

Statement of Pre-Bid Queries received from the prospective bidders in respect of Tender Notice No.HIGH COURT/ANTIVIRUS/508/2022 dated 18/11/2022

Meeting date 28/11/2022 (Through Video Conferencing)

Sr. No.	Name of the Company	Tender Section No.	Tender Page No.	Tender Clause No	Existing Clause details	Clarification Sought	Reply of the Committee
1	Quick Heal Technologies Limited	Annexure -8: Main Technical MT.01	49	17	Data Loss Prevention (DLP/IDLP) capability : Yes	DLP is normally feature of EPS solution, not Standalone Antivirus feature.	No change
2	Quick Heal Technologies Limited	Annexure – 8 Main Technical MT.01	49	30	Host integrity : Yes	It is normally a feature of EPS solution, not Standalone Antivirus Feature.	No change
3	Quick Heal Technologies Limited	Annexure – 8 Main Technical MT.01	49	34	Vulnerability assessment and patch management : Yes	If requirement is for Standalone Antivirus, so Patch management should not be required	No change
4	Quick Heal Technologies Limited	Annexure – 8 Main Technical MT.01	49	39	File server protection : Yes	If requirement is for Laptops, so File Server Protection should not be required	No change
5	Quick Heal Technologies Limited	Annexure -8: Main Technical MT.01	50	44	Auto-sandboxing capability : Yes	Can this be optional requirement (yes/no), if the requirement of standalone antivirus.	No change
6	Quick Heal Technologies Limited	Annexure – 8 Main Technical MT.01	50	46	Centralized Management : Yes	If requirement is for Standalone Antivirus, so Centralized Management should not be required.	Delete the clause
7	Zoom Computers	Annexure -8: Main Technical MT.01	49	17	Data Loss Prevention (DLP/IDLP) capability : Yes	To be discussed	No change
8	Zoom Computers	Annexure – 8 Main Technical MT.01	49	30	Host integrity : Yes	To be discussed	No change
9	Zoom Computers	Annexure – 8 Main Technical MT.01	49	34	Vulnerability assessment and patch management : Yes	To be discussed	No change
10	Zoom Computers	Annexure -8: Main Technical MT.01	50	44	Auto-sandboxing capability : Yes	To be discussed	No change
11	Zoom Computers	Annexure – 8 Main Technical MT.01	49	39	File server protection : Yes	To be discussed	No change
12	Zoom Computers	Annexure – 8 Main Technical MT.01	50	46	Centralized Management : Yes	To be discussed	Delete the clause
13	Zoom Computers	Annexure – 1 : Earnest Money Deposit / Turnover / Value of Similar Completed Work Projects	3 & 37	1	Tender Fee and EMD amount	To be discussed	No change

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14	Zoom Computers	1.27 EARNEST MONEY DEPOSIT (EMD):	21	1.27.7	Exempted for MSME partner	To be discussed	No change
15	Zoom Computers	1.9 Price offer & taxes 1.31.5 Taxes	11 & 23	1.9 & 1.31.5	Tax – GST /LBT / TDS	To be discussed	No change
16	Tech Trix	Annexure -8: Main Technical MT.01	49	17	Data Loss Prevention (DLP/IDL) capability : Yes	To be discussed	No change
17	Tech Trix	Annexure -8: Main Technical MT.01	50	44	Auto-sandboxing capability : Yes	To be discussed	No change
18	Tech Trix	Annexure -8: Main Technical MT.01	49	34	Patch Management : Yes	To be discussed	No change
19	Tech Trix	Annexure – 8 Main Technical MT.01	49	39	File server protection : Yes	To be discussed	No change
20	Tech Trix	Annexure – 8 Main Technical MT.01	50	46	Centralized Management : Yes	To be discussed	Delete the clause
21	Tech Trix	Annexure – 1 : Earnest Money Deposit / Turnover / Value of Similar Completed Work Projects	3 & 37	1	Tender Fee and EMD amount	Tender Fee & EMD is very high. Requesting you to exempt the tender fee & EMD amount as per MSME.	No change
22	Eset Digital Security	Annexure -8: Main Technical MT.01	48	11	Scanning mobile devices : Yes	Do they need protect for mobile devices or just scanning from Desktops/ Laptops? We can do both.	No change
23	Eset Digital Security	Annexure -8: Main Technical MT.01	48	12	Global Threat Intellegence Support : Yes	Can you please elaborat this more? Do you mean product should use Global Threat Intelligence or you need access to Threat Intelligence system?	No change
24	Eset Digital Security	Annexure -8: Main Technical MT.01	49	16	Data Protection/Full disk and file Encryption : No	Full Disk Encryption is included in our proposed bundle	No change
25	Eset Digital Security	Annexure -8: Main Technical MT.01	49	17	Data Loss Prevention (DLP/IDL) capability : Yes	Limited DLP (Blocking external storage devices and websites) Request you to pls elaborate the requirement. If full DLP functionalities are required then we have separate solution i.e., Safetica.	No change

