

Statement of Pre-Bid Queries received from the prospective bidder in respect of Tender Notice No.HIGH COURT/SAN STORAGE AND STORAGE WITH SERVER/500/2025 dated 10/09/2025

Meeting date 19/09/2025 (Through Video Conferencing)

Sr. No.	Name of the Company	Tender Section No.	Tender Page No.	Tender Clause No	Existing Clause details	Clarification Sought	Reply of the Committee
1	Meganet Technologies Global Ltd.	Annexure – 9: Main Technical MT.01 & Annexure – 16 : Blank Technical verification Data Sheets (TVDS) Item No. 1 SAN Storage	53 & 81	Sr. No.24	OEM Qualification : The OEM's should be in the Gartner leader's magic quadrant for primary Storage Array.	The government has ruled that Gartner/IDC reports may not be used to debar/disqualify otherwise technical competent MII Supplies. The Customer may kindly consider government of India approved certificates like BIS, ISO,FCC,UL,CE as quality benchmarks for considering qualifying bidder? And remove the clause which is unintentionally restrictive and prevent true solution discovery.	The Clause OEM qualification is deleted and BIS certification is added.
2	Meganet Technologies Global Ltd.	Annexure – 9: Main Technical MT.01 & Annexure – 16 : Blank Technical verification Data Sheets (TVDS) Item No. 2 Storage Server	61 & 89	Sr. No.56	The OEM should be in the IDC Top 3 Enterprise Servers : For 3 consecutive years		The Clause OEM should be in the IDC Top 3 Enterprise Servers is deleted and BIS certification is added.
3	Meganet Technologies Global Ltd.	Annexure – 9: Main Technical MT.01 & Annexure – 16 : Blank Technical verification Data Sheets (TVDS) Item No.1 SAN Storage	51 & 79	Sr. No.11	Storage Capacity : Minimum 2U form factor, Minimum 500TB Usable storage space of NLSAS drives in RAID 6. Drive size should be minimum 16TB. Hot spare to be included. Scalable to 100 drives without changing controllers.	Kindly confirm that, what is maximum formfactor we can Quote?	No Change
4	Meganet Technologies Global Ltd.	Annexure – 9: Main Technical MT.01 & Annexure – 16 : Blank Technical verification Data Sheets (TVDS) Item No.2 Storage Server	56 & 83-84	Sr. No. 23	Memory (DDR4 RAM min) in GB: The proposed solution with 2*64 GB of DDR4 5600 MTS Memory	Kindly confirm that, where DDR4 or DDR5 required?	No Change

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5	Meganet Technologies Global Ltd.	Annexure – 9: Main Technical MT.01 & Annexure – 16 : Blank Technical verification Data Sheets (TVDS) Item No.2 Storage Server	56 & 84	Sr. No. 26	Hard Disk Drive Ccapacity (GB) : Up to 12 x 3.5 inch SAS/SATA (HDD/SSD) max 240 TB	Kindly confirm that, 240 TB usable or RAW	No Change
6	AITECH Labs Pvt.Ltd.	Installation Process: 1.48	29	1.48.2	Maximum Period for Delivery from the date of Purchase order – 4 Weeks	Kindly change it to. Maximum Period for Delivery from the date of Purchase order: 8 to 10 Weeks. Maximum Period for installation from the date of Purchase order including delivery period: 12 Weeks	No Change
7	AITECH Labs Pvt.Ltd.	Installation Process: 1.48	29	1.48.2	Maximum Period for installation from the date of Purchase Order including delivery period – 6 Weeks		No Change
8	AITECH Labs Pvt.Ltd.	Liquidated Damages: 1.51	34	1.51.2	If the successful bidder fails to complete the delivery and installation within the stipulated time and is unable to meet the targets specified in the tender, the High Court without prejudice to other remedies available to the High Court shall be entitled to recover as agreed on liquidated damages for breach of the contract, a sum of equivalent to 0.5% (Zero point five percent) per week or part thereof of the delay on the Purchase Order Value of the undelivered, uninstalled and/or delayed items to a maximum limit of 10% of the contract price. Once the maximum is reached, the High Court holds the option of cancellation of the Order and reprocure the same from any other Vendor at the cost of the bidder and forfeit the Security deposit of the successful bidder.	Please change it to 0.5% to 5%	No Change

