

**Statement of Pre-Bid Queries received from the prospective bidder in respect of Tender Notice No.HIGH COURT/DIGITAL SIGNATURE CERTIFICATE/368/2023 dated 23/08/2023**

**Meeting date 30/08/2023 (Through Video Conferencing)**

Sr. No.	Name of the Company	Tender Section No.	Tender Page No.	Tender Clause No	Existing Clause details	Clarification Sought	Reply of the Committee
1	Odyssey Technologies limited	1.23: Objective/Scope	18	1.23.1	The token should be compatible with Ubuntu 18.04 and Windows 10 professionals, Mac Pro and iPad Pro	Requesting for confirmation if USB Crypto token is to be compatible with iPad pro. Please update in Annexure 9 and 16.	The token should be compatible with Ubuntu 18.04 and Windows 10 professionals and Mac Pro (iPad Pro Optional).  E-signing (V3 based) facility is required for all devices including iPad Pro.
2	Odyssey Technologies limited	Annexure 9 : Main Technical MT.01 Item No. 1: Digital Signature Certificate USB Tokens with 1 year validity	54	Sr. No. 13	eSign per user login: Yes	We understand this eSign is limited to DSC application form signing and related KYC account creation. This is not for using eSign services thereafter for signing any document. Please confirm.	No Change
3	Odyssey Technologies limited	Annexure 9 : Main Technical MT.01 Item No. 1: Digital Signature Certificate USB Tokens with 1 year validity	54	Sr. No. 14	eSign Type: eSign V3 and above	We understand this eSign is limited to DSC application form signing and related KYC account creation. This is not for using eSign services thereafter for signing any document. Please confirm.	E-Sign V3 with organization KYC based signing is the requirement for the devices including iPad Pro.  E-Sign SAAS based portal for organizational KYC based signing is the requirement and e-signing can be used on all the platforms.
4	Odyssey Technologies limited	Annexure 9 : Main Technical MT.01 Item No. 1: Digital Signature Certificate USB Tokens with 1 year validity & Item No. 2: Digital Signature Certificate USB Tokens with 3 years validity	54 & 56	Sr. No. 15	Signing Method: DSC and eSign via organizational KYC and DSC	We understand this eSign is limited to DSC application form signing and related KYC account creation. This is not for using eSign services thereafter for signing any document. Please confirm.	No Change

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5	Odyssey Technologies limited	Annexure 9 : Main Technical MT.01 Item No. 1: Digital Signature Certificate USB Tokens with 1 year validity & Item No. 2: Digital Signature Certificate USB Tokens with 3 years validity	55 & 56	Sr. No. 16	One time registration for e-sign: Yes	We understand this eSign is limited to DSC application form signing and related KYC account creation. This is not for using eSign services thereafter for signing any document. Please confirm.	No Change
6	Odyssey Technologies limited	Annexure 9 : Main Technical MT.01 Item No. 1: Digital Signature Certificate USB Tokens with 1 year validity & Item No. 2: Digital Signature Certificate USB Tokens with 3 years validity	55 & 56	Sr. No. 17	Authentication acceptable method: Paperless (Adhar+OTP)/Paperless (Adhar + Biometric/IRIS)/Physical Document	We understand this s limited to DSC application form signing and related KYC account creation. This is not for using eSign services thereafter for signing any document. Please confirm.	No Change
7	Odyssey Technologies limited	Annexure 9 : Main Technical MT.01 Item No. 1: Digital Signature Certificate USB Tokens with 1 year validity & Item No. 2: Digital Signature Certificate USB Tokens with 3 years validity	55 & 56	Sr. No. 20	Compatibility: DSC USB Token shall be compatible with Ubuntu 16.04, 18.04, 20.04 LTS and above, Linux, Microsoft Windows 10 and above for 32 and 64 bits, MAC OS and eSign for iPad	please explain 'eSign for iPad', why eSign is asked for iPad alone and under what context will this be used and tested.	Compatibility: DSC USB Token shall be compatible with Ubuntu 16.04, 18.04, 20.04 LTS and above, Linux, Microsoft Windows 10 and above for 32 and 64 bits, MAC OS (iPad Pro Optional)  E-signing (V3 based) facility is required for all devices including iPad Pro.
8	Odyssey Technologies limited	--	--	--	Last Date: 07/09/2023	We are requesting you and to committee to extend the due date of submission of bid because of limited availability of the staff in the organisations in view of festival season.	No Change

