

HIGH COURT OF JUDICATURE AT BOMBAY
Hutatma Chowk,
Fort, Mumbai 400 032.

Tender Notice No. HIGH COURT/SAN STORAGE AND STORAGE WITH SERVER
/500/2025

Dated: 10/09/2025

The High Court of Judicature at Bombay invites online bids (Technical & Financial) from eligible bidders which are valid for a minimum period of 180 days from the date of opening of bids (i.e.,04/10/2025) for “**The Supply, Testing, Installation, Commissioning and Maintenance of SAN Storage and Storage with Server at the High Court of Bombay for the Scanning and Digitization Project.**”

The prospective bidders desirous of participating in this tender may submit their written queries to the undersigned on or before 18/09/2025 at 04.00 p.m. by email at cpc-bom@aij.gov.in with the subject line “Pre-bid queries in respect of SAN Storage and Storage with Server”. Based on queries received, the High Court may amend the Tender/issue Corrigendum, if required. Inputs/suggestions/queries submitted by Bidders as a part of the pre-bid meeting or otherwise shall be given due consideration. However, the High Court is neither mandated to accept any submission made by the Bidder nor the Bidder shall be given any written response to their submissions. If an input is considered valid, the same shall be accepted and incorporated as part of the Corrigendum.

A pre-bid will be conducted through Video Conferencing for which the required web link and time will be communicated to the bidder who submit their queries. A link will be also published on the website of the Bombay High Court. The bidder who wants to join it, has to send an Identity card letter through email, for the person who will join the video conferencing meeting. The attendance on Video conferencing will be marked as per the list of the participant. While joining the meeting, the name of the person who will join along with the name of the firm for whom he will join shall be displayed. While conducting the meeting, the participants shall maintain etiquette, if failed then they will be quit from the meeting.

Interested parties may view and download the Tender document containing the detailed terms & conditions, from the Websites viz. <http://mahatenders.gov.in> and <http://bombayhighcourt.nic.in>.

Sd/-
Registrar General
High Court, Bombay.

HIGH COURT OF JUDICATURE AT BOMBAY

**Hutatma Chowk, Fort,
Mumbai 400 032.**

Tender Notice No.

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Tender Document for the Supply, Testing, Installation, Commissioning and Maintenance of SAN Storage and Storage with Server at the High Court of Bombay for the Scanning and Digitization Project.

Document Control Sheet

Tender Reference No.	HIGH COURT/SAN STORAGE AND STORAGE WITH SERVER/500/2025
Name of Organization	High Court of Judicature at Bombay
Tender Type (Open/Limited/EOI/Auction/Single)	Open
Tender Category(Services/Goods/works)	Goods/Service
Type/Form of Contract (Work/ Supply/Auction/Service/Buy/ Empanelment/Cell)	Supply/Installation/Service
Product Category	Information Technology
Re-bid submission allowed (Yes/No)	Yes
Is Offline Submission Allowed (Yes/No)	No
General Technical Evaluation Allowed (Yes/No)	No
Withdrawal Allowed (Yes/No)	No (after Technical Bid Opening)
Is Multi-Currency Allowed	No (Only INR)
Payment Mode (Online/Offline)	Online
Date of Issue/Publishing	15/09/2025 (11.30 am)
Document Download/ Sale Start Date	15/09/2025 (11.30 am)
Document Download/ Sale End Date	03/10/2025 (02.30 pm)
Clarification Start Date	15/09/2025 (11.30 am)
Clarification End Date	18/09/2025 (04.00 pm)
Pre-bid Meeting	19/09/2025 (11.30 pm)
Last Date and Time for Uploading of Bids	03/10/2025 (02.30 pm)
Date and Time of Opening of Technical Bids	04/10/2025 (03.00 pm)
Contract Type (Empanelment/ Tender)	Tender
Tender Fee	Rs.15,000/- Rupees Fifteen Thousand Only
Number of Covers/Packets (Technical and Financial)	2
Bid Validity days (180/120/90/60/30)	180 day
Location (Work/Services/Items/As per Tender document)	As per the Tender document
Address for Communication	Registrar General High Court, Bombay

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INSTRUCTIONS FOR ONLINE BID SUBMISSION:-

The Registrar General on behalf of the Bombay High Court invites an Online bid for "**The Supply, Testing, Installation, Commissioning and Maintenance of SAN Storage and Storage with Server at the High Court of Bombay for the Scanning and Digitization Project**".

A Tender document has been published on the e-tendering System of the Government of Maharashtra at <http://mahatenders.gov.in>. The bidders are required to submit soft copies of their bids electronically on the e-tendering System of the Government of Maharashtra, using valid Digital Signature Certificates.

Detailed information for submitting Online bids may be obtained at <http://mahatenders.gov.in>.

PREPARATION OF BIDS:-

Please go through the 'Tender Advertisement' and the 'Tender Document' carefully to understand the documents required to be submitted as a part of the bid. Please note the number of covers **[as per Annexure-14]** in which the bid documents have to be submitted, the number of documents- including the names and content of each of the documents that need to be submitted. Any deviations therefrom may lead to rejection of the bid.

Bidder, in advance, should get ready the bid documents to be submitted as indicated in the Tender document/schedule and generally, it can be in PDF / RAR format. Scanned documents should be legible.

Before submitting the bid, the bidders should take into account the corrigendum, if any, published before submitting their bids.

ASSISTANCE TO BIDDERS:-

1. Any queries relating to the Tender document and the terms and conditions contained therein should be addressed to the **Central Project Coordinator** by sending an email at cpc-bom@aij.gov.in or calling on a telephone No. 022-20820565 as mentioned in the Tender document.
2. Any queries relating to the process of online bid submission or queries relating to the e-tendering System of the Government of Maharashtra i.e <http://mahatenders.gov.in>, in general, may be available at the 24x7 Help desk. The Contact No. is 1800 3070 2232 / Mobile: +91-7878107985, +91-7878107986 + 91-7878007972 and +91-7878007973.

SECTION- I

1.1 SUBMISSION OF PROPOSAL:-

1.1.1 Bidder should log on to the e-tendering system of the Government of Maharashtra well in advance for bid submission so that the bid is uploaded in time i.e. on or before the bid submission time. The High Court shall not be responsible for any delay due to any issues/ uploading the Bid or depositing online Fee etc.

1.1.2 The bidder has to digitally sign and upload the required bid documents one by one as indicated in the Tender document, as per **Annexure-14**.

1.1.3 Only “Online” payments will be accepted.

1.1.4 Bidders are requested to note that they shall submit their Technical bids and Financial bids in the pdf /Xls format. No other format is acceptable.

1.1.5 Technical and Financial bid shall be typed or written and shall be signed by a person duly authorized to sign on behalf of the Bidder. This authorization shall consist of a written confirmation and shall form a part of the Proposal. The name and position of each person signing the authorization must be typed or printed below the signature. All pages of the Proposal shall be signed or sealed by the person signing the Proposal.

1.1.6 The time (which is displayed on the bidders’ dashboard) will be considered as the standard time for referring to the deadlines for submission of the bids by the bidders, the opening of bids, etc. The bidders should follow this time during bid submission.

1.1.7 Upon the successful and timely submission of bids, the ‘**Portal**’ will display a successful bid submission message & a bid summary will be displayed with the Bid No., the date and time of submission of the bid and all other relevant details.

1.1.8 The bid summary has to be printed and kept as an acknowledgment of the submission of the bid. This acknowledgment may be used as an entry pass for any bid opening Meetings.

1.1.9 The bid must contain the name, office and after office hours addresses including telephone number(s) including of the person(s) who are authorized to submit the bid with their signatures. A certificate from the bidder’s HR/Legal Department must be enclosed with the bid certifying that the person(s) who signed the bid are the person(s) authorized to sign on behalf of the Company.

1.1.10 The Bids which are unsigned, unstamped and without a certificate of the authorized person from the bidder’s HR/Legal Department, shall not be accepted.

1.1.11 Bids that are **NOT** submitted as per the specified format and nomenclature shall be out rightly rejected.

1.2 UNIFORMITY:-

To provide uniformity and to facilitate comparison of proposals, all information submitted must refer to the page number, section, or other identifying references in this tender document. All information submitted must be noted in the same sequence as they appear in this tender document. All pages of the proposal must be paginated.

1.3 ONLY ONE PROPOSAL:-

Bidder may submit only one proposal. If a Bidder (including a partner in a Consortium or Joint Venture) submits or participates in more than one proposal, such proposals shall be rejected.

1.4 COST OF BIDDING:-

Bidders shall bear all costs associated with the preparation and submission of its Proposal. The High Court shall not be responsible or liable for these costs, regardless of the conduct or outcome of the bidding process.

1.5 PROPOSED MATERIAL:-

1.5.1 The Proposal material submitted in response to the Tender becomes the property of the High Court and is to be appended to any formal document which would further define or expand the contractual relationship between the High Court and the Bidder. All the materials submitted will be considered as part of this Tender.

1.5.2 The Bids and all correspondence and documents relating to the bids shall be in English.

1.5.3 Tender process will be over after the issuance of the Letter of Award/Purchase Order to the successful Bidder(s).

1.6 SUBCONTRACTING:-

1.6.1 The Bidder shall not assign or sub-contract any part of the contract to any individual, firm or entity, in any form without prior written permission of the Registrar General.

1.6.2 The successful bidder may outsource certain non-critical activities in the scope of work like installation of the equipment to a third party after prior written consent from the High Court. However, such consent shall not relieve the successful bidder from any liability or obligation under the contract.

1.6.3 Any breach of the restriction may result in termination of the contract and forfeiture of the EMD/ Security Deposit and encashment of the Performance Bank Guarantee.

1.7 NEGOTIATIONS:-

1.7.1 The High Court reserves the right to negotiate the prices quoted in the bid to effect downward modification.

1.7.2 The successful Bidder will be informed in writing of the date, place and time for negotiations/clarifications if any. Representatives conducting negotiations on behalf of the Bidder must have written authority to negotiate and conclude a Contract.

1.7.3 The successful Bidder shall confirm in writing its participation in negotiations and ability to adhere to its Technical and Financial Proposals within five (5) days of receiving the notice in accordance with relevant Clauses.

1.8 ACCEPTANCE AND REJECTION OF PROPOSAL:-

1.8.1 The Registrar General reserves the right to accept or reject any Proposal and to annul the bidding process and reject all Proposals at any time before issuance of a Letter of award/Purchase Order without assigning any reasons and without incurring any liability to the Bidders.

1.8.2 The High Court is not bound to accept the lowest tender and acceptance of tender may also be based on systems with technically sound features. In this regard, the decision of the High Court shall be final.

1.8.3 Specifications mentioned in the tender document are minimum requirements for the proposed system. However, the bidder may offer a higher configuration over and above the requirement. Offers not meeting the minimum requirement shall be rejected.

1.8.4 The Bidder shall quote only the latest model of equipment and shall give details of the Make and Model, Year of Manufacture and End of Life of the Products quoted by him.

1.8.5 The Bidder shall not quote outdated, obsolete, discontinued, unsupported products or products that are at the End of Life. The High Court reserves the right to reject such product/s and accept the product/s which is/are better in quality and/or performance.

1.8.6 Where the bidder is not the OEM, he shall be the sole authorized dealer/distributor of products to be supplied and shall submit the Manufacturers Authorization Form (MAF) in this regard along with the bid. The High Court reserves the right to disqualify the bidder who fails to produce MAF in the prescribed format.

1.8.7 Any conditional and/or incomplete bid shall be summarily rejected.

1.9 PRICE OFFER AND TAXES:-

1.9.1 The Bidder may provide multiple solutions as a part of the technical bid but shall submit ONLY ONE financial bid. In the case of more than one financial bid, the bid will be considered non-responsive. Prices quoted in the bid must be firm and inclusive of all taxes, rates, fees, surcharges, and duties and shall not be subject to any upward modifications, on any account whatsoever. No alternate/conditional price offers shall be allowed.

1.9.2 All rates and prices once agreed in the Contract shall be fixed for the entire duration of the contract but in case of change in the rate of Taxes / Levies, the same shall be passed to the High Court.

1.10 ACCEPTABLE BANKS:-

1.10.1 All Bank related documents should be submitted only from the Nationalized / scheduled Banks.

1.10.2 Bids are to be submitted as per the “**Annexure – 14: Bid Submission**”. While submitting the bid, the bidder shall check the list at **Annexure – 15**.

1.11 BID SCOPE:-

The Bidder cannot bid for a specific portion of the tender scope and shall bid for the entire tender.

1.12 BID VALIDITY:-

The bids shall remain valid for **180 days** from the date of opening of the bid. The validity period can be extended at the sole discretion of the Registrar General.

1.13 BID PRICES:-

1.13.1 The Bidder shall give the pricing as a total composite price inclusive of GST, packing, forwarding, freight and insurance, etc. applicable to the Contract. The Tax components will be calculated separately.

1.13.2 The arithmetical errors in Financial Proposal shall be rectified as under:

i) If there is a discrepancy between the unit price and the total price that is obtained by multiplying the unit price and respective weightage, the unit price shall prevail and the total price shall be corrected, unless in the opinion of the Registrar General, there is an obvious misplacement of the decimal point in the unit price, in which case the total price as quoted shall govern and the unit price shall be corrected;

ii) If there is an error in a total corresponding to the addition or subtraction of subtotals, the subtotals shall prevail and the total shall be corrected; and

iii) If there is a discrepancy between words and figures, the amount in words shall prevail unless the amount expressed in words is related to an arithmetic error, in which case the amount in figures shall prevail subject to (i) and (ii) above.

iv) If there is a discrepancy between the quantity specified by the High Court and the quantity indicated by the Bidder in any price schedules, the quantity specified by the High Court shall prevail and shall be corrected accordingly.

