions at the discretion of the Registry of High Court of Bombay, Nagpur Bench, Nagpur.

Date : 11/02/2026

Rs. 1/-
Registrar (Administration)
High Court of Bombay
Nagpur Bench, Nagpur

1. Mark on the
checkbox * I have
read and understood

SECTION-6

GENERAL TERMS AND CONDITIONS

OPENING OF BIDS AND BID EVALUATION :-

1. The technical Covers/Bids will be opened as per Schedule mentioned in the Tender Document and Financial Covers/Bids of technically qualified Bids only will be opened on later date as per procedure of e-Tendering System of Government of Maharashtra.
2. The CAMC award will be given to the bidder on the basis of lowest in total cost of bid, including Hardware maintenance, Network Communication devices, etc.
3. The decision of the Evaluation Committee in the evaluation of the Qualification criteria and Commercial Bids will be final. No correspondence will be entertained outside the process of negotiation / discussion with the Committee of this Registry.

Note: The Bombay High Court of Bombay, Bench at Nagpur, reserves the right to waive any minor informality or non-conformity or irregularity in the Technical bid.

4. The High Court of Bombay, Bench at Nagpur reserves the right to accept or reject any Bid and to annul the Bidding process and reject all Bids at any time prior to award of Contract, without thereby incurring any liability to the affected Bidder or Bidders or any obligation to inform the affected Bidder or Bidders of the grounds for Tendering Authority's action.
5. The contractor/ bidder / participating agency or its official representative (the representative should produce a proper authority letter or certificate) is required to be present for the opening of the tender as per schedule along with all the original as well as self-attested copies of the documents submitted.

CONTRACT FORM :-

1. The successful Bidder shall enter into a contract with the Tender Issuing Authority as per terms and conditions decided by this Registry. The Terms and Conditions specified in the Tender Document shall become part and parcel of the Contract Document.

2. Failure of the successful Bidder to agree with the Terms and Conditions of the Bid/Contract shall constitute sufficient grounds for annulment of the award, in that event, the High Court Administration Office may make the award to the next Best Value Bidder or call for new Bids. In such case, E.M.D. and Performance Bank Guarantee of the successful bidder will be forfeited as per procedure.

OTHER CONDITIONS OF THE CONTRACT CONFIDENTIALITY :-

1. The successful bidder shall not divulge to any person, subsidiaries or groups of the Vendors or to any other person, any information obtained by him in the course of its execution of work and all the information gathered by the successful bidder shall be treated as professional communications and confidential. Any violation of this clause shall lead to cancellation of the Contract and invoking Performance Bank Guarantee, if any, without notice to the successful bidder and appropriate action will be taken by this Registry against the contractor/successful bidder .

2. The successful bidder shall not encourage or partake in any form of Software piracy during the Contract period.

3. The successful bidder shall not take High Court of Bombay as reference to their prospectus of clientele for any purpose.

TERMINATION :-

1. This Registry reserves the right to terminate the Contract by giving due notice in case of breach of any of the material obligations under the Contract, if committed by the successful bidder, during the Contract period.

2. The Contract may also be terminated with due notice in case of any unsatisfactory service performance by the successful bidder or any of his employee or engineer during the Contract period. If the services are not found to be satisfactory, the Performance Bank Guarantee is liable to be forfeited and No Interest is payable on the Performance Bank Guarantee.

3. If at any stage any bidder shows inability to perform any of the turnover conditions after the contract is finalized and awarded, for whatsoever reason(s) or to honour the contract, the Performance Bank Guarantee submitted is liable to be forfeited.

4. In the event of any breach or default of any terms and conditions of the tender document and the agreement to be executed by the successful bidder. The Registrar, High Court of Bombay Bench at Nagpur reserves the right to blacklist a successful bidder for a suitable period.

PAYMENT TERMS :-

1. The Payment will be made on quarterly basis after receipt of invoice subject to availability of Budget and passing of bill from Treasury at Nagpur. However, it is provided that if there is a delay in making payment of the bill, then this Registry shall not be liable to any interest / charges to the bidder.