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26	Eset Digital Security	Annexure -8: Main Technical MT.01	49	18	Storage security : Yes	Which storage devices are being used? If they support ICAP protocol then our solution can provide real-time and on-demand scanning.	No change
27	Eset Digital Security	Annexure -8: Main Technical MT.01	49	19	Data Backup /Data recovery : Yes	Need more information on this requirement.	No change
28	Eset Digital Security	Annexure -8: Main Technical MT.01	49	20	Cloud Assisted Security Network : Yes	Need more information on this requirement.	No change
29	Eset Digital Security	Annexure -8: Main Technical MT.01	49	31	Application control : Yes	Execution of risky application will be blocked automatically. Additionally HIPS rules can be created to block specific application or by blocking HASH.	No change
30	Eset Digital Security	Annexure -8: Main Technical MT.01	49	34	Vulnerability assessment and patch management : Yes	Ongoing attack using Vulnerabilities will be blocked automatically by Network Attack Protection feature. We have option to trigger OS patch deployment from server, Endpoints will use default configured source to download and install them.	No change
31	Eset Digital Security	Annexure -8: Main Technical MT.01	49	35	Deception Technology : Yes	This is part of EDR. If this feature is required then they need to go for for higher licensing bundle which include EDR	No change
32	Eset Digital Security	Annexure -8: Main Technical MT.01	49	37	Anti Theft protection : Yes	Anti-theft Protection is available for Mobile devices. What all features are expected in Anti-theft Protection?	No change
33	Eset Digital Security	Annexure -8: Main Technical MT.01	49	38	End point forensic : Yes	This is part of EDR. If this feature is required then they need to go for for higher licensing bundle which include EDR	No change
34	Eset Digital Security	Annexure -8: Main Technical MT.01	50	45	Device Authentication capability : Yes	Need more information on this requirement.	No change
35	Eset Digital Security	Annexure -8: Main Technical MT.01	50	53	Hyper link compatibility matrix : Yes	Please provide more information on this.	No change
36	Eset Digital Security	Annexure -8: Main Technical MT.01	51	62	Hyper link to Data Sheet : Yes	https://www.eset.com/fileadmin/ES-ET/INT/Pages/Business/Bundles/v2/ESET_PROTECT_Enterprise_brochure.pdf	No change

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37	Eset Digital Security	Annexure -8: Main Technical MT.01	51	64	Number of User reference no. 1 with in Government Department email, phone no. of concerned authority where Software/Appliance installed	OCAC- 7500Users	No change
38	Eset Digital Security	Annexure -8: Main Technical MT.01	51	65	Details of Government Department email, phone no. of concerned authority where Software/Appliance installed for above : Yes	OCAC- 7500Users	No change
39	Eset Digital Security	Annexure -8: Main Technical MT.01	51	66	Certification : ISO, ICSA, LAB	https://www.eset.com/fileadmin/ES/ET/INT/Docs/Others/ISO_27001_certificate_A4_-EN.pdf , https://www.eset.com/int/about/newsroom/press-releases/announcements/eset-earns-vbspam-award-and-icsa-labs-certification/	No change
40	Eset Digital Security	Annexure -8: Main Technical MT.01	51	67	On Site comprehensive OEM Warranty : 5 Years	On-site support will be provided by authorized partner.	No change

Date: 28th November 2022