1.13.3 If the Bidder does not accept the correction of errors as per this Clause, his bid will be rejected and the amount of EMD forfeited. The High Court may invite the next lowest Bidder for negotiations and finalization of the Contract/Agreement.

1.13.4 The prices of all such item(s) against which the Bidder has not quoted rates/amount (viz., items left blank or against which “-” is indicated) in the Price Schedules will be deemed to have been included in other items (s).

1.14 DISCOUNTS:-

The Bidders are advised not to indicate any separate discount in the Financial Bid. The Bidders shall include a discount, if any, in the total price. Discount of any type indicated separately, shall not be taken into account for evaluation purposes. However, in the event of such an offer being found to be the lowest without taking into account the discount, the High Court shall avail such discount at the time of award of a contract.

1.15 MODIFICATION AND WITHDRAWAL OF BIDS:-

1.15.1 The Bidder is allowed to modify or withdraw its submitted bid any time before the last date prescribed for receipt of bids, by giving in writing, an intimation 7 days in advance.

1.15.2 After the last date for receipt of bids, no modification/ withdrawal of bids shall be allowed.

1.15.3 The Bidders cannot withdraw the bid in the interval between the last date for receipt of bids and the expiry of the bid validity period specified in the Bid. Such withdrawal may result in the forfeiture of its EMD of the Bidder.

1.16 LOCAL CONDITIONS:-

1.16.1 Each Bidder shall fully get acquainted with the local conditions and factors, which may have any effect on the performance of the contract and /or the cost.

1.16.2 The Bidder is supposed to know all conditions and factors, which may have an effect on the execution of the contract after the issue of Letter of Award/Purchase Order as described in the bidding documents. The Registrar General shall not entertain any request for clarification from the Bidder regarding such local conditions.

1.17 CONFLICT OF INTEREST

1.17.1 Bidders must disclose any actual or potential conflict of interest. Failure to do so may lead to disqualification of a Bidder or termination of its Contract.

1.17.2 In the event of a conflict of interest, the Bidder may seek no objection from the High Court to bid. Such a request will be considered on merits.

1.18 CONFIDENTIALITY:-

1.18.1 The term “**Confidential Information**” means any written information, including without intimation, information created by or for the other party, which relates to internal controls, Router or data processing programs, algorithms, electronic data processing applications, routines, subroutines, techniques or systems, or information concerning the business or financial affairs and methods of operation or proposed methods of operation, accounts, transactions, proposed transactions or security procedures of either party or any of its affiliates, or any client of either party, except such information which is in the public domain at the time of its disclosure or thereafter enters the public domain other than as a result of a breach of duty on the part of the party receiving such information. It is the express intent of the parties that all the business processes and methods used by the Bidder in rendering the services hereunder are the Confidential Information of the Bidder.

1.18.2 Information relating to the examination, evaluation, comparison, post-qualification of Proposals and recommendation of Contract award, shall be confidential and shall not be disclosed to Bidders or any other persons not officially concerned with such processes.

1.18.3 The Bidder or Service Provider should not disclose to any other party and keep confidential the terms and conditions of this tender, any amendment hereof, and any Attachment or Annexure hereof.

1.18.4 At all times during the performance of the Contract, the bidder or Service Provider shall abide by all applicable High Court security rules, policies, standards, guidelines and procedures. The bidder or Service Provider shall note that before any of its employees or assignees is given access to the Confidential Information, each such employee and assignees shall agree to be bound by the terms of this tender and such rules, policies, standards, guidelines and procedures by its employees or agents.

1.18.5 The bidder or Service Provider shall not disclose to any other party and keep confidential the terms and conditions of this tender, any amendment hereof, and any Attachment or Annexure hereof.

1.19 CLARIFICATION OF PROPOSALS:-

1.19.1 To assist in the examination, evaluation, comparison and post-qualification of Proposals, the High Court may, in its discretion, seek clarification of its Proposal from any bidder. The Bidder must furnish the required clarification in writing within the stipulated time.

1.19.2 Any clarification submitted by a Bidder that is not in response to a request by the High Court shall not be considered.

1.19.3 No change in the prices or substance of the Proposal shall be sought, offered, or permitted, after the opening of Financial Proposals, except to confirm the correction of arithmetic errors identified by the High Court in the evaluation of the Proposals.

1.19.4 No inquiry shall be made by the bidder(s) during the evaluation of the Tender, after the opening of the bid, till the final decision is conveyed to the successful bidder(s). However, the Registrar General may seek clarifications from the bidders, which the bidders must furnish within the stipulated time else the bid of such defaulting bidders will be rejected.

1.20 NON-CONFORMITIES, ERRORS AND OMISSIONS:-

1.20.1 The bidder is expected to comply with the true intent of this tender and shall not avail benefits of any errors or omissions to the detriment of the services. Should the bidder suspect any error, omission, or discrepancy in the specifications or instructions, the bidder shall immediately notify the Registrar General in writing, and the Registrar General shall issue instructions to be followed. The bidder is responsible for the contents of its Proposal and for satisfying the requirements set forth in the tender document. The High Court may waive any non-conformity or omission in a technically qualifying Proposal that does not constitute a material deviation.

1.21 UNDUE INFLUENCE:-

Any attempt by a Bidder to influence the examination, evaluation, comparison, and post-qualification of the Proposals or Contract award decisions, in any manner, may be treated as sufficient ground for the rejection of its Proposal.

1.22 AMENDMENT OF BID DOCUMENTS:-

1.22.1 At any time, before the date of submission of Bids, the Registrar General, may, for any reason, whether at its initiative or in response to a clarification requested by a prospective Bidder, modify bid documents by amendments. The modification shall be published only on the website of the High Court and the e-tendering website of the Government of Maharashtra. The modifications shall not be communicated to any bidder in writing. Prospective Bidders are advised to periodically browse this Website to find out any further Corrigendum / Addendum / Notice published for this Tender.

1.22.2 RIGHT TO ALTER ITEMS

The High Court reserves the right to include or exclude any tender item, and also to make a change in specifications or quantity of any items.

1.22.3 MODIFICATION AND WITHDRAWAL OF OFFERS:-

The bidder may modify its bid through the e-tendering system at any time before the submission of bids. However, withdrawal of the original offer will not be allowed. No offer can be modified by the Bidder, after the closing date and time for submission of offers. If a date of submission is extended due to some reasons, modification in the offer is possible till the extended period provided the bid has not been opened.

1.22.4 If the Bidder is amalgamated/merged or otherwise taken over/ by another entity or/is hired off to another entity all the obligations under the agreement with the High Court, shall also be complied with by the new entity/resulting company.

1.22.5 If the name or clarification of the product undergoes any change all techno-fiscal benefits if any shall be passed on to the High Court.

1.22.6 During the validity of the Bid including the extended period, if any, if the Bidder quotes, sells, or exhibits written intention to sell any System or sub-system of the same or equivalent configuration to any other Department/ Organization at a price lower than the price fixed for the High Court under similar terms and conditions, the Bidder shall forthwith upon quoting such lower rate(s) pass on the cost-benefit to the High Court. In the event of lowering of Government levies after the finalization of the Bid, the Bidder shall pass on the benefits to the High Court, and in the event of an increase in government levies after the finalization of the Bid; the High Court shall bear the pro-rata increase to the Bidder if the same has been explicitly given in the Financial Annexure.

1.22.7 Request by selected Bidder for rate variation due to fluctuation in the foreign exchange rate (USD) will not be considered.

1.22.8 During the validity of Bid, in case the High Court notices that the market rates have come down were finalized or upon selection of new system configuration based on market trends or for the reasons of technological changes, the High Court may ask the technically qualified bidders to re-quote the prices. The time difference between such re-quotes will be a minimum of 6 months except in the case of the Union Budget. All those technically qualified bidders, whose EMD have been returned by the High Court during/after the evaluation of the Tender, will have to submit the EMD of the same amount along with the revised price quotations.

1.22.9 This bid is not exclusively reserved for Make in India class 1 local supplier. As per DPIIT Order 2017, bidders from Class 1 / Class 2 local suppliers may quote

prices with L1 + X% as stated in Public Procurement (Preference to Make in India) Order 2017 dated 04.06.2020. In the case of electronic goods, the eligible bidder shall comply with the verification of local content/ Domestic Value Addition as per the notification dated 7th September 2020 issued by the Ministry of Electronics and Information Technology (IPHW) Division.

1.22.10 Preference will be given to domestically manufactured electronic goods in procurement due to security reasons and in Government procurement Guidelines as per Govt. Notification No: 33(3)/2013-IPHW dated 23/12/2013 and subsequent amendments/clarifications will be followed for implementation. Bidders must submit an undertaking on a Stamp Paper of requisite value mentioning the percentage of domestic value addition (in terms of BOM), to fall under this category and avail the preference.

1.22.11 Any bidder from a country that shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. Non-compliance or incorrect declaration(s) may result in immediate termination of the contract and further action in accordance with the law. The bidder shall submit the declaration in the Format as given in this document (**Annexure -20**)

1.22.12 The Bid of the bidders, quoting false information will be cancelled and EMD will be forfeited. Bidders, who do not provide this undertaking, shall not be considered.

1.23 OBJECTIVE / SCOPE:-

1.23.1 The High Court of Judicature at Bombay invites a tender from a reputed manufacturers/suppliers for "**The Supply, Testing, Installation, Commissioning and Maintenance of SAN Storage and Storage with Server at the High Court of Bombay**". SAN Storage and Storage with Server will be used for the project of scanning & digitization.

1.23.2 This Tender caters to the supply, testing, installation, commissioning and maintenance of Hardware systems and related sub-systems.

1.23.3 e-Tender is valid for 180 days from the date of opening. The Tender is invited to supply, install and operationalize the items as given in the "**Annexure – 8: Technical**".

1.24 GENERAL INSTRUCTIONS TO THE BIDDERS:-

1.24.1 The cost of preparing a proposal, the cost involved for the technical presentation and of visits to the High Court is not reimbursable.

1.24.2 All alteration over-writings in the proposal should be authenticated by the initials of the authorized signatory.

1.24.3 Successful bidder must ensure his establishment in India and Maharashtra and location mentioned in this tender document for services and support.

1.24.4 The decision of the High Court arrived during the various stages of the evaluation of the bids is final and binding on all bidders. Any representation towards these shall not be entertained by the High Court.

1.24.5 In case the successful bidder is found in breach of any condition(s) of the Tender or supply order, at any stage during supply/ installation/commissioning or warranty period, legal action as per Rules/Laws will be taken.

1.24.6 Canvassing in any form will lead to disqualification of the bid. Any attempt by the bidder to bring pressure towards the High Court's decision-making process, such bidders shall be disqualified for participation in the present Tender and this bidder may be liable to be debarred from bidding for the High Court Tenders in future.

1.25. DEFINITIONS

a) "Applicable Law" means the laws, enactments and any other instruments having the force of law in India, as may be issued from time to time.

b) "Authority" means the authorized officer of the concerned Court/Court Receivers/the Maharashtra Judicial Academy, Uttan (MJA) and Maharashtra State Legal Services Authority.

c) "Bank" or "Banks" refers to all Nationalised and scheduled Indian Banks as per the current list of Reserve Bank of India.

d) "Bidder" means a Company, a firm or Joint Venture or Consortium which participates in the tender and submits its proposal.

e) "Commissioning" means testing operations and functionalities of the installed equipment and ensuring that it delivers the result as per the tender specifications.

f) "Consignee" means the officer authorized by the High Court for receiving goods at the place of receipt;

g) "Contract" means an agreement entered into between the Registrar General of High Court and the Service Provider / Bidder, as recorded in the Contract Form signed by the parties, including all attachments and all documents incorporated by reference therein.

h) "Contract Price" means the price payable to the Successful Bidder under the 'Letter of Award' for the full and proper performance of its contractual obligations. The Contract Price shall be deemed as "Contract Value" appearing anywhere in the document.

i) "Corrupt Practice" means the offering, giving, receiving or soliciting of anything of value to influence the action of the public official in the award of the contract, procurement process or in contract execution.

j) "Court" means all Courts and Tribunals within the jurisdiction of the High Court.

k) "Delivery" means the delivery of item, sub-items and necessary peripheral units and connecting cables, etc.

l) "High Court" means the High Court of judicature at Bombay and its Benches at Nagpur and Aurangabad and Seat at Panjim Goa.

m) "in writing" means communicated in written form with proof of receipt.

n) "Installation" means installation of the technically tested/accepted items at the Site.

o) "Intellectual Property Rights" means any patent, copyright, trademark, trade name, service marks, brands, propriety information, whether arising before or after the execution of this Contract and the right to ownership and registration of these rights.

p) "Kick Off Meeting" means a meeting convened by the High Court to discuss and finalize the work execution plan and procedures with the successful Bidder.

q) "Letter of Award" means a signed letter by the Registrar General, High Court to award the work.

r) "NIT" is the Notice Inviting Tender. It is essentially the Press Notification of the Tender.

s) "OEM" means Original Equipment Manufacturer.

t) "Registrar General" means the Registrar General of the High Court of Judicature at Bombay.

u) "Service Provider" means a Company a firm or Joint Venture or Consortium which participates in the tender or supplying the Services and work under Contract.

v) "Site" shall mean all identified locations within the jurisdiction of the High Court or any other place as directed by the Registrar General, where the bidder/ Service Provider shall carry out any installation or is required to provide any Services.

w) "Site Acceptance Test (SAT)" is a process of testing the offered product/service to be provided by the Bidder at High Court or at factory premises/Testing Lab of the bidder. SAT comprises of 'Product Acceptance Tests' with respect to Technical Specifications [as specified in this tender], checking the installation, commissioning and integration of sub- components etc.

x) "Sub Contractor" means any person, private or government entity, or a combination of the above, including its legal successors or permitted assigns, to whom any part of the Goods to be supplied or execution of any part of the Services is subcontracted by the bidder / Service Provider.

y) "Successful Bidder" means the Bidder, who, after the complete evaluation process, gets the Letter of Award.