2. The payment would be made after satisfactory performance report received from the Computer Section of this Registry after deducting GST and Income Tax as per Government Rules.

DOWNTIME PENALTY :-

1. The response time, removal of defects etc., must be as given under, and failing which penalty mentioned against them shall be levied against the tenderer(s).

Sr. No.	Items	Response time		Removal of defects		Extension of time with cogent reason in writing	Beyond extended time
		Not exceeding (from the time of receipt of complaint)	failing which penalty @ per day per complaint	Within	failing which penalty @ per day per complaint		
1.	HCL Servers Infiniti Global Line 2700 STC	Same day	Rs. 500/- per day	24 Hrs.	Rs. 1000/- per day	Upton 48 Hrs. with a penalty.	Making available standby (of

Sr. No.	Items	Response time	Removal of defects	Extension of time with cogent reason in writing	Beyond extended time
					the same configuration) + enhancement of penalty to Rs. 500/- per day per complaint from 3rd day onwards.
2.	CISCO Switches 2960 L2	Same day	Rs. 500/- per day	24 Hrs. Rs. 1000/- per day	____ " _____ "
3.	CISCO Switches 3750 L3	Same day	Rs. 500/- per day	24 Hrs. Rs. 1000/- per day	____ " _____ "
4.	CISCO 2800 Router	Same day	Rs. 500/- per day	24 Hrs. Rs. 1000/- per day	____ " _____ "
5.	CISCO 800M Router	Same day	Rs. 500/- per day	24 Hrs. Rs. 1000/- per day	____ " _____ "
6.	CISCO CATALYST 2960 SERIES SI 8 PORT L2 Switch	Same day	Rs. 500/- per day	24 Hrs. Rs. 1000/- per day	____ " _____ "
7.	CISCO CATALYST 2950 24 Port L2 Switch	Same day	Rs. 500/- per day	24 Hrs. Rs. 1000/- per day	____ " _____ "
8.	Nomus Gateway Fiber V35 Network Modem	Same day	Rs. 500/- per day	24 Hrs. Rs. 1000/- per day	____ " _____ "
9.	Nomus Gateway Fiber G703 Network Modem	Same day	Rs. 500/- per day	24 Hrs. Rs. 1000/- per day	____ " _____ "
10.	17" KIOSK	Same day	Rs. 500/- per day	24 Hrs. Rs. 1000/- per day	____ " _____ "
11.	UPS 2 KV (Numeric Make)	Same day	Rs. 500/- per day	24 Hrs. Rs. 1000/- per day	____ " _____ "
12.	UPS 2 KV (Uniline Make)	Same day	Rs. 500/- per day	24 Hrs. Rs. 1000/- per day	____ " _____ "
13.	UPS Alfa Online 10000 VA	Same day	Rs. 500/- per day	24 Hrs. Rs. 1000/- per day	____ " _____ "
14.	SAN Storage System (HP P2000 MSA)	Same day	Rs. 500/- per day	24 Hrs. Rs. 1000/- per day	____ " _____ "
15.	Digisol Mustang 4000 Series 24 Port L2 Switch	Same day	Rs. 500/- per day	24 Hrs. Rs. 1000/- per day	____ " _____ "

