

Statement of Pre-Bid Queries received from the prospective bidder in respect of Tender Notice No.HIGH COURT/PRINTERS/349/2023 dated 09/08/2023							
Meeting date 21/08/2023 (Through Video Conferencing)							
Sr. No.	Name of the Company	Tender Section No.	Tender Page No.	Tender Clause No	Existing Clause details	Clarification Sought	Reply of the Committee
1	Canon India Pvt. Ltd.	1.50: Comprehensive Warranty and Maintenance of Printers	35	1.50.2	OEM's Warranty Statement/terms shall not be applicable to the systems/Items supplied under the contract.	Requested to consider the standard warranty terms and conditions	No Change
2	Canon India Pvt. Ltd.	1.50: Comprehensive Warranty and Maintenance of Printers	35	1.50.3	Warranty shall cover maintenance of the entire Printer including its consumable /non-consumable parts. Ink cartridges or toners are not covered under warranty.	There are other consumable part like Fixing Film, fixing assembly, ITB Belt, Roller, Teflon which are also considered as consumables part which should also be excluded from Warranty	No Change
3	Canon India Pvt. Ltd.	Annexure 9 : Main Technical MT.01 Item No. 2: Laser Printer Sr. No. 25	58	Annexure 9 : Main Technical MT.01 Item No. 2: Laser Printer Sr. No. 25	Certification: Energy Star/, BIS, RoHS	BIS and RoHS	No Change
4	Canon India Pvt. Ltd.	Annexure 9 : Main Technical MT.01 Item No. 2: Laser Printer Sr. No. 27	58	Annexure 9 : Main Technical MT.01 Item No. 2: Laser Printer Sr. No. 27	Port: USB 2.0/3.0	USB 2.0	No Change
5	Canon India Pvt. Ltd.	Annexure 9 : Main Technical MT.01 Item No. 2: Laser Printer Sr. No. 17	57	Annexure 9 : Main Technical MT.01 Item No. 2: Laser Printer Sr. No. 17	Print Speed: 40 PPM or above	Print speed to be considered as 38 PPM & Above on A4	No Change
6	Canon India Pvt. Ltd.	Annexure 9 : Main Technical MT.01 Item No. 2: Laser Printer Sr. No. 23	57	Annexure 9 : Main Technical MT.01 Item No. 2: Laser Printer Sr. No. 23	Paper Handling: Industry Standard	250 + 100 sheets paper input	No Change

Sr. No.	Name of the Company	Tender Section No.	Tender Page No.	Tender Clause No	Existing Clause details	Clarification Sought	Reply of the Committee
7	Canon India Pvt. Ltd.	Annexure 9 : Main Technical MT.01 Item No. 1: Multi Function Device Sr. No. 23	55	Annexure 9 : Main Technical MT.01 Item No. 1: Multi Function Device Sr. No. 23	Scan Input Mode: JPG, BMP, PDF, TIFF, PNG, RTF Searchable PDF, RTF, TXT	PDF, JPG and TIFF	The Clause "Scan Input Mode: JPG, BMP, PDF, TIFF, PNG, RTF Searchable PDF, RTF, TXT" is changed as " Scan Output Mode: JPG, PDF, TIFF ".
8	Canon India Pvt. Ltd.	Annexure 9 : Main Technical MT.01 Item No. 1: Multi Function Device Sr. No. 30	55	Annexure 9 : Main Technical MT.01 Item No. 1: Multi Function Device Sr. No. 30	Certification: Energy Star/BIS, RoHS	BIS and RoHS	No Change
9	Canon India Pvt. Ltd.	Annexure 9 : Main Technical MT.01 Item No. 1: Multi Function Device Sr. No. 18	55	Annexure 9 : Main Technical MT.01 Item No. 1: Multi Function Device Sr. No. 18	Print Speed: 35 PPM or above	Request to consider print speed as 33PPM and above on A4	No Change
10	Canon India Pvt. Ltd.	Annexure 9 : Main Technical MT.01 Item No. 1: Multi Function Device Sr. No. 32	55	Annexure 9 : Main Technical MT.01 Item No. 1: Multi Function Device Sr. No. 32	Port: USB 2.0/3.0 Gen1	USB 2.0	No Change
11	Canon India Pvt. Ltd.	Annexure 9 : Main Technical MT.01 Item No. 1: Multi Function Device Sr. No. 38	55	Annexure 9 : Main Technical MT.01 Item No. 1: Multi Function Device Sr. No. 38	Paper Handling: Industry Standard	250 + 100 sheets paper input	No Change
12	Ace Brain Systems & Software Pvt. Ltd.	1.48: Installation Process	32	1.48.2	Maximum Period for Delivery from the date of Purchase Order: 4 Weeks	Kindly extend to 8 Weeks, due to market conditions and chip shortages the delivery of product is delayed.	No Change