1.26 FEES:-

The Bidder needs to submit the non-refundable tender fee of **Rs.15,000/- Fifteen Thousand Only** online.

1.27 EARNEST MONEY DEPOSIT (EMD) :-

1.27.1 Bidders are required to submit refundable EMD as per Annexure -1: **Earnest Money Deposit** by online or by uploading Bank Guarantee as provided in clause 1.27.3.

1.27.2 Where the amount of EMD is below Rs.1,00,000/- (Rupees One lakh), it is mandatory to submit EMD by online. A Bank Guarantee will not be accepted where the amount of EMD is below Rs.1,00,000/- (Rupees One lakh).

1.27.3 Bidders shall upload a copy of a Bank Guarantee in the form of a Bank Guarantee in “Annexure – 19” in the Technical Cover. The Original Bank Guarantee be submitted to the High Court before the time of bid opening i.e. 04/10/2025 at 11:00 am (as mentioned in the Annexure – 6).

1.27.4 A Bank Guarantee must be properly stamped. The Bidder shall bear the necessary expenses of the Stamp duty. Unstamped or improperly stamped Bank Guarantee will not be considered as a valid Bank Guarantee.

1.27.5 The Earnest Money Deposit will be returned as per procedure of e-tendering.

1.27.6 The EMD of the successful Bidder will be returned when the Successful Bidder signs the Contract Agreement and has furnishes the required Performance Guarantee.

1.27.7 Exemption from payment of Tender fee & Earnest Money Deposit (EMD):

a) Indian manufacturers who are registered as Micro Small Medium Enterprises (MSME) with the District Industries Centre (DIC) or National Small Industries Commission (NSIC) or Udyog Aadhaar Memorandum or any other body specified by Ministry of MSME are exempted from payment of earnest money deposit and Tender Fee provided they to furnish a photocopy of a valid registration certificate in support of claim along with their request letter.

b) The certificate should be valid on the scheduled date/Extended date of submission of tender.

c) Wholesale and retail sale under codes 46 and 47 of NIC 2008 do not fall under MSME category. As such, the **bidders dealing in wholesale and retail sale of the SAN Storage and Storage with Server are not entitled for exemption from payment of Tender fee and/or EMD.**

d) The items of Product/Services mentioned under the certificate should be the same or similar to the tendered items.

e) In case the MSME registration certificate is found to be invalid during evaluation, the bid of such bidder shall be rejected.

1.27.8 Forfeiture of EMD:

The EMD will be forfeited under the following circumstances:

- (i) If a Bidder withdraws its bid during the period of bid validity, Or
- (ii) If the Bidder fails to accept corrections of arithmetic errors identified by the High Court in the Bidder's bid (if any), Or
- (iii) If the Successful Bidder fails to make arrangement for technical evaluation of the offered product within the stipulated time, Or
- (iv) If the Successful Bidder fails to accept the Letter of Award and /or execute an agreement within the stipulated time, Or
- (v) If the Successful Bidder fails to furnish the Performance Guarantee within the stipulated time.

1.28 ELIGIBLE BIDDER:-

The eligible Bidder shall be shortlisted during the evaluation process for this tender at the High Court.

1.29 ELIGIBILITY CRITERIA:-

1.29.1 Eligibility Criteria is given in the "**Annexure – 3: Eligibility Criteria**".

1.29.2 Documentary evidence for compliance with each of the eligibility criteria must be enclosed along with the bid together with the references as required in the "**Annexure – 3 : Eligibility Criteria**". The bidder shall check a list (Annexure-15) before uploading documents for the eligibility criteria.

1.29.3 Relevant portions, in the documents submitted in pursuance of eligibility criteria, shall be highlighted and all pages of the bid document should be serially numbered.

1.29.4 If a bid is not accompanied by all the above-mentioned documents, the same would be rejected.

1.29.5 The High Court reserves the right to seek clarifications on the already submitted documents.

1.30 TECHNICAL BID:-

1.30.1 Details of types of equipment and Technical Specifications/requirement to be procured are given in "**Annexure – 8: Technical**" and "**Annexure - 9**". While submitting a bid, the bidder shall check a list as per **Annexure-15**.

1.30.2 Technical bid and list of the enclosure must be properly numbered and indexed along with signatures of the authorized representative of quoting bidder(s).

1.30.3 The Bidders shall specify the Make and Model of the equipment/item quoted. The bidder should enclose relevant technical brochures for the item(s) quoted.

1.30.4 No deviations in terms & conditions of the Tender document, technical specifications shall be accepted.

1.31 FINANCIAL BID:-

1.31.1 Details for submitting Financial Bids are given in “**Annexure – 10: Financial, Annexure - 11: MF01A and Annexure – 12: MF01B**”. The bidder shall submit the Financial bid for the corresponding configuration/description as indicated in “**Annexure – 8: Technical and Annexure 9: Main Technical MT.01**”.

1.31.2 Bidders shall indicate the rates in clear/visible figures as well as in words. In case of a mismatch, the rates written in words will prevail.

1.31.3 Bidder should not quote products that are bearing obsolescence. However, if it happens, the successful bidder will supply the next higher version of the technically accepted product at the accepted price.

1.31.4 In the Financial Bid, the basic prices in Indian rupees should be quoted separately for each set of items given in “**Annexure – 8: Technical**” inclusive of Interface Cables, Power Cables, related accessories, Documentations of sub-assemblies of the system and Operating Manuals of the systems, Packing, Forwarding, Freight, Insurance, Installation charges at sites and Warranty, etc.

1.31.5 Excise duty, GST and any other tax as applicable should be quoted separately, failing which these are not payable extra.

1.32 OPENING OF PROPOSAL:-

The Evaluation Committee or its authorized representative will open the tenders.

1.33 EVALUATION:-

1.33.1 The evaluation committee of the High Court would evaluate the bids based on the specifications, adequacy of equipment and performance of the types of equipment.

1.33.2 The Registrar General reserves the right to modify the Evaluation Process at any time during the Tender Process, without assigning any reason, whatsoever, and without any requirement of intimating the Bidders of any such change.

1.33.3 Any time during the process of evaluation, the Registrar General, may seek clarifications from any or all Bidders.

1.34 TECHNICAL EVALUATION PROCESS:-

1.34.1 A duly constituted Technical Evaluation Committee (TEC) will shortlist Technical Bids based on technical parameters, better quality, performance, etc.

1.34.2 Technical evaluation will be carried out mainly based on technical specifications provided in the Tender document.

1.34.3 The Bidder shall submit a duly filled Technical Verification Data Sheet (TVDS) along with all supporting technical data sheets (for all sub-assemblies).

1.34.4 Operating System compatibility certificate: The Bidder shall submit a Benchmark report (snapshots and full description report) as per the tender requirement (for the exact same configuration as what is being quoted) along with the bid. The Bidder has to mention the name and version of the benchmark toll used.

1.34.5 During the technical evaluation, the Bidder may be called upon to arrange all the necessary Hardware and software utilities to demonstrate the benchmark result at the High Court/Bidder's work premises located anywhere in India.

1.34.6 To test the reliability of the quoted configuration during technical evaluation, High Court may put the system for test under any of the available diagnostic/reliability test utility. This test will be run continuously for a period that will be decided by the Technical Evaluation Committee (TEC).

1.34.7 Quality & Performance of the item offered: The Bidder shall submit the required certificates for the quoted item.

1.34.8 If required, the shortlisted Bidders may be asked to bring the quoted products as per specifications set out in "**Annexure – 8: Technical and Annexure – 9: Technical MT.01**" measuring equipment and technical manpower to the High Court/at bidder's premises as per schedule to be intimated to them for technical evaluation. The bidder shall be solely liable to bear all costs and expenses associated with the technical evaluation of the quoted product. In case the bidder fails to bring and demonstrate the working of the quoted products within the time frame given by the High Court for evaluation, the bid shall be rejected.

1.34.9 For Technical evaluation, the bidders have to ensure the availability of an appropriate specialist from their organization equipped with all documentation required for interacting with the TEC & evaluation team. In case a bidder does not make the required specialist along with proper documentation available, then such a defaulter's bid shall stand rejected.

1.35 EVALUATION OF FINANCIAL BIDS:-

1.35.1 Financial bids will be evaluated based on better quality, performance and/or individual price or total price all-inclusive of the price of product, taxes and five years comprehensive annual maintenance charges (CAMC) and delivery & installation and complete operationalization charges in anywhere in Maharashtra and Goa and Union Territory, for item/items in "**Annexure – 8 : Technical and Annexure - 9 : Technical MT.01**".

1.35.2 The Financial Bids of only those Bidders shortlisted by TEC will be opened in the presence of their Representatives if any on a specified date and time to be intimated to the respective Bidders by Tender Process Section. The Financial Bids will be evaluated by a duly constituted Eligibility Committee (EC).

1.35.3 The High Court may call for revised Financial Bids if required from the technically shortlisted Bidders before the opening of the original financial bids for recommending the final selection.

1.35.4 If revised financial bids are called for, the revised bids should NOT be higher than the original bids except in case of change in Government levies, otherwise the bid shall be rejected. The lowest Bidder will be selected as per “Clause 1.39 : Award Criteria”.

1.36 PRESENTATIONS BEFORE A COMMITTEE -

The High Court may call the shortlisted Bidders, whose bid is found responsive to give a presentation/demonstration of their Proposal/Product on a date and time to be determined by the Registrar General. No proposer will be entitled to be present during, or otherwise receive any information regarding Presentation / Demonstration of any other Bidder.

1.37 ACCEPTANCE TESTING PROCESS:-

1.37.1 The High Court reserves the right to ask for a technical elaboration/clarification from the Bidder on the already submitted Technical Proposal at any point of time after opening the proposal. The Bidder has to furnish the required information to the High Court on the date asked for at no cost to the High Court.

1.37.2 The systems must be supplied in full as per the ordered configuration for acceptance.

1.37.3 No system with short supply or alternate product shall be taken up for acceptance testing under any circumstances.

1.37.4 The acceptance tests will include running the evaluation test conducted during technical evaluation of the items quoted by the Bidder. The systems must give the same performance results as shown during initial Technical Evaluation tests.

1.37.5 The offered systems/Items, in addition to meeting the evaluation tests, should also contain the same subsystems (Brand/Manufacturer) as were given at the time of initial evaluation tests.

1.37.6 Failure to fulfill any of the aforementioned conditions will entail rejection of the bid along with forfeiture of the Security Deposit and the High Court will be entitled to procure the same items from alternate sources at the risk and cost of the bidder.

1.37.7 No acceptance testing will be undertaken by the High Court unless the Technical Verification Data Sheet (TVDS) concerned with the offered products, is provided to the High Court, at least 7 days in advance before the date from which the actual acceptance testing is to start.

1.37.8 During the process, on the sub-assembly level if specifications/Model of any item changes and becomes non-available due to obsolescence/up-gradation of technology, the bidder within already approved cost may offer the item with equivalent or having better features in terms of performance and specifications. The item(s) so offered will be evaluated at the High Court for its acceptance.

1.37.9 The Successful Bidder shall provide a schedule for conduct of acceptance testing dates along with comprehensive material details by the Bidder within 15 working days from the date of issuance of the letter to that effect.

1.37.10 The testing of items must be generally completed before the delivery date.

1.37.11 Normally, testing and acceptance of the Systems/items will be done at the Factory premises/Testing Lab of the bidder, or as suggested by the High Court, where it will be tested as per the ordered specifications where representatives from the bidder and the High Court will be present. The testing location/premises must be suitable/ agreeable to the High Court. The testing premises must fulfill the normal working IT Office environment conditions.

1.37.12 The bidder shall be solely liable to bear all costs and expenses associated with the acceptance testing of the quoted product.

1.37.13 The High Court reserves the right to reject any item if found unsuitable and /or not conforming to the approved specifications. The rejected items, if any, shall have to be taken back and replaced by new items forthwith at the cost of the bidder. No payment will be made for rejected items.

1.37.14 The items which are accepted after testing should be sealed inside carton under the joint signatures of the representative(s) of the High Court and Bidder's Representative and then sent along with the packing list giving serial numbers and part numbers of all possible Items and copy of the acceptance test report to the specific location.

1.37.15 The Systems/Items to be supplied should work under the specified Operating Systems. It shall be the exclusive responsibility of the Bidder supplying the Systems to provide appropriate device drivers and solutions for these System software platforms.

1.38 RIGHT TO INSPECT :-

The Registrar General or officer authorized by him reserves the right to inspect and investigate thoroughly the establishment, facilities, equipment, firm reputation, and other qualifications of the Bidder and any of its consortium partners, during the evaluation period, as well as throughout the life of the Contract.

1.39 AWARD CRITERIA :-

1.39.1 A contract will be awarded to an eligible bidder whose commercial offer is determined to be L1, the lowest evaluated valid offer for a particular item or all items.

1.39.2 Lowest bidder will be decided based on a unit price and/or aggregate price of the items and/or better quality, performance, etc.