Sr. No.	Items	Response time		Removal of defects		Extension of time with cogent reason in writing	Beyond extended time
16.	HP Laserjet Pro M202dw Printer	Same day	Rs. 500/- per day	24 Hrs.	Rs. 1000/- per day	___ "	___ "
17.	HP Make All-in-One Window – 10 PC	Same day	Rs. 500/- per day	24 Hrs.	Rs. 1000/- per day	___ "	___ "
18.	20 KVA Online UPS with 60Nos of Batteries 100AH	Same day	Rs. 500/- per day	24 Hrs.	Rs. 1000/- per day	___ "	___ "
19.	Kodak Alaris E1025 Scanners	Same day	Rs. 500/- per day	24 Hrs.	Rs. 1000/- per day	___ "	___ "
20.	HP Make All-in-One PC (HP 400G6 AiO i5 Win-10)	Same day	Rs. 500/- per day	24 Hrs.	Rs. 1000/- per day	___ "	___ "
21.	HP Make ProBook 440G8 Notebook Laptop	Same day	Rs. 500/- per day	24 Hrs.	Rs. 1000/- per day	___ "	___ "
22.	LED Screen 50 inches (Panasonic LH-50AN3ND)	Same day	Rs. 500/- per day	24 Hrs.	Rs. 1000/- per day	___ "	___ "
23.	HP 416 Inktank Colour Printer	Same day	Rs. 500/- per day	24 Hrs.	Rs. 1000/- per day	___ "	___ "
24.	Kodak Alaris i1150 Scanner	Same day	Rs. 500/- per day	24 Hrs.	Rs. 1000/- per day	___ "	___ "
25.	ACER Make All-in-One Windows PC	Same day	Rs. 500/- per day	24 Hrs.	Rs. 1000/- per day	___ "	___ "
26.	Canon Make Mono Laser Printer (LBP151DW)	Same day	Rs. 500/- per day	24 Hrs.	Rs. 1000/- per day	___ "	___ "
27.	Kyocera Make Network Printer (Model-ECOSYS-P2040dn)	Same day	Rs. 500/- per day	24 Hrs.	Rs. 1000/- per day	___ "	___ "
28.	Kyocera Make Multifunction Printer (Model-ECOSYS-P2040dn)	Same day	Rs. 500/- per day	24 Hrs.	Rs. 1000/- per day	___ "	___ "
29.	Dell Power Edge R440 Rack Server	Same day	Rs. 500/- per day	24 Hrs.	Rs. 1000/- per day	___ "	___ "
30.	Network I/O Point	Same day	Rs. 500/- per day	24 Hrs.	Rs. 1000/- per day	___ "	___ "
31.	Exprezo EZ-108 KVM Switch	Same day	Rs. 500/- per day	24 Hrs.	Rs. 1000/- per day	___ "	___ "
32.	HCL Make LCD Screen with inbuilt keyboard and touchpad	Same day	Rs. 500/- per day	24 Hrs.	Rs. 1000/- per day	___ "	___ "

1. If the successful bidder fails to send 2 qualified Engineers as specified above or they failed to attend to the complaints in respect of the hardware, software and related to network for which AMC is being awarded, a penalty of Rs. 1000/- per day, per Engineer will be imposed and the penalty amount shall be deducted from the quarterly payment of the successful bidder.

2. In case of inordinate delay in rectifying the defect is found, this office shall have every right to recall the defective hardware from the bidder, and it will be repaired from the market and at the cost of bidder.

ARBITRATION: -

In the event of any dispute or difference arising out or touching upon any of the terms and conditions of this contract and / or in relation to the implementation or interpretation thereof, the same shall be resolved initially by mutual discussion and conciliation but in the event of failure thereof, the same shall be referred to the sole arbitrator appointed by High Court Registry. The arbitration shall be at Nagpur and the Arbitrator shall give his award in accordance with "The Arbitration and Conciliation Act, 1996". The decision of the Arbitrator shall be final and binding upon the parties.

LEGAL JURISDICTION :-

All Legal disputes are subject to the Jurisdiction of Nagpur Court in Maharashtra State only.