Sr. No.	Name of the Company	Tender Section No.	Tender Page No.	Tender Clause No	Existing Clause details	Clarification Sought	Reply of the Committee
13	Ace Brain Systems & Software Pvt. Ltd.	1.49: Payment Process	34	1.49.3	100% payment will be made after satisfactory delivery, installation and commissioning thereof.	Kindly make it 90% against Delivery and Balance against installation. As installation can be delayed due to various reasons.	No Change
14	M/S PACE Business Machines Pvt. Ltd.	Annexure 9 : Main Technical MT.01 Item No. 1: Multi Function Device Sr. No. 16	55	Annexure 9 : Main Technical MT.01 Item No. 1: Multi Function Device Sr. No. 16	Duty Cycle: 80,000 or more	10000/15000/50000	No Change
15	M/S PACE Business Machines Pvt. Ltd.	Annexure 9 : Main Technical MT.01 Item No. 1: Multi Function Device Sr. No. 18	55	Annexure 9 : Main Technical MT.01 Item No. 1: Multi Function Device Sr. No. 18	Print Speed: 35 PPM or above	30/34/40 PPM	No Change
16	M/S PACE Business Machines Pvt. Ltd.	Annexure 9 : Main Technical MT.01 Item No. 1: Multi Function Device Sr. No. 21	55	Annexure 9 : Main Technical MT.01 Item No. 1: Multi Function Device Sr. No. 21	Print Language: Post script and PCL	BR Script/PCL	Print Language: Post script /PCL/UFR
17	M/S PACE Business Machines Pvt. Ltd.	Annexure 9 : Main Technical MT.01 Item No. 1: Multi Function Device Sr. No. 24	55	Annexure 9 : Main Technical MT.01 Item No. 1: Multi Function Device Sr. No. 24	Support file format for USB Direct Print: JPEG, PDF	Use Case	No Change
18	M/S PACE Business Machines Pvt. Ltd.	Annexure 9 : Main Technical MT.01 Item No. 1: Multi Function Device Sr. No. 31	55	Annexure 9 : Main Technical MT.01 Item No. 1: Multi Function Device Sr. No. 31	Memory: Minimum 512 MB or above	64/128/1024 MB	No Change

Sr. No.	Name of the Company	Tender Section No.	Tender Page No.	Tender Clause No	Existing Clause details	Clarification Sought	Reply of the Committee
19	M/S PACE Business Machines Pvt. Ltd.	Annexure 9 : Main Technical MT.01 Item No. 1: Multi Function Device Sr. No. 32	55	Annexure 9 : Main Technical MT.01 Item No. 1: Multi Function Device Sr. No. 32	Port: USB 2.0/3.0 Gen1	Use Case for 3.0	No Change
20	M/S PACE Business Machines Pvt. Ltd.	Annexure 9 : Main Technical MT.01 Item No. 1: Multi Function Device Sr. No. 33	55	Annexure 9 : Main Technical MT.01 Item No. 1: Multi Function Device Sr. No. 33	Connectivity Technology: Wired (Integrated Ethernet 10/100/1000) and Wireless (802.11 b/g/n)	Use case for 10/100/1000	Connectivity Technology: Wired (Integrated Ethernet 10/100) and Wireless (802.11 b/g/n)
21	M/S PACE Business Machines Pvt. Ltd.	Annexure 9 : Main Technical MT.01 Item No. 1: Multi Function Device Sr. No. 37	55	Annexure 9 : Main Technical MT.01 Item No. 1: Multi Function Device Sr. No. 37	Paper Output: 150 sheets	1/50 Sheets	No Change
22	M/S PACE Business Machines Pvt. Ltd.	Annexure 9 : Main Technical MT.01 Item No. 1: Multi Function Device Sr. No. 40	56	Annexure 9 : Main Technical MT.01 Item No. 1: Multi Function Device Sr. No. 40	Warranty: 5 years on site Comprehensive Warranty with consumable and non-consumable except toner/Cartridge	3 Years	No Change
23	M/S PACE Business Machines Pvt. Ltd.	Annexure 9 : Main Technical MT.01 Item No. 2: Laser Printer Sr. No. 15	57	Annexure 9 : Main Technical MT.01 Item No. 2: Laser Printer Sr. No. 15	Duty Cycle: 80,000 or more	50000/100000	No Change
24	M/S PACE Business Machines Pvt. Ltd.	Annexure 9 : Main Technical MT.01 Item No. 2: Laser Printer Sr. No. 19	57	Annexure 9 : Main Technical MT.01 Item No. 2: Laser Printer Sr. No. 19	First Print-out Time: 6.8 Sec or less	7.5 Sec or less	No Change