1.39.3 In the event of any mismatch in the Gross Total Value (GTV) mentioned at **Annexure - 11 : MF01A** and total of **Annexure-12 : MF01B** of the lowest quoting bidder, the following criteria will be adopted to remove the discrepancy between these two values:

i) When GTV has given in **Annexure – 11 : MF01A** is greater than the GTV given in Annexure MF.01B: The value given in **Annexure – 12 : MF01B** will be taken as the value for Annexure MF.01A.

ii) When GTV has given in **Annexure – 11 : MF01A** is less than the GTV given in Annexure MF.01B: The value given in **Annexure – 12 : MF01B** will be replaced with the value given in **Annexure – 11 : MF01A** and the item wise value for each item in **Annexure – 12 : MF.01B** will be reduced on a Pro-Rata basis and consequently unit values will be worked out.

1.39.4 If a lowest quoting bidder fails to accept the individual unit rates rationalized/reworked as per the above procedure, his bid will stand cancelled. EMD of such defaulting bidder will be forfeited.

1.39.5 The High Court reserves the right to further negotiate the prices quoted by the L1 bidder.

1.39.6 NO COMMITMENT TO ACCEPT LOWEST OR ANY TENDER: The High Court shall be under no obligation to accept the lowest or any other offer received in response to this tender notice and shall be entitled to reject any or all offers, including those received late, or incomplete, without assigning any reason therefor. The High Court reserves the right to make changes in terms and conditions of the tender. The High Court will not be obliged to meet and have discussions with any of the Bidder and/or to give a hearing on their representations.

1.39.7 Before the expiry of the Proposal validity period, the High Court shall notify the successful bidder, in writing, that its Proposal/bid has been accepted. The successful Bidder shall send its acceptance letter to the High Court within 10 days.

1.40 PLACING OF LETTER OF AWARD/PURCHASE ORDER:-

1.40.1 The High Court reserves the right to choose any subset of the tendered items for placement of supply orders.

1.40.2 Upon successful completion of Acceptance Testing of the offered product, the High Court will issue a Purchase Order/Letter of Award to the Successful Bidder for procurement of the goods on the successful bidder either in hard copy or in soft copy through e-mail.

1.40.3 In general, a single Purchase Order shall be given for all items. However, in specific cases, a subset of items or a particular item may be ordered.

1.40.4 Objection, if any, to the Purchase Order must be reported to the High Court by the Bidder within three (3) working days from the date of the Purchase Order for modifications, otherwise it will be assumed that the bidder has accepted the Purchase Order in totality. This is applicable in the case of electronic publication/delivery of Purchase Order also.

1.40.5 On the receipt of the Purchase Order, the Bidder shall obtain all the necessary permits for sale and delivery including transportation well within time to ensure complete, safe and timely delivery of the ordered products.

1.40.6 The timeline for delivery of products and services will start from the date of issue of Letter of Award/Purchase Order.

1.40.7 A sticker mentioning the Service Support Call Center Number of the bidder shall be affixed on the System/ item.

1.40.8 Each Item shall be securely packed in a separate carton. The top cover of the carton must have a label carrying the details of the Purchase Order Number, Bidder's bill number and Delivery location.

1.40.9 The High Court may call upon the successful Bidder to supply any additional quantity of the technically qualified products (Make and Model) at the accepted price or reduce the quantity as per the requirement.

1.41 SIGNING OF CONTRACT:-

1.41.1 The Registrar General will send the Successful Bidder a draft of an agreement to be entered into between the parties.

1.41.2 The Successful Bidder shall execute an agreement within 15 (Fifteen) days from the date of the Letter of Award/Purchase Order. The agreement must be duly stamped as per the provisions of the Maharashtra Stamp Act. The Bidder shall bear the necessary expenses of the Stamp duty. An unstamped or improperly stamped Agreement will not be considered a valid Contract.

1.41.3 The Registrar General, being the Head of the Department shall have the authority to sign the contract on behalf of the High Court of Bombay as per Rule 4-A(b) of the Bombay High Court Appellate Side Service Rules, 2000.

1.41.4 Until a formal Contract is prepared and executed, the notification/letter of the award shall constitute a binding Contract.

1.42 COMPLETENESS OF CONTRACT:-

1.42.1 The contract will be deemed as incomplete if any component of the hardware, software, etc., or any documentation/media relating thereto is not delivered, or is delivered but not installed and/or not operational or not acceptable to the High Court.

1.42.2 In such an event, the supply and installation will be termed as incomplete and it will not be accepted and the warranty period will not commence.

1.42.3 The equipment will be accepted after complete commission and satisfactory functioning of equipment for a minimum period of 10 days. The Warranty period will commence only on acceptance of equipment/ item by the High Court.

1.43 RIGHT TO HAVE WORK EXECUTED:-

If the successful bidder neglects to execute the work or any part or parts thereof diligently and properly or fail to perform any provision of the Contract, the Registrar General, after 7 day's written notice to the bidder, may without prejudice to any other remedy it may have made good such deficiencies and may deduct the cost thereof from the payments due to the successful Bidder, if any or seek reimbursement of such costs incurred.

1.44 PROTECTION AGAINST RISK OF OBSOLESCENCE:-

1.44.1 The successful bidder will make the spare parts for the systems available for a minimum period of **five years** from the time of acceptance of the system/item.

1.44.2 If any of the components are not available or difficult to procure, or the procurement is likely to be delayed for replacement, if required, the replacement shall be carried out with higher capacity at no additional charges to the High Court.

1.44.3 During the validity period of the order, if any of the machines /chips /parts become unavailable in the market, the successful bidder will be bound to supply the next higher version /configuration /family of the machines /chips /parts at the same price at which the contract is fixed.

1.44.4 During the contract period if any of the part/product/items are declared as a manufacturing defect, it will be the sole responsibility of the OEM to replace the same within one month time of its declaration. Any delay in replacing the

defective part/product will be considered as non-responsive to the contract condition. In such case, its quantity contract will be suspended and the bank guarantee against such supplied item will be forfeited by the High Court.

1.45 CANCELLATION OF CONTRACT:-

The Contract may be canceled due to any of the reasons mentioned here under:

1.45.1: If the bidder:

- (a) submits incorrect/fake documents, or
- (b) is found wanting in commitment to delivery period/work plans, adherence to the guidelines, while executing the job.
- (c) On finding deviation in the technical specification as given in the tender document for the supplied product, or
- (d) Violation of any condition of the tender/ contract or part of any condition of the tender document/contract, or
- (e) Deviation found in quality and quantity of the product supplied, or
- (f) On finding software supplied with hardware as pirated, or
- (g) has directly, or indirectly engaged in corrupt, fraudulent, collusive, or coercive practices in competing for the contract in question; and may be barred from any other bid in respect of work of the High Court
- (h) fails to make written disclosure as per the Disclosure Clauses of this Tender, either at the time of submitting the proposal or after the contract has been signed with the Bidder.

1.45.2: Any other reason as the High Court may deem fit for cancellation.

1.46 TERMINATION BASED ON FUNDING:-

The Contract resulting from this Tender will be subject to the availability of Funds with the High Court. In the event of the paucity of such funds, the High Court reserves the right to terminate or suspend the contract for an agreed period, without any penal charges by giving a notice in writing not less than sixty (60) days before the effective date. In the event of termination, the Bidder shall be paid for services performed under this Contract up to the effective date of termination.

1.47 DELIVERY PROCESS:-

1.47.1 The successful Bidder shall deliver the items at the designated location as per the Purchase Order / Letter of Award.

1.47.2 All aspects of safe delivery shall be the exclusive responsibility of the Bidder.

1.47.3 The successful Bidder shall obtain signature with date and stamp on Delivery Challan(s) of the concerned Authority and hand over copy thereof to him.

1.47.4 Delay on account of getting relevant permits shall not make Bidders eligible for the waiver of liquidated damages.

1.47.5 The hardware must be dispatched in a sealed box.

1.47.6 At the destination site, the cartons will be opened only in the presence of the concerned officer and successful bidder's Representative and the intact position of the Seal for not being tampered with shall form the basis for receipt in good condition.

1.47.7 Inventories at all their service locations shall be maintained by the successful Bidder for immediate replacement of the Hardware items in case of failure.

1.47.8 Though the High Court will provide all the necessary documents for ensuring smooth delivery of goods at the respective destinations, it is the responsibility of the successful bidder to deliver the goods in time.

1.47.9 The successful Bidder shall apply to the respective authority for the issue of road permit /waybill in time.

1.48 INSTALLATION PROCESS:-

1.48.1 The successful Bidder shall install and carry on commissioning of all the items at the specified site without any additional charge.

1.48.2 The successful Bidder shall deliver and install only the items technically tested/accepted as per the Purchase Order and shall delivery and install as per the schedule given below:-

Sr. No.	Location	Maximum Period for Delivery from the date of Purchase order	Maximum Period for installation from the date of Purchase Order including delivery period
1	Courts (As per Annexures-21)	4 Weeks	6 Weeks

Note: The installation schedule mentioned above includes all activities including delivery and installation of all Hardware and related software items.

Note: Once the letter of award is accepted by the bidder then any request for timeline will not be considered except for the reasons given in this tender.

Note: Non-working Saturdays and Sundays & National Holidays will be excluded from the maximum period of Delivery.

1.48.3 Site Not Ready Certificate: In case a site is not ready for installation, the successful bidder shall submit a certificate in the following format which is sealed

and signed by a duly authorized officer of the concerned site. A decision of the duly authorized officer of the concerned site about the readiness of the site shall be final. The successful bidder shall install the items within the stipulated time on receipt of the site-ready notice, failing which he shall be liable to pay liquidated damages for a delay.

SITE NOT READY CERTIFICATE

1.	Vendor's Name	
2.	Tender Notice No.	
3.	Purchase Order No. and date	
4.	Equipment Name	
5.	Date of delivery	
6.	Date of visit for installation	
7.	Site not ready reason	
8.	Tentative date of site being ready for installation	
9.	Contact details of the vendor for getting equipment installed, if site gets ready	
10.	Certificate	

This is to certify that there is no delay on the part of the Vendor in getting the above equipment installed.

Date:

**Signature of the Authorized Officer
with designation and seal.**

**Signature of the representative/Engineer
of the Vendor**

1.48.4 The successful bidder shall be responsible for all unpacking, assemblies, wiring, installations, cabling between hardware/Peripheral units and connecting to power supplies. The successful bidder shall test all operations and accomplish all adjustments necessary for the successful and continuous operation of the

Hardware/Peripherals at all installation sites. The successful bidder shall also be responsible for installation/integration of the Hardware and for establishing connectivity to the existing network, LAN etc, if any. The successful bidder shall be responsible for configuring the power management settings and other local settings at the place where item is to be installed. The successful bidder shall integrate the hardware and peripherals supplied by him to make them fully operational. The successful bidder shall be responsible for demonstrating various parts to integrate peripherals. However, in case of problems with machines and/or equipment, it will be the vendor's responsibility to locate the exact nature of the problem/s and rectify the same except for the problems in the application software installed on the machine/s, if any. The successful bidder shall ensure that all the equipment and peripherals shall be supplied with the relevant interface cables. The successful bidder at the destination site, in the presence of the Court and/or its representative, shall carry out installation and commissioning of items and ensure trouble-free operation of the complete systems, apart from physical verification. In case the High Court wants the equipment to be shifted to a location other than the originally indicated location, the successful bidder shall do the necessary configuration changes in the equipment suitable to the new location and install the same at the new location.

1.48.5 During installation at the site, if any item is found to be defective or broken, the successful bidder shall replace it with a new one at his own cost and risk within 15 days from the date on which the successful bidder has been informed of such damage.

1.48.6 Successful Bidder shall install the ordered items and prepare an installation report for each authority as per the Purchase Order.

1.48.7 Upon satisfactory installation of the equipment, the successful bidder shall obtain a signed installation certificate from the concerned Authority. The same shall be submitted along with the bills by the successful bidder for payment.

1.48.8 The successful bidder shall install and complete the commissioning of the quoted products.

1.48.9 Commissioning: Redhat Enterprises Linux / Ubuntu is the current operating system installed on the server of the office. An optical fiber will be the connectivity between the server and proposed SAN. There shall be system to fetch backup data from LAN directly. Point to Point, Full, incremental, differential data received/fetched data from the end shall be directly saved in the SAN storage. It shall be the responsibility of the bidder to provide all the equipments, software if any and related accessories of the required length and size at his own cost for the required system integration without any additional charge, to make the system fully functional as intended. The satisfactory Installation, Testing,

Commissioning and Handing over of the equipment means the faultless functioning including system integration of all the equipment for a minimum period of 15 (fifteen) days from the date of handing over the same after installation. The Successful bidder has to submit 2 (two) sets of technical literature and manuals of Storage Area Network and other incidental items required for it.

1.48.10 Training of Personnel: The successful bidder shall provide a technical training to the nominated personnel involved in the use of the equipments at the premises of the High Court and its Benches immediately after completion of the installation of the equipments.

1.48.11 If any problem occurs in the SAN, SAN Switches or any other incidental item of the SAN, the successful bidder shall depute his Engineer for resolving the same. No telephonic support will be allowed.

1.49 PAYMENT PROCESS:-

1.49.1 A pre-receipted bill along with the original excise duty gate pass, if applicable, installation certificate and other relevant documents shall be submitted (three copies) to the Office of the Central Project Coordinator, e-Courts Project, Bombay High Court, Mumbai.