Date : 11 /02/2026


 Registrar (Administration)
 High Court of Bombay
 Nagpur Bench, Nagpur

SECTION-7

ANNEXURE

ANNEXURE – A
List of Hardware and Networking Equipments

Sr. No.	Items	Quantity	Purchase Year
1.	HCL Servers Infiniti Global Line 2700 STC	04	2009
2.	CISCO 2960 L2 Switches	07	2009
3.	CISCO 3750 L3 Switches	02	2009
4.	CISCO 2800 Router	01	2009
5.	CISCO 800M Router	01	2009
6.	CISCO CATALYST 2960 SERIES SI 8 PORT L2 Switch	03	2009
7.	CISCO CATALYST 2950 24 Port L2 Switch	01	2009
8.	Nomus Gateway Fiber V35 Network Modem	02	2009
9.	Nomus Gateway Fiber G703 Network Modem	02	2009
10.	17" KIOSK	02	2009
11.	UPS 2 KV (Numeric Make)	03	2009
12.	UPS 2 KV (Uniline Make)	02	2009
13.	UPS Alfa Online 10000 VA	01	2020
14.	SAN Storage System (HP P2000 MSA)	01	2014
15.	Digisol Mustang 4000 Series 24 Port L2 Switch	02	2014
16.	HP Laserjet Pro M202dw Printer	24	2015
17.	HP Make All-in-One Window – 10 PC	04	2019
18.	20 KVA Online UPS with 60Nos of Batteries 100AH	02	2019
19.	Kodak Alaris E1025 Scanners	04	2021
20.	HP Make All-in-One PC (HP 400G6 AiO i5 Win-10)	140	2021

Sr. No.	Items	Quantity	Purchase Year
21.	HP Make ProBook 440G8 Notebook Laptop	27	2021
22.	LED Screen 50 inches (Panasonic LH-50AN3ND)	30	2022
23.	HP 416 Ink-tank Colour Printer	01	2022
24.	Kodak Alaris i1150 Scanner	05	2018-19
25.	ACER Make All-in-One Windows PC	20	2018
26.	Canon Make Mono Laser Printer (LBP151DW)	130	2018
27.	Kyocera Make Network Printer (Model-ECOSYS-P2040dn)	15	2018
28.	Kyocera Make Multi-function Printer (Model-ECOSYS-P2040dn)	10	2018
29.	Dell Power Edge R440 Rack Server	8	2019
30.	Network I/O Point	400	----
31.	Exprezo EZ-108 KVM Switch	02	2019
32.	HCL Make LCD Screen with inbuilt keyboard and touch-pad	01	2019

Date : 11/02/2026


Registrar (Administration)
High Court of Bombay
Nagpur Bench, Nagpur

Annexure – B**TENDER FORM**

(This Tender Form should be filled up and place in Technical Envelope)

Name of Agency	
Detailed Address	
Telephone Numbers	
E-mail I.D.	

Eligibility Criteria

Sr. No.	Eligibility Criteria/ List of documents to be uploaded serially in Technical Bid	Document attached Yes / No	Page No.
1.	1] Registration of Firm 2] Authorization Letter for authorized Service Partner of respective Companies or OEM (if applicable).		
2.	The bidder should have a minimum aggregate turnover of Rs. 50 Lakhs in support service only, during the last three years.		
3.	The Bidders should have a minimum 3 years experience in providing maintenance and service support in Government or PSU Offices dealing with similar Hardware/Software/Network (LAN) in the relevant field.		
4.	The Bidder should submit details of Hardware Engineer containing his name, qualification, joining date who have completed three years of service in the same company and should have experienced in Redhat Linux Operating System.		
5.	The Bidder should submit details of Network Engineer containing his name, qualification, having experience of five years and should be certified in Network Engineering.		
6.	The Bidder should submit necessary documents about Service Support (AMC) to the RAID Server & Networking. (Experience Certificate)		
7.	The bidder should have valid Documentary proof of Goods & Service Tax (GST) Registration Number.		
8.	The bidder should have valid Documentary proof of Income Tax Registration (PAN).		
9.	The bidder should have Income Tax Returns for the last three financial years.		
10.	Copy of Acceptance of terms and conditions with the sign & seal of company/agency.		
11.	Undertaking that bidder is not a party to any legal proceedings in any court of law.		

Sr. No.	Eligibility Criteria/List of documents to be uploaded serially in Technical Bid	Document attached Yes / No	Page No.
12.	Underrating that the bidder must not be blacklisted by the Central/State Government, Corporations or Government Undertakings must be submitted by the bidder.		

Undertaking

I/We _____ Company/Agency hereby undertakes that the above-mentioned information is true and correct to the best of my knowledge.

Seal & Sign of Company/Agency/Firm

Annexure C

(On letter head)

Acceptance of Terms and Conditions

I / We hereby undertakes that the terms and conditions at Serial Nos. _____ and other particulars mentioned in e-Tender No. _____, dated _____ will be bound to us and will follow them scrupulously.