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9	Ares Global Solutions	Annexure 9 : Main Technical MT.01 Item No. 1: Digital Signature Certificate USB Tokens with 1 year validity & Item No. 2: Digital Signature Certificate USB Tokens with 3 years validity	54 & 56	Sr. No. 14	eSign Type: eSign V3 and above	<p>i) There is not much information about eSign within the RFP, and furthermore, eSign is not mentioned in the financial bid section (BOQ). Could you kindly confirm whether the Bombay High Court is also looking for eSign capabilities or only Digital Signatures and USB Tokens are required, as indicated by you in the Financial Bid Format.</p> <p>ii) If the Bombay High Court requires eSign functionality then let us know the portal details in which we have to integrate As eSign works as an Online service, integration with a frontend portal is necessary. It's important to note that eSign cannot function offline, unlike token-based Digital Signatures.</p> <p>iii) If the high court doesn't have front-end applications, I Request you to kindly confirm this requirement and request to revise the BoM for more understanding.</p>	<p>E-Sign V3 with organization KYC based signing is the requirement for the devices including iPad Pro.</p> <p>E-Sign SAAS based portal for organizational KYC based signing is the requirement and e-signing can be used on all the platforms.</p>
10	Sify Technologies Ltd.	1.23: Objective/Scope	18	1.23.1	The token should be compatible with Ubuntu 18.04 and Windows 10 professionals, Mac Pro and iPad Pro	Requesting for clarification if USB Crypto token is to be compatible with iPad pro. Will the token be connected to the iPad using a Connector.	<p>The token should be compatible with Ubuntu 18.04 and Windows 10 professionals and Mac Pro (iPad Pro Optional)</p> <p>E-signing (V3 based) facility is required for all devices including iPads Pro.</p>
11	Sify Technologies Ltd.	Annexure 9 : Main Technical MT.01 Item No. 1: Digital Signature Certificate USB Tokens with 1 year validity	54	Sr. No. 13	eSign per user login: Yes	Please confirm if Court will be exposing an App to integrate eSign API or Bidder has to host an eSign portal to be accessed by Signatory via Browser on iPad for File Signing	No Change

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12	Sify Technologies Ltd.	Annexure 9 : Main Technical MT.01 Item No. 1: Digital Signature Certificate USB Tokens with 1 year validity & Item No. 2: Digital Signature Certificate USB Tokens with 3 years validity	54	Sr. No. 14	eSign Type: eSign V3 and above	Please confirm if Court will be exposing an App to integrate eSign API or Bidder has to host an eSign portal to be accessed by Signatory via Browser on iPad for File Signing	E-Sign V3 with organization KYC based signing is the requirement for the devices including iPad Pro.  E-Sign SAAS based portal for organizational KYC based signing is the requirement and e-signing can be used on all the platforms.
13	Sify Technologies Ltd.	Annexure 9 : Main Technical MT.01 Item No. 1: Digital Signature Certificate USB Tokens with 1 year validity & Item No. 2: Digital Signature Certificate USB Tokens with 3 years validity	54 & 56	Sr. No. 15	Signing Method: DSC and eSign via organizational KYC and DSC	Please confirm is the expectation to have an Organisational based eSign certificate.  Note : As per CCA guidelines; UIDAI based (version 3) eSign are issued post UIDAI KYC using Aadhaar credentials of Individual User, Unlike token based DSC where Organisational KYC is done along with user KYC. eSign certificates will not contain Organisational details.	E-Sign V3 with organizational KYC based signing is the requirement for all devices including iPad Pro.
14	Sify Technologies Ltd.	Annexure 9 : Main Technical MT.01 Item No. 1: Digital Signature Certificate USB Tokens with 1 year validity & Item No. 2: Digital Signature Certificate USB Tokens with 3 years validity	55 & 56	Sr. No. 16	One time registration for e-sign: Yes	eSign (version 3) requires UIDAI based User KYC for every File Signing Transaction. Please confirm if the understanding of Clause mentioned in tender is the same.	No Change
15	Sify Technologies Ltd.	Annexure 9 : Main Technical MT.01 Item No. 1: Digital Signature Certificate USB Tokens with 1 year validity & Item No. 2: Digital Signature Certificate USB Tokens with 3 years validity	55 & 56	Sr. No. 17	Authentication acceptable method: Paperless (Adhar+OTP)/Paperless (Adhar + Biometric/IRIS)/Physical Document	For every eSign transaction, Signatory will have to key in necessary Authentication Credentials (like Aadhaar , OTP, etc.) Please confirm if understanding is right	No Change