1.49.2 An invoice shall contain the items ordered under one Purchase Order only. Bill /Invoice shall not be combined for more than one purchase order.

1.49.3 100% payment will be made after satisfactory delivery, installation and commissioning thereof by the respective authority.

1.49.4 As far as possible, payment will be made within 60 days after submission of duly signed and stamped Delivery Challans.

1.49.5 All payments shall be made in Indian Rupees subject to deduction of after statutory and contractual deductions including liquidated damages, if applicable.

1.49.6 No payment will be made for the goods which are delivered and installed over and above the Purchase Order without obtaining prior permission of the High Court.

1.50 COMPREHENSIVE WARRANTY AND MAINTENANCE OF SAN STORAGE AND STORAGE WITH SERVER:-

1.50.1 The successful bidder shall provide onsite comprehensive annual maintenance services and operations for **Five years** from the date of installation at the desired places, which shall

- i)cover maintenance of SAN Storage and Storage with Server.
- ii)include preparation and approval of preventive maintenance plan and its implementation, other than breakdown maintenance calls.

1.50.2 OEM's Warranty Statement/terms shall not be applicable to the systems/Items supplied under the contract.

1.50.3 Warranty shall cover maintenance of the entire SAN Storage and Storage with Server including its consumable /non-consumable parts.

1.50.4 The successful bidder shall undertake to have adequate spare parts coverage for the efficient functioning of the SAN Storage and Storage with Server.

1.50.5 Where replacement parts are fitted, the parts removed become the property of the successful bidder, except the Hard Disk.

1.50.6 The successful bidder shall not use refurbished components/items while repairing / replacing defective parts. The successful bidder shall use only genuine brand new spare parts/components of the supplied item/equipment.

1.50.7 The successful bidder shall guarantee a minimum uptime of 98% during the maintenance period. The successful bidder shall always maintain a detailed 'breakdown and repair' records of SAN Storage and Storage with Server.

1.50.8 Any system, failing at subsystem level at least three times in three months, displaying chronic system design or manufacturing defects or Quality Control problem or where the Liquidated damages on account of downtime has crossed 15% of the system value, will be totally replaced by the successful bidder at his cost and risk within 30 days, from the date of last failure.

1.50.9 In case of break down or occurrence of any obstacle in functioning of the specified SAN Storage and Storage with Server, the successful bidder shall ensure that the same is repaired within the specified time. In case of failure to repair the same within stipulated time, the successful bidder should provide equivalent or higher configuration spare replacement, without any additional charges.

1.50.10 The successful bidder shall appoint well experienced Service Engineers exclusively for attending complaints and its resolution under the contract. They shall receive complaints and keep a proper call log record. Call logging to the company and follow up for receiving and replacing component will be responsibility of Service Engineers. The complaint log of such calls will have to be maintained separately.

1.50.11 On completion of the sixty days beyond the Warranty period, the Security Deposit shall be released without any interest, after satisfying that proper free warranty support has been provided during warranty period of **five years** for the SAN Storage and Storage with Server and after deducting the amount of liquidated damages, if any.

1.50.12 After expiry of warranty, the concerned authority has option to enter into Annual Maintenance Contract with the successful bidder for post warranty maintenance of the systems.

1.50.13 Any hazardous condition present (like direct sunlight, high voltage, earthing, flooding etc.) to present the system damages from technical point of view has to be notified by the successful bidder to the Court administrator. He shall clean the rack mount SAN without fail.

1.51 LIQUIDATED DAMAGES

1.51.1 The bidders shall strictly adhere to the schedule of delivery, installation and maintenance of the SAN Storage and Storage with Server during the subsistence of the contract.

1.51.2 If the successful bidder fails to complete the delivery and installation within the stipulated time and is unable to meet the targets specified in the tender, the High Court without prejudice to other remedies available to the High Court shall be entitled to recover as agreed on liquidated damages for breach of the contract, a sum of equivalent to 0.5% (Zero point five percent) per week or part thereof of the delay on the Purchase Order Value of the undelivered, uninstalled and/or delayed items to a maximum limit of 10% of the contract price. Once the maximum is reached, the High Court holds the option of cancellation of the Order and reprocure the same from any other Vendor at the cost of the bidder and forfeit the Security deposit of the successful bidder.

1.51.3 In case the successful bidder fails to meet the maintenance requirements within two days at the site, the High Court without prejudice to other remedies available to the High Court shall be entitled to recover as agreed liquidated damages for breach of contract, a sum of equivalent to 0.5% of the value the SAN Storage and Storage with Server per week or part thereof from the date of call logging. The Liquidated damages shall be deducted from the Performance guarantee. If the total Liquidated damages reach an amount equal to or more than 10% of the order value, the same shall invoke the Performance Bank Guarantee and seek an equivalent Performance bank guarantee. The High Court holds an option of cancellation of the order and engaging another contractor to carry out the work at the cost of the successful bidder and forfeit the security deposit of the successful bidder.

1.51.4 In case the downtime is above 2% in a block of 365 days, the liquidated damages 0.1% (Zero point One Percent) of the order value for each hour subject to a maximum of 10% (Ten Percent) of the Purchase Order value may be imposed and recovered from the payments due to the Successful Bidder or Performance Security/Performance Guarantee. Downtime will be counted from the date and time of call logging.

1.51.5 Quantum of the liquidated damages assessed and levied by the High Court and decision of the High Court thereon shall be final and binding on the successful bidder. Further the same shall not be challengeable by the successful bidder either before Arbitration Tribunal or before the Court. The same shall stand specifically excluded from the purview of the arbitration clause, as such shall not be referable to arbitration.

1.52 SCHEDULE OF EVENTS:-

The tentative dates for the schedule of key events of this tender are given as under:

Sr. No.	Events	Date
1	Pre-bid meeting	19/09/2025 at 11.30 pm Through Video conferencing
2	Last date and time of proposal submission.	03/10/2025 at 02:30 pm
3	Date and time of opening of the Technical Bid at the High Court.	04/10/2025 at 03:00 pm
4	Date & Time of opening of the Financial bid at the High Court.	The date and Time would be intimated to the shortlisted Bidders, after Technical evaluation.

SECTION – II

2. GENERAL CONDITIONS OF THE CONTRACT (GCC)

2.1 SPECIFICATIONS:-

The contract executed under this contract shall conform to the Technical Specifications and other conditions given in this tender.

2.2 PERFORMANCE GUARANTEE:-

2.2.1 The Successful Bidder will be required to furnish a performance guarantee in the form of an unconditional Bank Guarantee issued by the Bank equivalent to 10% of the Contract Value within 15 days from the date of issuance of Purchase Order. To ensure due performance of the contract, the Successful Bidder shall furnish a Single unconditional and irrevocable Performance Bank Guarantee payable at Mumbai in the name of “The Registrar General, Bombay High Court” at his own cost within fifteen (15) working days from the date of Issuance of Purchase order / Letter of award of the Contractor before signing of the contract whichever is earlier of an amount equivalent to 10% of the Contract value in Indian Rupees. The High Court may at its own discretion, split the Performance Guarantee of the total contract value and ask the successful bidder to furnish the same separately payable at the High Court of Bombay, Mumbai while issuing Purchase Order.

2.2.2 The Performance Guarantee shall be as per the format approved by the “Registrar General” (**Annexure -17**).

2.2.3 A Bank Guarantee must be properly stamped. The Bidder shall bear the necessary expenses of the Stamp duty. Unstamped or improperly stamped Bank Guarantee will not be considered as a valid Bank Guarantee.

2.2.4 The Bank Guarantee shall provide for payment upon first demand, without demur or protest.

2.2.5 The Performance Guarantee will remain valid for sixty days beyond the date of completion of all contractual obligations by the successful bidder. The High Court will discharge the Performance Guarantee after completion of the Bidder's performance obligations.

2.2.6 The Performance Guarantee will be invoked in case of non-compliance of maintenance schedule during the warranty period or breach of the contract/ bidder's failure to complete its obligation under the contract.

2.2.7 In case the successful bidder is found in breach of any condition of Tender or supply order, at any stage during supply/ installation/commissioning or warranty period, the legal action as per Rules/Laws will be taken.

2.3 RIGHTS OF REGISTRAR GENERAL, HIGH COURT:-

The Registrar General reserves the right to make changes within the scope of the work and to accept or reject any bid, and to annul the bidding process and reject

all bids at any time before award of contract without assigning any reason whatsoever and without thereby incurring any liability to the affected bidder or bidders.

2.4 FORCE MAJEURE

2.4.1 Neither party will be responsible to the other for any delay or failure in performance of its obligations due to any occurrence commonly known as *force majeure* which is beyond the control of any of the parties, including, but not limited to, fire, flood, explosion, an act of God.

Provided that changes in tax laws will not be considered as force majeure.

2.4.2 If a *force majeure* arises, the bidder shall notify the Registrar General, in writing of such condition and the cause thereof within 72 hours. Unless otherwise directed by the Registrar General, the bidder shall continue to perform his obligations under the contract as far as is reasonably practical and shall seek all reasonable alternative means for performance not prevented by the *force majeure* event. The successful bidder shall be excused from performance of his obligations in whole or part as long as such causes, circumstances or events continue to prevent or delay such performance.

2.5 TERMINATION

2.5.1 Termination on expiry of the CONTRACT: The Contract shall be deemed to have been automatically terminated on the expiry of the contract period unless the High Court exercises its option to extend the Contract in accordance with the provisions, if any, of the Contract.

2.5.2 Termination on account of Force Majeure: Registrar General, shall have the right to terminate the Contract on account of *force majeure* and if *force majeure* conditions continue for more than 30 days.

2.5.3 Termination on account of insolvency: In case the successful bidder, at any time during the term of the Contract, becomes insolvent or makes a voluntary assignment of its assets for the benefit of creditors or is adjudged bankrupt, then the Registrar General, shall, by notice in writing of 30 days or more have the right to terminate the Contract and all the rights and privileges hereunder, shall stand terminated forthwith.

Provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to the High Court.

2.5.4 Termination for breach of contract: In the event of any breach by the bidder, of its obligations hereunder, the Registrar General may issue a notice in writing, demanding rectification within 30 days or more at the discretion of the Registrar General; and failure to rectify the breach shall result in termination of the contract. In that event, the Successful Bidder shall surrender all the data and materials belonging to the High Court.

2.5.5 The Registrar General, may at any time terminate the Contract by giving notice without assigning any reason. In case of such termination, the obligation of the Registrar General to pay consideration for the performance of the contract shall be limited to the amount for the work carried out till the date of termination. Notwithstanding the termination of the Agreement, the parties shall continue to be bound by the provisions of the Agreement that reasonably require some action or forbearance after such termination.

2.6 ARBITRATION:

In the event of any dispute or difference arising out or touching upon any of the terms and conditions of this contract and/or concerning the implementation or interpretation hereof, the same shall be resolved initially by mutual discussion and conciliation but in the event of failure thereof, the same shall be referred to a sole arbitrator appointed with the consent of the parties and if the parties fail to agree on the arbitrator within thirty days from receipt of a request by one party from the other party to so agree the appointment shall be made, upon request of a party, by the High Court. The arbitration shall be governed by provisions of the Arbitration and Conciliation Act, 1996. The decision of the arbitrator shall be final and binding upon the parties.

2.7 GOVERNING LAWS AND JURISDICTION:-

The Agreement shall be governed by the laws in force in India. Any dispute arising concerning the Agreement shall be subject to the jurisdiction of the Courts at Mumbai.

Sd/-
Registrar General,
High Court, Bombay.

Date : 10/09/2025

Annexure – 1 : Earnest Money Deposit / Turnover / Value of Similar Completed Work Projects

Sr. No.	Component	EMD in Rs.	Turnover in Rs.	Value of similar Project in Rs
1.	SAN Storage and Storage with Server	2,90,000	28,75,000	47,90,000

Pre-bid Meeting

The queries should necessarily be submitted in the following format:

<i>Tender No. High Court/San Storage and Storage With Server/500/2025 dated 10/09/2025</i>					
<i>Tender subject : Procurement for SAN Storage and Storage with Server</i>					
<i>Tender published date:</i>					
<i>Bidder Name:</i>					
<i>Contact Person:</i>					
<i>Contact No. / Email Id:</i>					
<i>Sr No</i>	<i>Tender Section No.</i>	<i>Tender Page No.</i>	<i>Tender Clause No</i>	<i>Existing Clause details</i>	<i>Clarification Sought</i>

Signature

Name of Signatory

Designation

Company seal

Annexure – 2 : Summary

Sr. No.	Item Name	Item Value
1	File No.	E. No.
2	Tender No.	HIGH COURT/SAN STORAGE AND STORAGE WITH SERVER/500/2025
3	Title	Tender document for The Supply, Testing, Installation, Commissioning and Maintenance of SAN Storage and Storage with Server at the High Court of Bombay for the Scanning and Digitization Project.
4	Tender Fee	Rs.15,000/- (Rupees Fifteen Thousand Only)
5	Number of packets in a bid	Two
6	Contact Address	The Central Project Coordinator, High Court, Bombay, Hutatma Chowk, Fort, Mumbai – 400 032. Telephone No.- 022-2082056 / 20820665 e-mail Id- - cpc-bom@aij.gov.in