Hence this is our acceptance.

Date:

Place:

**Authorized Signature with Seal
Name: _____**

Annexure D
(On letter head)

UNDERTAKING

I / We hereby undertakes that I / We are not party to any legal proceedings pending before the Hon'ble High Court or any other Court of law and also no criminal offence is registered against us.

Date:

Place: _____ Authorized Signature with Seal
Name: _____

Annexure – E
(On letter head)

Undertaking

I / We _____ hereby declare that we have never been blacklisted / prosecuted by the Central / State Government, Corporations or Government Undertakings.

Date:

Place:

Authorized Signature with Seal

Name: _____

Annexure – F**PERFORMANCE BANK GUARANTEE FORM**
[On Rs. 500/- Stamp Paper]

To: _____ (Name of Contractor)

WHEREAS _____ (Name of Bidder) has undertaken the Contract, as per Tender No. _____ dated, _____ to provide _____ (Description of goods and Services) hereinafter called "the Contract".

AND WHEREAS it has been stipulated by you in the said Contract that the Bidder shall furnish you with a Bank Guarantee by a recognized Bank for the sum specified therein as security for compliance with the bidder's performance obligations in accordance with the Contract.

AND WHEREAS we have agreed to give the bidder a guarantee:-

THEREFORE, WE hereby affirm that we are Guarantors and responsible to you, on behalf of the bidder, up to a total of Rs. _____ (amount of the guarantee in Words and Figures) and we undertake to pay you, upon your first written demand declaring the bidder to be in default under the Contract and without cavil or argument, any sum or sums within the limit of _____ as aforesaid, without your needing to prove or to show the grounds or reasons for your demand or the sum specified therein.

This guarantee is valid until the _____ day of _____ 20____.

Signature and Seal

of Guarantors _____

Date :- _____

Address: _____

Annexure – G**CONTRACT FORM**

AGREEMENT MADE this _____ day of _____ Two Thousand Twenty Six, between _____ (hereinafter called "Vendor") of the one part and the Registrar (Administration), High Court of Bombay, Nagpur Bench, Nagpur (hereinafter called the "Indenter") of the other part.

WHEREAS the Vendor has agreed to provide Onsite Comprehensive Annual Maintenance Contract of Computer Hardware Items installed at the High Court of Bombay, Nagpur Bench, Nagpur thereof enclosed to the Work Order, as per the terms and conditions agreed between the parties and whereas the Vendor has deposited with the High Court, Bombay, Nagpur Bench, Nagpur, sum of Rs _____/- (_____ only) as a security for the fulfillment of this Agreement NOW ITS HEREBY AGREED between the parties hereto as follows :-

1. The Vendor has accepted the Contract on the terms and conditions set out in the Tender Notice No. High Court/Computer AMC/ _____ /2026 dated _____.
2. The Indenter has placed Work Order No. _____ dated _____ with _____ for providing Onsite Comprehensive Annual Maintenance Contract of Computer Hardware Items at High Court Nagpur Bench for period of two years from _____ to _____, at the total cost of Rs. _____/-, as per the Terms & conditions. Thus, this Contract shall remain in force with effect from _____ to _____. The payment of Onsite Comprehensive Annual Maintenance Contract shall be made to the Vendor by the Indenter on quarterly basis.
3. Upon breach by the Vendor of any of the conditions of the Agreement, the Indenter may issue a notice in writing, determine and put an end to this Agreement without prejudice to the right of the Indenter to claim damages for antecedent breaches thereof on the part of the Vendor and also to reasonable compensation for the loss occasioned by the failure of the Vendor to fulfill the Agreement, as certified in writing by the

Indenter which certificate shall be conclusive evidence of the amount of such compensation payable by the Vendor to the Indenter.