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16	Sify Technologies Ltd.	Annexure 9 : Main Technical MT.01 Item No. 1: Digital Signature Certificate USB Tokens with 1 year validity & Item No. 2: Digital Signature Certificate USB Tokens with 3 years validity	55 & 56	Sr. No. 20	Compatibility: DSC USB Token shall be compatible with Ubuntu 16.04, 18.04, 20.04 LTS and above, Linux, Microsoft Windows 10 and above for 32 and 64 bits, MAC OS and eSign for iPad	Will it be acceptable to the court if the Bidder instead of an esign portal proposes an signing portal which is capable of using DSC tokens on all mentioned operating systems and iPad for Signing of files. It will eliminate the need for eSign.	Compatibility: DSC USB Token shall be compatible with Ubuntu 16.04, 18.04, 20.04 LTS and above, Linux, Microsoft Windows 10 and above for 32 and 64 bits, MAC OS (iPad Pro Optional)  E-signing (V3 based) facility is required for all devices including iPad Pro.
17	Sify Technologies Ltd.	--	--	--	--	Missing Line item for Quoting eSign Please confirm No. of eSign Signatories & expected transactions for quoting	The financial bid shall be for DSC USB Token and eSign.
18	Sify Technologies Ltd.	1.23: Objective/Scope & Main Technical MT.01 Item No. 1: Digital Signature Certificate USB Tokens with 1 year validity	18 & 55	1.23.1 & Sr. No. 20	The token should be compatible with Ubuntu 18.04 and Windows 10 professionals, Mac Pro and iPad Pro. & Compatibility: DSC USB Token shall be compatible with Ubuntu 16.04, 18.04, 20.04 LTS and above, Linux, Microsoft Windows 10 and above for 32 and 64 bits, MAC OS and eSign for iPad	In the scope, it mentioned the compatibility of Token with iPad Pro but in the specification, it has asked for the use of eSign on the iPad. Both statements are contradictory. Please clarify.	1.23.1 The token should be compatible with Ubuntu 18.04 and Windows 10 professionals and Mac Pro (iPad Pro Optional)  E-signing (V3 based) facility is required for all devices including iPad Pro.  Sr. No. 20 Compatibility: DSC USB Token shall be compatible with Ubuntu 16.04, 18.04, 20.04 LTS and above, Linux, Microsoft Windows 10 and above for 32 and 64 bits, MAC OS (iPad Pro Optional)  E-signing (V3 based) facility is required for all devices including iPad Pro.
19	Sify Technologies Ltd.	--	--	--	Last Date: 07/09/2023	Please extend the date of submission the Tender Bid.	No Change

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20	Sify Technologies Ltd.	Annexure 9 : Main Technical MT.01 Item No. 1: Digital Signature Certificate USB Tokens with 1 year validity	54	Sr. No. 14	eSign Type: eSign V3 and above	We would like to request you to allow the eSign Type V2 also.	E-Sign V3 with organization KYC based signing is the requirement for the devices including iPad Pro.  E-Sign SAAS based portal for organizational KYC based signing is the requirement and e-signing can be used on all the platforms.

**Note : Pre-Bid queries received after the stipulated date and time mentioned in the Tender Clause have not been considered.**