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9	AITECH Labs Pvt.Ltd.	Commissioning : 1.48.9	31-32	1.48.9	<p>Redhat Enterprises Linux / Ubuntu is the current operating system installed on the server of the office. An optical fiber will be the connectivity between the server and proposed SAN. There shall be system to fetch backup data from LAN directly. Point to Point, Full, incremental, differential data received/fetched data from the end shall be directly saved in the SAN storage. It shall be the responsibility of the bidder to provide all the equipments, software if any and related accessories of the required length and size at his own cost for the required system integration without any additional charge, to make the system fully functional as intended. The satisfactory Installation, Testing, Commissioning and Handing over of the equipment means the faultless functioning including system integration of all the equipment for a minimum period of 15 (fifteen) days from the date of handing over the same after installation. The Successful bidder has to submit 2 (two) sets of technical literature and manuals of Storage Area Network and other incidental items required for it.</p>	<p>Kindly confirm if any backup software are running on High Court to achieve the functionality</p>	No Change
10	AITECH Labs Pvt.Ltd.	Annexure – 9: Main Technical MT.01 & Annexure – 16 : Blank Technical verification Data Sheets (TVDS) Item No. 2 Storage Server	56 & 84	Sr. No.33	Monitor : Required- 21.5" same OEM of Server	<p>Kindly confirm the exact requirement, as there is an ambiguity in both the server and rack specification</p>	No Change

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11	AITECH Labs Pvt.Ltd.	Annexure – 9: Main Technical MT.01 & Annexure – 16 : Blank Technical verification Data Sheets (TVDS) Item No. 2 Storage Server (Server Rack)	66 & 94	Sr. No.30	Display, Keyboard & Mouse: 19.5" LED standalone Display with USB based Wired Keyboard & Wired USB Scroll Mouse. The Display, Keyboard & Mouse should be same OEM Supplied Server & Storage.	Kindly confirm the exact requirement, as there is an ambiguity in both the server and rack specification	Change the clause as : Display, Keyboard & Mouse: 21.5" LED standalone Display with USB based Wired Keyboard & Wired USB Scroll Mouse. The Display, Keyboard & Mouse should be same OEM Supplied Server & Storage.
12	AITECH Labs Pvt.Ltd.	Annexure – 9: Main Technical MT.01 & Annexure – 16 : Blank Technical verification Data Sheets (TVDS) Item No. 2 Storage Server	54 & 82			Kindly confirm how much storage is required on the Storage server as it is not mentioned on the specification	No Change
13	Dell Intl Services India Pvt. Ltd.	Annexure – 9: Main Technical MT.01 & Annexure – 16 : Blank Technical verification Data Sheets (TVDS) Item No.1: SAN Storage	54 & 82	Sr. No.27	The vendor should give training in two sessions (Pre Installation and Post Installation) to a group of hardware, operating system, system software and development tools including API. The training must be arranged at Bombay High Court.	We request to mentioned Number of People to be trained, as this will have cost implication and course handouts to be prepared in line.	No Change
14	Dell Intl Services India Pvt. Ltd.	Annexure – 9: Main Technical MT.01 & Annexure – 16 : Blank Technical verification Data Sheets (TVDS) Item No.2: Storage Server	57 & 85	Sr. No.37	Networking: dual LAN (10/100/1000) network card: 2x1G & 2x10G BaseT ports	We request to amend the clause as "2*1G, 2*10G BaseT, 2*25GbE SFP+. Justification : AS the SAN Storage has been asked with 25GbE ports, hence the server can connect to Storage seamlessly with 25GbE ports.	Change the clause as : Networking: dual LAN (10/100/1000) network card: "2x1G, 2x10G BaseT, 2x25GbE SFP+"

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15	Dell Intl Services India Pvt. Ltd.	Annexure – 9: Main Technical MT.01 & Annexure – 16 : Blank Technical verification Data Sheets (TVDS) Item No.1: SAN Storage	53 & 81	Sr. No.21	OS support: Support for industry-leading Operating Systems Platforms including Linux, Microsoft Windows, Ubuntu, SUN Solaris etc.,	We request modification as "Supporting industry leading Operating systems Linux (RHEL, SUSE), Microsoft Windows, Vmware. Justification : We request to amendment, as Ubuntu, and Solaris these are more of Server OS related points and Solaris, Ubuntu are not supported on SAN Storage.	No Change
16	Dell Intl Services India Pvt. Ltd.	----	94	----	----	While the solution asks for Server and Storage, There is NO Switch asked, either BHC to provide compatible Switch to connect more than 4 servers in Redundancy. AS the storage controllers with 8 ports can support DIRECT CONNECT for maximum of 4 Servers in Redundancy or 8 as single path connectivity.	No Change

Note:- In view of deletion of clauses i.e OEM Qualification and requirement of IDC Top 3 Enterprises Servers for consecutive years, the following clause is added.

17	Added New Clause : Page No. 61 Annexure-9: Main Technical MT.01 & Annexure-16: Blank Technical verification Data Sheets (TVDS) Item No. 2 Storage Server at Sr. No. 59 New clause added	Added New clause as Configuration & Management : Alerting monitoring & capping, RAID management, external storage management, monitoring of FC, HBA & CNA & system health configuration profile Real-time out of band hardware performance monitoring & monitoring & capping, RAID management, external Storage management. Agent free monitoring, Driver updates & configuration, power configuration profile Out of Band hardware & Firmware inventory Zero touch auto configuration to auto deploy a baseline Server Deployment to multiple servers system in a single instance Automated Hardware configuration & Operating System in a single Instance Zero - touch repository manager and self updating firmware Virtual IO Management/ Stateless computing.
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