4. Upon the determination of this Agreement, whether by efflux of time or otherwise, the said deposit shall after the expiration of 12 (Twelve) months from the date of such determination be returned to the Vendor but without interest and after deducting there from any sum due by the Vendor to the Indenter under the terms & conditions of this Agreement.
5. This Agreement shall remain in force until the expiry of the date of Annual Maintenance Contract but notwithstanding anything contained herein or in the Tender Document and Acceptance Forms, the Indenter may cancel the Contract at any time upon giving one months' Notice in writing without compensating the Vendor.
6. In witness whereof the said _____ hath set his hand hereto and Indenter has on behalf of the High Court of Bombay, Nagpur Bench, Nagpur affixed his hand and seal thereto the day and year first above written.
7. Notices in connection with the Contract may be given by the Indenter (The Registrar (Administration), High Court of Bombay, Nagpur Bench, Nagpur or any Gazetted Officer of the High Court authorized by the Registrar (Administration), High Court of Bombay, Nagpur Bench, Nagpur)
8. In consideration of the payments to be made by the Indenter to the Vendor as hereinafter mentioned, the Vendor hereby covenants with the Indenter to provide the Goods and Services and to remedy defects therein conformity in all respect with the provisions of the Contract.
9. The Indenter hereby covenants to pay the Vendor in consideration of the provision of services, the contract price or such other sum as may become payable under the provisions of the Contract at the times and in the manner prescribed by the Contract.

10. If subject to circumstances beyond control (Force Majeure), the Vendor fails to provide maintenance service in accordance with the conditions mentioned in the Tender Document, the Indenter shall at his option be entitled either:

(a) To impose downtime penalty upon the Vendor for non repairing/replacing of any Hardware Items within a prescribed time limit as mentioned in the Tender Document;
OR

(b) To get repaired any Hardware Items, which could not be repaired by the Vendor with stipulated period, from the local market at the cost of Vendor;
OR

(c) To cancel the Contract.

11. In the event of action to be taken under (a), (b) or (c), the Vendor shall be liable for any losses which the Indenter may sustain on that account. The recovery on account of damages or by way of penalty under (a) above will be made by deducting the amount from payment to be made to the Vendor.

Nagpur.

Vendor

Witness: 1)

2)

Indenter

On behalf of the High Court of Bombay, Nagpur Bench Nagpur

Annexure – H**Financial Details of interested bidder**

(To be furnished on the letterhead of the Auditor/ Chartered Accountant and placed in the Technical Envelope)

The Annual Turnover for the last three consecutive financial years of M/s. _____ are given below and certified that the statement is true and correct.

Financial Information in INR	
Details	Financial Years
Annual Turnover from Internet Services (In Rupees)	
Average Annual Turnover (for the above 3 years) in Rupees -----	
Supporting Documents :	
<p>Audited certified financial statements for the last three FYs (2022-23, 2023-24 & 2024-25) (Submission of copies of Profit/ Loss Account and Balance Sheet for the respective financial years is mandatory along with this form). A provisional Statement of account shall not be considered.</p> <p>Filled-in information in this format must be jointly certified and sealed by the CA and the authorized representative of the Vendor and to be furnished in original along with the tender failing which the tender will be outrightly rejected. No scanned copy will be entertained.</p>	

**Signature and Seal of the Chartered Accountant with Date in original
(with Membership No. on his seal)**

Authorized Signatory [In full initials with Date and Seal]: _____
Communication Address of the Vendor:

Annexure – I**Past Experience Details (last 3 years)**

(To be placed in Technical Envelope)

Sr. No.	Name of the Assignment with details thereof	Types of Service Provided	Name of the Client with complete address and contact number	Duration of the Assignment	Contract Value (in INR)	Period (Contract Start & end date)	Status (Completed/ Ongoing/etc.)
A	B	C	D	E	F	G	H
1							
2							
3							
4							
5							

Note :- Vendors are requested to furnish the list of the assignments undertaken during the last 3 Financial Years (2022-23, 2023-24 & 2024-25) as per the above prescribed format only. Information not conforming to the above format will be treated as non- responsive. Copies of the Work order / Contract Document / Completion Certificate from the previous Clients need to be furnished along with the above information.

Authorized Signatory [In full initials with Date and Seal] _____

Communication Address of the Vendor: _____