Annexure – 3 : Eligibility Criteria

Sr. No.	Item	Insert Value or check-list the box	Reference of Enclosed Proof, along with corresponding page numbers
1	<p>The bidder must be an Original Equipment Manufacturer (OEM) or its Authorized dealer of SAN Storage and Storage with Server.</p> <p>The OEM should have tie-up techno-commercial collaboration with subsystems/peripheral manufacturers.</p>	<p>*Manufacturer's Authorization Format for Front Line Bidder (MAF) as provided to be submitted by the front end bidder on Company letterhead.</p> <p>*Supporting Documents about tie-up/ techno-commercial collaboration with subsystems/peripheral manufacturers to be submitted.</p> <p>*A letter from each such subsystem/peripheral manufacturer needs to be furnished ensuring the support for 5 years.</p>	
2	<p>Supply, Testing, Installation, Commissioning and Maintenance of SAN Storage and Storage with Server</p>	<p>*Self Certification for the successfully completed similar work of Supply, Testing, Installation, Commissioning and Maintenance of SAN Storage and Storage with Server from 2019 to 2024 (5 years) should be estimated cost as per Annexure-1.</p> <p>*Enclose relevant Documents like Purchase Order, Contract, etc.,</p> <p>*Self Certification on the letterhead signed by the Authorised signatory in the prescribed format to be furnished by the bidder in compliance with this clause.</p>	

		The High Court reserves the right to seek additional supporting documents for the above Projects.	
3	The bidder's average annual financial turnover during Financial years 2021-22, 2022-23 and 2023-2024 from sales and support services should not be less than the amount mentioned in Annexure 1 : Turnover	*To be supported by authentic documentary evidence (Annexure – 5 – Bidder's Annual Turnover). (The turnover refers to the company responding to this Tender and not the composite turnover of its subsidiaries/sister concerns/techno-commercial collaborators etc.) (quote value in Rs. Lakhs)	
4	Bidder must have Infrastructure support in the form of direct service centers or their franchisees as per format Annexure – 7 . The High Court reserves the right to disqualify the Bidder based on its past performance as experienced by the High Court during the last three consecutive years. Bidders should also provide an escalation matrix for their sales & support function in Annexure-7.	Please fill in Annexure - 7: Support.	
5	A copy GST Registration No., PAN number of the Bidder allotted by the Income Tax authorities should be submitted.	GST Registration No. PAN No.	
6	*A copy of the Registration number of the Bidder with attested copies of Articles of Association_(in case of Registered firm), Bye-laws and Certificates of registration (as	Registration No. Name the document enclosed.	

	applicable), * Partnership Deed (in case of Partnership Firm) should be submitted.		
7	Bidder should ensure that all the products quoted are meeting the guidelines, Notifications issued by Department of Electronics and Information Technology (DeitY), Electronics and Information Technology Goods(Requirements for Compulsory Registration) order (as applicable)	Provide documentary evidence as per Annexure – 13 for all the quoted products.	
8	The bidder from a country that shares a land border with India must be registered with the Competent Authority as per the norms set by the Government of India. Such bidder must submit a declaration.	Provide Certificate Annexure – 20 .	
9	The bidder must not be blacklisted by the Central/State Government, Corporations or Government Undertakings.	Declaration from the bidder	
10	The bidder shall submit resolution of Board of Directors certifying the name of authorized person to sign on behalf of the company	Resolution from the bidder	

Note: Bidder has to fill the above Annexure and indicate the page numbers of the supporting document in the proof while submitting a response to the eligibility criteria, Envelope-1.

Manufacturer's Authorization Format for Front Line Bidder

Ref:

Date:

To
The Registrar General,
High Court,
Bombay.

Subject: Manufacturer Authorization for Tender No----

Sir,

We, <Bidder/ Frontline OEM/SI> having our registered office at < Bidder/ Frontline OEM/SI address>, are an **established manufacturer/Suppliers** of **name of quoted item (SAN Storage and Storage with Server)**. We <Frontline OEM/SI> solely authorized <bidder's name> to quote our product for above mentioned Tender.

Our full support is extended in all respects for supply, warranty and maintenance of our products. We also ensure to provide the service support for the supplied equipments for a period of **five years** from date of installation of the equipments as per Tender terms. In case of any difficulties in logging complaint at bidder end, user will have option to log complaints at our call support center.

We also undertake that in case of default in execution of this Tender by the <Indicate names of all supporting OEM/SI >, the <Bidder/ Frontline OEM/SI > will take all necessary steps for successful execution of this project as per Tender requirements. We undertake to provide priority in responding to your complaints and in respect of all locations.

Thanking You
For < Bidder/ Frontline OEM/SI>

< (Authorized Signatory) > Name:
Designation:

(Bidder to submit MAF in the above format only)

Annexure – 4 : Proof of completion of Similar Work Projects

Ref:

Date:

To

The Registrar General,
High Court,
Bombay.

Subject: Proof of completion of Similar Work Projects for Tender No

Sir,

We have completed **Similar Work Projects** worth of minimum Rs.-----/- (Rupees _____ only) as per 'Annexure - 1 : Value for Similar Completed Work Projects' for IT similar Supply, Testing, Installation, Commissioning and Maintenance of SAN Storage and Storage with Server. The details of the projects have been furnished below:

Sr. No.	Project (to be replicated for each project)	Details
1.	Name of Project	
2.	Name of Client	
3.	Name of client personnel involved	
4.	Phone number of client personnel	
5.	Email id of client personnel	
6.	Name of States covered	
7.	Duration of the Project	
8.	Years of execution of the Project	
9.	Purchase/Work Order Date	
10.	Project/Work completed Date	
11.	Items(similar Items Of this Tender used)	
12.	Project Value	
13.	Remarks, if any	

Thanking You
For < Bidder/ Frontline OEM/SI>
< (Authorized Signatory) > Name:

Designation:

(The Bidder shall submit Separate Sheet for each Project in the above format only)

Annexure – 5 : Bidder's Annual Turnover

(Location) _____

(Date) _____

From

(Name & Address)

To,

**The Registrar General,
High Court,
Bombay.**

**Ref.: HIGH COURT/SAN STORAGE AND STORAGE WITH SERVER
/500/2025**

Sir,

This is to certify that as per the information, the books of accounts produced and explanation provided to us by ----- (name and address of the bidder). We hereby certify that the annual financial turnover of the ----- (firm) during Financial years 2021-22, 2022-23 and 2023-24 from sales and support services is as follows :-

Sr. No.	Year	Annual Turn Over (in lakhs)	Annual Turnover from sales and support services of SAN Storage and Storage with Server (in lakhs)
1	2021-22		
2	2022-23		
3	2023-24		

Yours Sincerely,

(Signature and stamp)

Name of chartered Accountant

Annexure – 6 : Time Schedule

Sr. No.	Tender Reference	TENDER NO. HIGH COURT/SAN STORAGE AND STORAGE WITH SERVER/500/2025
1	Date of Publication	15/09/2025 at 11.30 a.m.
2	Pre-Bid Meeting	19/09/2025 at 11.30 p.m.
3	Last date and time for submission of Tender Offers.	03/10/2025 at 02.30 p.m.
4	Time and Date of opening of Tender Offers	04/10/2025 at 03.00 p.m.
5	Tender should be addressed to	The Registrar General, Bombay High Court by Designation.
6	Last date and time for submission of EMD in BG Form.	04/10/2025 before 11.00 a.m.
7	Address for communication and submission of BG	The Central Project Coordinator, the Bombay High Court, Hutatma Chowk, Fort, Mumbai -400 032.
8	Contact Telephone No. and email address.	022-20820565/ 20820665 cpc-bom@aij.gov.in

Note: No bid will be accepted after the expiry of the above mentioned time schedule.

Annexure – 7 : Support (Infrastructure Available with Bidder)

Tender Notice No.HIGH COURT/SAN STORAGE AND STORAGE WITH SERVER/500/2025

Bidders must have infrastructure support in the form of direct service centers or their franchisees at site. Bidders must submit details of their infrastructure with reference to locations and technical manpower, availability of inventory of spares etc. and also indicate their business model for providing warranty and after sales support for the aforementioned.

The High Court reserves the right to disqualify the bidders based on its past performance as experienced by the High Court, during the last three consecutive years. **Bidders should also provide escalation matrix for their sales & support function.**

Sr. No.	District /State Name	Own/ Franchisee Support Centres	Contact Details such as Names, phones, e-mails, website etc.	Manpower	Escalation Matrix
1	Mumbai				

C

Technical

Annexure – 8 : Technical

Item No.	Item Description with configuration	Annexure (Sub parts)
1	SAN Storage	Main Technical : MT.01
2	Storage with Server	

Annexure – 9 : Main Technical MT.01

Item No.1 : SAN Storage

Sr. No.	Title	Bid Requirement	Bidder Compliance
1	Make		
2	Model		
3	Product Company		
4	Product Name (in detail)		
5	Manufactured Part No.		
6	Product Manufacturing date		
7	Product launching date (in India)		
8	Product End of Sale date		
9	Product End of Life date		
10	Paramters	Min. Specifications	
11	Item	External Storage	
12	Storage Capacity	Minimum 2U form factor, Minimum 500TB Usable storage space of NLSAS drives in RAID 6. Drive size should be minimum 16TB. Hot spare to be included. Scalable to 100 drives without changing controllers.	
13	Storage Type	Block Storage system with iSCSI support with minimum 8 x 25GbE ports	

		across controllers.	
13	Controller	Dual Hot-swappable Active-Active controllers.	
14	Cache	Minimum 32 GB memory speed across both controllers	
15	RAID	Storage system should support RAID 1/5/6/10.	
16	Host Connectivity per Controller	25GbE minimum 8 port across Dual Controller. The offered type of connectivity should be compatible with mentioned hot server interface. Jumper cord - C13/C14, 4M, 250V, 10A (India BIS).	
17	Backend Connectivity	12Gbps SAS	
18	No Single Point of Failure	System should have redundant and failed replaceable/hot swappable modules for controllers, hard disks, fans and power supplies.	
19	Storage Software Licenses	All the following licenses should be provided for entire support storage capacity of the proposed array. 1.Thin Provisioning 2.ADAPT-Distributed RAID Groups 3.SSD Read Cache 4.IP Remote Replication 5.Snapshots 6.3 Level Tiering	

		7. Volume Copy	
20	Storage Management	<p>Web based management:-</p> <ol style="list-style-type: none"> 1. Single-array intuitive element manager, 2. Use common management tasks from convenient locations, 3. Manage storage profiles, network connections, alerts etc. <p>There should be a provision to completely automate the storage provisioning and necessary data protection requests.</p>	
21	OS support	Support for industry-leading Operating Systems Platforms including Linux, Microsoft Windows, Ubuntu, SUN Solaris etc.,	
22	Power Supply	Dual Redundant Power Supply	
23	Delivery	All the necessary tools & tackles licenses, cables/connectors for Ethernet / USB / Power etc. required for making the system operational shall be provided.	
24	OEM Qualification	The OEM's should be in the Gartner leader's magic quadrant for primary Storage Array.	
25	MAF from OEM is Required	Yes (Storage & Server proposed should be from same OEM)	

26	Documentation	Complete and legal documentation of all hardware, operating systems, monitoring and management tools and other supplied software should be provided.	
27	Training	The vendor should give training in two sessions (Pre Installation and Post Installation) to a group of Bombay High Court Personnel on hardware, operating system, system software and development tools including API. The training must be arranged at Bombay High Court.	
28	Warranty	Five (5) years on-site comprehensive warranty with consumables and non-consumables. (Defective HDD will not be returned back on replacement) 5 year Warranty shall be offered directly from the Storage OEM.	

Item No.2 : Storage Server

Sr. No.	Title	Bid Requirement	Bidder Compliance
1	Make		
2	Model		
3	Product Company		
4	Product Name (in detail)		

5	Manufactured Part No.		
6	Product Manufacturing date		
7	Product launching date (in India)		
8	Product End of Sale date		
9	Product End of Life date		
	Parameter	Specification	
10	Form Factor	Rack Mount (max. 2U)	
11	Processor Make	X86 Architecture processor	
12	Max. no of Sockets available at chipset	2	
13	Max. no of Sockets populated with processor	2	
14	No. of processors	2	
15	Processor Configuration	64-bit X86 processor fully binary compatible to 32-bit applications	
16	No. of cores per processor	24 or more	
17	Processor based frequency	2.0 GHz or more	
18	Cache Memory	Bidder shall mention the total size of cache memory depending on the processor.	
19	Chipset compatible with CPU	Yes (To mention chipset of processor OEM)	
20	Motherboard (OEM Compatible with CPU)	OEM	
21	PCI Slots (Express Gen 3.0 min)	One free	
22	Max No. of PCI Slots	4	

23	Memory (DDR4 RAM min) in GB	The proposed solution with 2*64 GB of DDR4 5600 MTS Memory	
24	DDR4 RAM upgradable up to (Min.) in GB	8TB	
25	DIMM Slots (Min.) (in No.)	32	
26	Hard Disk Drive Capacity (GB)	Up to 12 x 3.5 inch SAS/SATA (HDD/SSD) max 240 TB	
27	Hard disk drive RPM with SAS (RPM)	Hot plug or better	
28	RAID Controller Cache (MB)	8000 MB with battery backup	
29	RAID Controller	12 GBPS SAS RAID controller supporting RAID 0, 1, 5, and 10	
30	Video Controller (support VGA or above resolution)	Required	
31	Keyboard	Required- same OEM of Server	
32	Mouse	Required- same OEM of Server	
33	Monitor	Required- 21.5" same OEM of Server	
34	Bays	Min. 2 internal or more hot plug	
35	USB Ports (version 2.0/3.0)	4 or more	
36	Certifications. Compliance & support by Windows, Red Hat or Novell	OS Certifications or compliance: Windows, Linux (Red Hat, Suse, CentOS, Ubuntu) and	

		any other compatible OS Virtualization/ Cloud Platform: Microsoft, Windows, VMWare, OpenStack, Kubernetes, Certification for compliance, PROXMOX (Debian Hypervisor)	
37	Networking: dual LAN (10/100/1000) network card	2x1G & 2x10G BaseT ports	
38	FC HBA Dual port card	Optional	
39	FC HBA Dual port card speed	Optional	
40	Management features 1	Remote Power on/shutdown of server Remote Management of server over LAN & WAN with SSL encryption through Gigabit management port. Should have virtual media support with all required licenses. Remote KVM Server Health Logging Out of Brand management. Should support telemetry streaming. Server management software should support upto 5000 devices in a single instance E-mail notification of incident.	
41	Management features 2	Management of multiple servers from single console with single source of truth for sites. Automated infrastructure	