Sr. No.	Name of the Company	Tender Section No.	Tender Page No.	Tender Clause No	Existing Clause details	Clarification Sought	Reply of the Committee
25	M/S PACE Business Machines Pvt. Ltd.	Annexure 9 : Main Technical MT.01 Item No. 2: Laser Printer Sr. No. 20	57	Annexure 9 : Main Technical MT.01 Item No. 2: Laser Printer Sr. No. 20	Print Languages: Post script and PCL	BR Script/PCL	Print Language: Post script /PCL/UFR
26	M/S PACE Business Machines Pvt. Ltd.	Annexure 9 : Main Technical MT.01 Item No. 2: Laser Printer Sr. No. 25	58	Annexure 9 : Main Technical MT.01 Item No. 2: Laser Printer Sr. No. 25	Certification: Energy Star/, BIS, RoHS	512/1024	No Change
27	M/S PACE Business Machines Pvt. Ltd.	Annexure 9 : Main Technical MT.01 Item No. 2: Laser Printer Sr. No. 26	58	Annexure 9 : Main Technical MT.01 Item No. 2: Laser Printer Sr. No. 26	Memory: Minimum 256 MB	512/1024	No Change
28	M/S PACE Business Machines Pvt. Ltd.	Annexure 9 : Main Technical MT.01 Item No. 2: Laser Printer Sr. No. 27	58	Annexure 9 : Main Technical MT.01 Item No. 2: Laser Printer Sr. No. 27	Port: USB 2.0/3.0	Use case for 3.0	No Change
29	M/S PACE Business Machines Pvt. Ltd.	Annexure 9 : Main Technical MT.01 Item No. 2: Laser Printer Sr. No. 28	58	Annexure 9 : Main Technical MT.01 Item No. 2: Laser Printer Sr. No. 28	Connectivity Technology:Wired (Integrated Ethernet 10/100/1000) and Wireless (802.11 b/g/n)	Use case for 10/100/1000	Connectivity Technology:Wired (Integrated Ethernet 10/100) and Wireless (802.11 b/g/n)
30	M/S PACE Business Machines Pvt. Ltd.	Annexure 9 : Main Technical MT.01 Item No. 2: Laser Printer Sr. No. 31	58	Annexure 9 : Main Technical MT.01 Item No. 2: Laser Printer Sr. No. 31	Paper Input: Standard 250 sheets	500 Pages	No Change
31	M/S PACE Business Machines Pvt. Ltd.	Annexure 9 : Main Technical MT.01 Item No. 2: Laser Printer Sr. No. 32	58	Annexure 9 : Main Technical MT.01 Item No. 2: Laser Printer Sr. No. 32	Multi-Purpose tray: 100 sheets	50 Sheets	No Change

Sr. No.	Name of the Company	Tender Section No.	Tender Page No.	Tender Clause No	Existing Clause details	Clarification Sought	Reply of the Committee
32	M/S PACE Business Machines Pvt. Ltd.	Annexure 9 : Main Technical MT.01 Item No. 2: Laser Printer Sr. No. 34	58	Annexure 9 : Main Technical MT.01 Item No. 2: Laser Printer Sr. No. 34	Warranty: 5 years on site Comprehensive Warranty with consumable and non-consumable except toner/Cartridge	3 Years onsite warranty	No Change
33	Brother International	Annexure 9 : Main Technical MT.01 Item No. 1: Multi Function Device Sr. No. 14	54	Annexure 9 : Main Technical MT.01 Item No. 1: Multi Function Device Sr. No. 14	Type: Single Cartridge having drum & toner	We request you to allow separate drum and separate toner technology so that we can participate	No Change
34	Brother International	Annexure 9 : Main Technical MT.01 Item No. 1: Multi Function Device Sr. No. 16	55	Annexure 9 : Main Technical MT.01 Item No. 1: Multi Function Device Sr. No. 16	Duty Cycle: 80,000 or more	We request you to make it 50000 or above so that we can participate	No Change
35	Brother International	Annexure 9 : Main Technical MT.01 Item No. 1: Multi Function Device Sr. No. 21	55	Annexure 9 : Main Technical MT.01 Item No. 1: Multi Function Device Sr. No. 21	Print Language: Post script and PCL	We request you to make this as Post Script /BR Script/PCL	Print Language: Post script /PCL/UFR
36	Brother International	Annexure 9 : Main Technical MT.01 Item No. 1: Multi Function Device Sr. No. 32	55	Annexure 9 : Main Technical MT.01 Item No. 1: Multi Function Device Sr. No. 32	Port: USB 2.0/3.0 Gen1	We request you to make it 2.0 and above	No Change
37	Brother International	Annexure 9 : Main Technical MT.01 Item No. 1: Multi Function Device Sr. No. 33	55	Annexure 9 : Main Technical MT.01 Item No. 1: Multi Function Device Sr. No. 33	Connectivity Technology: Wired (Integrated Ethernet 10/100/1000) and Wireless (802.11 b/g/n)	We request you to make this as Wired (Integrated Ethernet 10/100) and Wireless (802.11 b/g/n) so that will be able to participate.	Connectivity Technology: Wired (Integrated Ethernet 10/100) and Wireless (802.11 b/g/n)