	<p>management for patch upgrades, version upgrades, etc. Simplified management with analytics driven actionable intelligence. Intelligence system tagging giving admin flexibility to provide metadata tags to each system to enable users to filter & sorts systems based in user-assigned attributes. Hardware profile based deployment to multiple servers simultaneously. Policy template for deployment of single policy to multiple servers simultaneously. Platform inventory and health status. Server utilization statistics collection (including Firmware updates and diagnostic tools). Should provide an alert in case the system is not part of OEM hardware compatibility test. Solution should be open and programmable providing REST API, SDK for programming languages like Python, power shell scripts etc. Should have customizable dashboard /Reports to show overall</p>	
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		<p>faults/health/inventory for all managed infrastructure. The solution should provide option to create unique dashboards to individual users. The user should have flexibility to select name for dashboard/Reports and widgets (viz. health, utilization etc.). Single pane glasses for auto provisioning across multi vendor and multi hypervisor platform. Self service portal deployment for automated provisioning. Real time out of-band hardware performance monitoring and alerting.</p>	
42	Security Feature 1	<p>Secure Boot (Firmware and BIOS level security), Provision to lock systems on breach hardware reach of trust/Dual root of trust server should provide server intrusion detection. Server should provide policy based security.</p>	
43	Security Feature 2	<p>Provision for server OEM Signed Cryptographic firmware updates capability to stop execution of application/Hypervisor/ Operating system on,</p>	

		secure automatic BIOS recovery. Network card secure firmware boot in case of any security breach the system should provide the lock down feature.	
44	Redundant Power Supply	Redundant Power supply should be platinum efficiency and hot swappable.	
45	Redundant Fan	Required.	
46	Server scalability to be achieved within the box & without adding nodes	Required.	
47	BIS registration No. Under CRS Deity	Required. Redundant Power supply should be platinum efficiency and hot swappable.	
48	Declare Max Power consumption of the system	Required	
49	Availability of documentary evidence in support of model quoted in commercial production and due evaluation completed.	Required	
50	Details of benchmark indices with software and diagnostic software used to test server benchmark reports (Snapshots and full description report) should be submitted (for an exactly same configuration as what is being quoted) along with the bid.	Processor SPEC CPU2017 benchmarked with SPEC rating of at least (350-SPEC Create 2017_int_base core and 325-SPEC Create 2017_fp_base scores) Benchmark rating of quoted processor for quoted	

		model should be published on SPEC ORG on date of binding.	
51	Server main supply	200V to 230V	
52	CE or UL certified or Ertl/Etdc certified for safety (IEC-60950-1)	Required	
53	RoHS Compliance	Required	
54	Service Level Agreement (SLA) be read as	Critical (production down) resolution within 6 hours and after that penalty Rs.400/Hr. Non-critical (redundancy lost/partial failure) resolution within 24 Hrs. and after that penalty Rs. 400/day. Maximum penalty upto 10% of the total PO value.	
55	MAF from OEM is required	Yes (Storage & Server proposed should be from same OEM)	
56	The OEM should be in the IDC Top 3 Enterprise Servers	For 3 consecutive years	
57	Warranty	Five years of OEM onsite comprehensive warranty with consumables and non-consumables. Acceptance testing before delivery of Root of trust security enabled. Due to Security reasons defective HDD will not be returned back on replacement.	

SERVER RACK			
1	Make		
2	Model		
3	Product Company		
4	Product Name (in detail)		
5	Manufactured Part No.		
6	Product Manufacturing date		
7	Product launching date (in India)		
8	Product End of Sale date		
9	Product End of Life date		
Paramters		Min. Specifications	
10	Form Factor with Width & Depth	42U Server Rack should be 800mm (Width) x - 1200mm (Depth)	
11	Cabinet Type & Construction	Rack Frame should be robust and made of welded steel frame that offers strong and sturdy support for installation of 19" equipment and accessories. Rack Frame made of Steel Profile and connected with Horizontal Profiles for Width and Depth. Depth support channel with adjustable mounting slots.	
12	Cable Entry	Top - Panel with ventilation and cable entry facility with Brush Panel on both side, with bottom open for cable entry purpose.	

13	Mounting Angle	The 19" mounting angles should be provided 2 Nos. on front and rear side of the Rack. It should be adjustable full depth. 19" Mounting Angles made up of Steel 2mm Thickness with better mounting flexibility and maximizes usable mounting space.	
14	"U" Identification	Unique U identification notch and U numbering should be provided on the 19" mounting rails such that these unique numbers are visible after mounting of the equipment also.	
15	PDU Provision	Each rack should have provision for installation of two PDU with toolless mounting provision to be connected to the two different sources individually.	
16	Cable Manager Provision	Each rack should have provision for horizontal cable manager.	
17	Side Panels	Side Panel shall be covered with horizontally split steel panels. The side panels should be easily detachable with locking provision.	
18	Door	Front and Rear doors	

		should be perforated and both front and rear doors should be at least 80 % hexagonal perforated (Holes). Front & Rear Door should be with Minimum of 138 degrees to allow easy access to the interior.	
19	Door Perforation	Hexagonal Perforated Single Front Door will be Lockable and - handle Lock & Key should be provided.	
20	Door Lock	Hexagonal Perforated Dual Rear Door will be Lockable and 3 Point Lock should be provided.	
21	Castor	Rack should be Castor wheels 4 Nos. (i.e. 2 front wheels with brake and 2 rear without brake) with adjustable levelers. The rack shall be not having External height >1991mm including levelling legs and Castors.	
22	Load Bearing	Minimum load bearing capacity supported by castors should be static load of at least -1200 Kg. and dynamic load of 600Kgs.	
23	Powder Coating	Rack shall be pre-treated and powder coated. The Powder coating process	

		shall be ROHS compliant. Powder coating thickness shall be 80 to 100 microns. The color of the powder coat shall be Black.	
24	PDU	Each rack shall be provided with 2 Nos. of PDU having 12 Octagonal sockets of 5/15Amp 32 Amp MCB and Indicator with 3mtr Cable and 3 Pin Plug.	
25	Shelf	1No Heavy Duty Shelf for keeping the Display & Keyboard	
26	Cable Entry	Provision for Cable entry from Top with FR Rated Brush & Bottom shall be open for clear cable entry purpose.	
27	Door Construction	All Racks & Doors are inherently grounded to Rack Frame. Both the front and rear doors should be designed with quick-release hinges allowing for quick and easy detachment without the use of tools. The front door of unit should be field reversible so that it may open from either side.	
28	Statutory Standard	100% assured compatibility with all equipment conforming to	

		DIN 41494 / EIA 310-D standard (General industrial standard for equipment).	
29	Certification	The rack shall be UL Certified and shall be from ISO9001:2008, ISO14001:2004, ISO 45001:2018 & ISO 50001:2018 Certified company and should have proper EHS Policy.	
30	Display, Keyboard & Mouse	Display, Keyboard & Mouse: 19.5" LED standalone Display with USB based Wired Keyboard & Wired USB Scroll Mouse. The Display, Keyboard & Mouse should be same OEM Supplied Server & Storage.	
31	Warranty	Five years of OEM onsite comprehensive warranty.	

NOTE

- 1) ALL THE ABOVE SPECIFICATIONS ARE MINIMUM.
- 2) Bidder shall submit brochure for the quoted product only and shall not submit brochure for any other product.
- 3) Bidder shall not use words like “Yes” or “Complied” in TVDS & shall give complete details of specifications of the offered product.

D

Financial

Annexure – 10 : Financial

1	Annexure – 11 : MF.01A	Financial Bid for Submission of Gross Total Value of Annexure – 12 : MF.01B
2	Annexure – 12 : MF.01B	Detailed Financial Bid for Annexure – 9 : Main Technical MT.01

Annexure – 11 : MF.01A

Financial Bid for Submission of Gross Total Value of Annexure – 9 : Main Technical MT.01.

Prices should be quoted in Indian Rupees and indicated both in figures and words. Price in words will prevail, in the event of any mismatch.

Grand Total Value (GTV) (i.e., value of cell (Sr.No.2, Col.No.7) of Annexure – 12 : MF.01B (in Rs.) i.e., Value of 'X'	X
(Rupees)in words	

Note: Please ensure that the Grand Total Value given in **Annexure -11 : MF.01A** must match the Grand Total Value given in **Annexure – 12 : MF.01B**.

Date :- Authorized Signatory

Name :-

Place SEAL

Annexure – 12 : MF01B

Financial Bid for all Items as per Annexure – 9 : Main Technical MT.01

1. Prices in Financial Bid should be quoted in the following format, as per the specifications in respective Annexures.
2. All prices should be quoted with warranty for **five Years**.
3. Prices should be quoted in Indian Rupees and indicated both in figures and words. Figures in words will prevail.
4. Quoting incredibly low value of items with a view to subverting the Tender process shall be rejected straight away and EMD of such bidder will be forfeited.
5. Sum total of all taxes to be given in Column 4 (Taxes). The details of all the tax types and value in percentage to be provided separately in the table below.

Sr. No.	Item Description		Unit Price (Rs.)	GST (Rs.)	Unit Price (All inclusive)with five years warranty (Rs.)	Indicative Quantity for Determining the L1 bidder/ rates only.	Total Price (All inclusive)with five years warranty (Rs.)
1	2	Make/ Model	3	4	5=3 + 4	6	7=5 x 6
1	SAN Storage					1	
2	Storage with Server					1	
3	GRAND TOTAL VALUE (GTV) in Rs.						X

Note :- Quantity of SAN Storage and Storage with Server may increase or decrease as per requirement.

1. Unit Price (Column 5) should include packing, forwarding, freight, insurance, installation, commissioning, warranty or any other charges.
2. Octroi Exemption certificate, if required will be given.
3. All fields in the financial bid format are mandatory.
4. Octroi and State entry taxes should not be included in Column in Taxes.
5. *Details of Taxes to be entered here :--

Sr. No.	Tax Type	Value (In Percentage)

Date :- Authorized Signatory

Name :-

Place :

**Annexure – 13 : Format for Affidavit of Self Certificate regarding
Domestic Value Addition in quoted items on Stamp Paper.**

Tender Notice No.HIGH COURT/SAN STORAGE AND STORAGE WITH SERVER

/500/2025

Date:

I _____ S/o,D/o,W/o _____
resident of _____ do hereby solemnly affirm and declare
as under.

That I will agree to abide by the terms and conditions of the policy of the Government of India issued vide notification No. 8(78)/2012-IPHW dated 10/02/2012.

That the information furnished hereinafter correct to best of my knowledge and belief and I undertake to produce relevant records before the procuring agency or any authority so nominated by the Department of Electronics and Information Technology, Government of India for the purpose of assessing domestic value addition.

That the domestic value addition for all inputs which constitute the quoted item(s) has been verified by me and I am responsible for the correctness of the claims made therein.

That in event of the domestic value addition of the quoted product(s) is found to be incorrect and not meeting the prescribed domestic value addition norms, based on assessment of an authority so nominated by the Department of Electronics and Information Technology, Government of India for the purpose of assessing domestic value addition. I will be disqualified from any Government Tender for period of 36 months. In addition, I will bear all costs of such an assessment.

That I have complied with all the conditions referred to in the notification No. 33(3)/2013-IPHW dated 23/12/2013 and 22/05/2014, wherein preference to domestically manufactured electronic products in Government procurement is provided and that the procuring agency is hereby authorized to forfeit and adjust my EMD and other security amount toward such assessment cost and I undertake the balance, if any, forthwith.

I agree to maintain the following information in the Company's record for a period of 8 years and shall make this available to any statutory authorities.

1.Name and details of domestic manufacture (Registered office, manufacturing unit location, nature of legal entity)

- 2.Date on which this certificate issued
- 3.Electronic Product for which the certificate is produced
- 4.Procuring agency to whom the certificate is furnished
- 5.Percentage of domestic value addition claimed
- 6.Name and contact details of the unit of the manufacturer
- 7.Sale price of the product
- 8.Ex-factory price of the product
- 9.Freight, insurance and handling
- 10.Total Bill of Material
- 11.List and total cost value of inputs used for manufacture of the domestic product
- 12.List and total cost value of inputs which are domestically sourced. Please attach the certificate from supplier, if the input is not in- house
- 13.List and total cost value of inputs imported, directly or indirectly.