Sr. No.	Name of the Company	Tender Section No.	Tender Page No.	Tender Clause No	Existing Clause details	Clarification Sought	Reply of the Committee
38	Brother International	Annexure 9 : Main Technical MT.01 Item No. 1: Multi Function Device Sr. No. 36	55	Annexure 9 : Main Technical MT.01 Item No. 1: Multi Function Device Sr. No. 36	Multi-Purpose tray: 100 sheets	We request you to set minimum 50 Sheets or above	No Change
39	Brother International	Annexure 9 : Main Technical MT.01 Item No. 1: Multi Function Device Sr. No. 40	56	Annexure 9 : Main Technical MT.01 Item No. 1: Multi Function Device Sr. No. 40	Warranty: 5 years on site Comprehensive Warranty with consumable and non-consumable except toner/Cartridge	3 years on site Comprehensive Warranty with consumable and non-consumable except toner/Cartridge	No Change
40	Brother International	Annexure 9 : Main Technical MT.01 Item No. 2: Laser Printer Sr. No. 13	57	Annexure 9 : Main Technical MT.01 Item No. 2: Laser Printer Sr. No. 13	Type: Single Cartridge having drum & toner	We request you to allow separate drum and separate toner technology so that we can participate	No Change
41	Brother International	Annexure 9 : Main Technical MT.01 Item No. 2: Laser Printer Sr. No. 15	57	Annexure 9 : Main Technical MT.01 Item No. 2: Laser Printer Sr. No. 15	Duty Cycle: 80,000 or more	We request you to make it 50000 or above so that we can participate	No Change
42	Brother International	Annexure 9 : Main Technical MT.01 Item No. 2: Laser Printer Sr. No. 19	57	Annexure 9 : Main Technical MT.01 Item No. 2: Laser Printer Sr. No. 19	First Printout Time: 6.8 Sec or less	We request you to make it 7.5 sec or less so that brother can participate in the bid	No Change
43	Brother International	Annexure 9 : Main Technical MT.01 Item No. 2: Laser Printer Sr. No. 20	57	Annexure 9 : Main Technical MT.01 Item No. 2: Laser Printer Sr. No. 20	Print Language: Post script and PCL	We request you to make this as Post Script /BR Script/PCL	Print Language: Post script /PCL/UFR

Sr. No.	Name of the Company	Tender Section No.	Tender Page No.	Tender Clause No	Existing Clause details	Clarification Sought	Reply of the Committee
44	Brother International	Annexure 9 : Main Technical MT.01 Item No. 2: Laser Printer Sr. No. 27	58	Annexure 9 : Main Technical MT.01 Item No. 2: Laser Printer Sr. No. 27	Port: USB 2.0/3.0	We request you to make it 2.0 and above	No Change
45	Brother International	Annexure 9 : Main Technical MT.01 Item No. 2: Laser Printer Sr. No. 28	58	Annexure 9 : Main Technical MT.01 Item No. 2: Laser Printer Sr. No. 28	Connectivity Technology: Wired (Integrated Ethernet 10/100/1000) and Wireless (802.11 b/g/n)	We request you to make this as Wired (Integrated Ethernet 10/100) and Wireless (802.11 b/g/n) so that will be able to participate.	Connectivity Technology: Wired (Integrated Ethernet 10/100) and Wireless (802.11 b/g/n)
46	Brother International	Annexure 9 : Main Technical MT.01 Item No. 2: Laser Printer Sr. No. 32	58	Annexure 9 : Main Technical MT.01 Item No. 2: Laser Printer Sr. No. 32	Multi-Purpose tray: 100 sheets	We request you to set minimum 50 Sheets or above	No Change
47	Brother International	Annexure 9 : Main Technical MT.01 Item No. 2: Laser Printer Sr. No. 34	58	Annexure 9 : Main Technical MT.01 Item No. 2: Laser Printer Sr. No. 34	Warranty: 5 years on site Comprehensive Warranty with consumable and non-consumable except toner/Cartridge	3 years on site Comprehensive Warranty with consumable and non-consumable except toner/Cartridge	No Change