For and on behalf of _____ (Name of firm/entity)

Authorized Signatory (To be duly authorized by Board of Directors)

<Insert Name, Designation and Contact No.>

Annexure – 14 : Bid Submission

Online Bids submitted in **TWO** Envelopes as Follows:

Envelope-1			
(Following documents to be provided as single PDF file)			
Sr. No.	Documents	Content	File Types
1.	EMD	1.The scanned copy of EMD - Online Earnest Money Deposit OR a valid MSME registration certificate	.PDF
2.	Eligibility Criteria	<p>* Authorization to sign on behalf of the bidder by HR/Legal department.</p> <p>The requirements as mentioned in the Annexure – 3 : - Eligibility Criteria along with similar completed work projects documents.</p> <p>MAF by the front end bidder on Company letter head.</p> <p>* Supporting Documents about techno - commercial collaboration with subsystems/ peripheral manufacturers.</p> <p>* A letter from each subsystems/peripheral manufacturer the support for five year.(As applicable)</p> <p>* Self Certification on the letter head signed by the Authorised signatory for similar work projects along with Certificate for each project.</p> <p>* Bidder's Annual Turnover – Annexure - 5.</p> <p>* Infrastructure support in the form of direct service centers or their franchisees as per format Annexure – 7 and escalation matrix for sales & support function.</p>	.PDF

		<ul style="list-style-type: none"> * A copy GST Registration No. * A Copy of PAN number * Attested Copy of Registration No. in the name of bidder. * Attested copies of Articles of Association (in case of Registered firm), Bye-laws and Certificates of registration (as applicable), Partnership Deed (in case of Partnership Firm). * Affidavit of self Certificate as per Annexure 13 for Notifications issued by Department of Electronics and Information Technology (DeitY), Electronics and Information Technology Goods (Requirements for compulsory Registration) order (as applicable) (Page No) *The Bidder shall provide Certificate for country sharing land border as per Annexure – 20. 	
3.	Technical Bid	<p>Brochure for offered product (Make and Mode)</p> <p>Certificate that offered / quoted products confirm to the tender specification</p> <p>Make and Model for each quoted item.</p> <p>Benchmark Reports (snapshots and full descriptions report for an exactly same configuration for the offered product/item with name and version of bench mark</p>	.PDF
4.	TVDS Datasheet	<ul style="list-style-type: none"> * TVDS (Technical specification) data sheet completely filled up by the bidder as per Annexure-16 for each quoted and offered item (only offered item's technical specification shall be filled) and brochure 	.PDF

	<p>for the same, relevant certificates as applicable for the quoted specifications as per the Technical bid.</p> <p>* Pointwise compliance statement of specifications and features of offered equipment/subsystems.</p> <p>* Any other document which the bidder may feel necessary to support the product/bid.</p>	
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Envelope-2

Sr. No.	Documents	Content	File Types
1.	Financial Bid (GTV)	Gross Total Value Financial bid as per Annexure – 11 : MF01A	.PDF
2.	Detailed Financial Bid	Detailed Financial Bid for additional item as per Annexure – 12 : MF01B	.RAR Containing .PDF, xls

E

Document Lists / Check- list to be submitted

Annexure – 15 : Enclosures Check-list

(To be submitted properly numbered and indexed along with signatures of the Authorized Representative of quoting bidder).

Sr. No.	Description	Compliance (Y/N)	Refer Page No. in the Bid
1	For- EMD:		
For - Eligibility Criteria			
2	Information and documents as per Annexure-3 : Eligibility Criteria		
3	Information as per Annexure 7 : Support		
4	Authorization letter for submission of quotation by the authorized signatory (with signature duly attested by the Company's Director/CEO). Proof of Authorized Signatory in the form of Power of Attorney/Board Resolution		
For -Technical Bid			
5	Brochure of the products quoted.		
6	Point wise compliance statement of specifications and features of offered equipment / subsystems.		
7	List of service centers located in the States of Maharashtra along with contact details as per Annexure – 7.		
8	For all the quoted items, Make and Model should be mentioned in the technical bid along with complete details. Operating System compatibility certificate issued by OEM to be submitted along with the bid.		
9	Unpriced Bill of Material along with part numbers, Make and Model for each item quoted.		
10	Certificate to the effect that the offered/quoted products conform to the Tender specification.		

11	Completely filled Technical Data Sheet (TVDS) /Technical specification data sheet Annexure-16 , for each quoted configuration. Technical specification of the offered product should be mentioned in the TVDS and submit with the bid. The bidder shall fill each fields to make clear for the offered product and its technical specifications.		
12	Benchmark report (snapshots and full description report) as per the tender requirement should be submitted (for an exactly same configuration as what is being quoted) along with the bid. Bidder has to mention the name and version of the benchmark toll used.		
13	Any other document which the bidder may feel necessary to support the product/bid.		

Total No. of Pages in the bid, all sequentially numbered

For – Main Financial Bid

13

14	Financial bid as per Annexure - 11 : MF.01A		
For - Detailed Financial Bid			
15	Financial bid as per Annexure - 12 : MF.01B		

Annexure – 16 : Blank Technical verification Data Sheets (TVDS)

Tender Notice No.HIGH COURT/SAN STORAGE AND STORAGE WITH SERVER

/500/2025

Note:-Please read the tender document carefully before filling the bid for the technical specifications of quoted/offered product in blank TVDS form

Item No.1 : SAN Storage

Sr. No.	Title	Bid Requirement	Bidder Compliance
1	Make		
2	Model		
3	Product Company		
4	Product Name (in detail)		
5	Manufactured Part No.		
6	Product Manufacturing date		
7	Product launching date (in India)		
8	Product End of Sale date		
9	Product End of Life date		
	Paramters	Min. Specifications	
10	Item	External Storage	
11	Storage Capacity	Minimum 2U form factor, Minimum 500TB Usable storage space of NLSAS drives in RAID 6. Drive size should be minimum 16TB. Hot spare to be included. Scalable to 100 drives without changing controllers.	
12	Storage Type	Block Storage system with iSCSI support with minimum 8 x 25GbE ports across controllers.	

13	Controller	Dual Hot-swappable Active-Active controllers.	
14	Cache	Minimum 32 GB memory speed across both controllers	
15	RAID	Storage system should support RAID 1/5/6/10.	
16	Host Connectivity per Controller	25GbE minimum 8 port across Dual Controller. The offered type of connectivity should be compatible with mentioned hot server interface. Jumper cord - C13/C14, 4M, 250V, 10A (India BIS).	
17	Backend Connectivity	12Gbps SAS	
18	No Single Point of Failure	System should have redundant and failed replaceable/hot swappable modules for controllers, hard disks, fans and power supplies.	
19	Storage Software Licenses	All the following licenses should be provided for entire support storage capacity of the proposed array. 1.Thin Provisioning 2.ADAPT-Distributed RAID Groups 3.SSD Read Cache 4.IP Remote Replication 5.Snapshots 6.3 Level Tiering 7.Volume Copy	

20	Storage Management	<p>Web based management:-</p> <ol style="list-style-type: none"> 1. Single-array intuitive element manager, 2. Use common management tasks from convenient locations, 3. Manage storage profiles, network connections, alerts etc. <p>There should be a provision to completely automate the storage provisioning and necessary data protection requests.</p>	
21	OS support	Support for industry-leading Operating Systems Platforms including Linux, Microsoft Windows, Ubuntu, SUN Solaris etc.,	
22	Power Supply	Dual Redundant Power Supply	
23	Delivery	All the necessary tools & tackles licenses, cables/connectors for Ethernet / USB / Power etc. required for making the system operational shall be provided.	
24	OEM Qualification	The OEM's should be in the Gartner leader's magic quadrant for primary Storage Array.	
25	MAF from OEM is Required	Yes (Storage & Server proposed should be from same OEM)	
26	Documentation	Complete and legal	

		documentation of all hardware, operating systems, monitoring and management tools and other supplied software should be provided.	
27	Training	The vendor should give training in two sessions (Pre Installation and Post Installation) to a group of Bombay High Court Personnel on hardware, operating system, system software and development tools including API. The training must be arranged at Bombay High Court.	
28	Warranty	Five (5) years on-site comprehensive warranty with consumables and non-consumables. (Defective HDD will not be returned back on replacement) 5 year Warranty shall be offered directly from the Storage OEM.	

Item No.2 : Storage Server

Sr. No.	Title	Bid Requirement	Bidder Compliance
1	Make		
2	Model		
3	Product Company		
4	Product Name (in detail)		
5	Manufactured Part No.		

6	Product Manufacturing date		
7	Product launching date (in India)		
8	Product End of Sale date		
9	Product End of Life date		
Parameter		Specification	
10	Form Factor	Rack Mount (max. 2U)	
11	Processor Make	X86 Architecture processor	
12	Max. no of Sockets available at chipset	2	
13	Max. no of Sockets populated with processor	2	
14	No. of processors	2	
15	Processor Configuration	64-bit X86 processor fully binary compatible to 32-bit applications	
16	No. of cores per processor	24 or more	
17	Processor based frequency	2.0 GHz or more	
18	Cache Memory	Bidder shall mention the total size of cache memory depending on the processor.	
19	Chipset compatible with CPU	Yes (To mention chipset of processor OEM)	
20	Motherboard (OEM Compatible with CPU)	OEM	
21	PCI Slots (Express Gen 3.0 min)	One free	
22	Max No. of PCI Slots	4	
23	Memory (DDR4 RAM min) in GB	The proposed solution	

		with 2*64 GB of DDR4 5600 MTS Memory	
24	DDR4 RAM upgradable up to (Min.) in GB	8TB	
25	DIMM Slots (Min.) (in No.)	32	
26	Hard Disk Drive Capacity (GB)	Up to 12 x 3.5 inch SAS/SATA (HDD/SSD) max 240 TB	
27	Hard disk drive RPM with SAS (RPM)	Hot plug or better	
28	RAID Controller Cache (MB)	8000 MB with battery backup	
29	RAID Controller	12 GBPS SAS RAID controller supporting RAID 0, 1, 5, and 10	
30	Video Controller (support VGA or above resolution)	Required	
31	Keyboard	Required- same OEM of Server	
32	Mouse	Required- same OEM of Server	
33	Monitor	Required- 21.5" same OEM of Server	
34	Bays	Min. 2 internal or more hot plug	
35	USB Ports (version 2.0/3.0)	4 or more	
36	Certifications. Compliance & support by Windows, Red Hat or Novell	OS Certifications or compliance: Windows, Linux (Red Hat, Suse, CentOS, Ubuntu) and any other compatible OS	

		Virtualization/ Cloud Platform: Microsoft, Windows, VMWare, OpenStack, Kubernetes, Certification for compliance, PROXMOX (Debian Hypervisor)	
37	Networking: dual LAN (10/100/1000) network card	2x1G & 2x10G BaseT ports	
38	FC HBA Dual port card	Optional	
39	FC HBA Dual port card speed	Optional	
40	Management features 1	<p>Remote Power on/shutdown of server</p> <p>Remote Management of server over LAN & WAN with SSL encryption through Gigabit management port.</p> <p>Should have virtual media support with all required licenses.</p> <p>Remote KVM Server</p> <p>Health Logging Out of Brand management.</p> <p>Should support telemetry streaming.</p> <p>Server management software should support upto 5000 devices in a single instance E-mail notification of incident.</p>	
41	Management features 2	<p>Management of multiple servers from single console with single source of truth for sites.</p> <p>Automated infrastructure management for patch</p>	

	<p>upgrades, version upgrades, etc. Simplified management with analytics driven actionable intelligence. Intelligence system tagging giving admin flexibility to provide metadata tags to each system to enable users to filter & sorts systems based in user-assigned attributes. Hardware profile based deployment to multiple servers simultaneously. Policy template for deployment of single policy to multiple servers simultaneously. Platform inventory and health status. Server utilization statistics collection (including Firmware updates and diagnostic tools). Should provide an alert in case the system is not part of OEM hardware compatibility test. Solution should be open and programmable providing REST API, SDK for programming languages like Python, power shell scripts etc. Should have customizable dashboard /Reports to show overall faults/health/inventory</p>	
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		for all managed infrastructure. The solution should provide option to create unique dashboards to individual users. The user should have flexibility to select name for dashboard/Reports and widgets (viz. health, utilization etc.). Single pane glasses for auto provisioning across multi vendor and multi hypervisor platform. Self service portal deployment for automated provisioning. Real time out of-band hardware performance monitoring and alerting.	
42	Security Feature 1	Secure Boot (Firmware and BIOS level security), Provision to lock systems on breach hardware reach of trust/Dual root of trust server should provide server intrusion detection. Server should provide policy based security.	
43	Security Feature 2	Provision for server OEM Signed Cryptographic firmware updates capability to stop execution of application/Hypervisor/ Operating system on, secure automatic BIOS	

		recovery. Network card secure firmware boot in case of any security breach the system should provide the lock down feature.	
44	Redundant Power Supply	Redundant Power supply should be platinum efficiency and hot swappable.	
45	Redundant Fan	Required.	
46	Server scalability to be achieved within the box & without adding nodes	Required.	
47	BIS registration No. Under CRS Deity	Required. Redundant Power supply should be platinum efficiency and hot swappable.	
48	Declare Max Power consumption of the system	Required	
49	Availability of documentary evidence in support of model quoted in commercial production and due evaluation completed.	Required	
50	Details of benchmark indices with software and diagnostic software used to test server benchmark reports (Snapshots and full description report) should be submitted (for an exactly same configuration as what is being quoted) along with the bid.	Processor SPEC CPU2017 benchmarked with SPEC rating of at least (350-SPEC Create 2017_int_base core and 325-SPEC Create 2017_fp_base scores) Benchmark rating of quoted processor for quoted model should be	

		published on SPEC ORG on date of binding.	
51	Server main supply	200V to 230V	
52	CE or UL certified or Ertl/Etdc certified for safety (IEC-60950-1)	Required	
53	RoHS Compliance	Required	
54	Service Level Agreement (SLA) be read as	Critical (production down) resolution within 6 hours and after that penalty Rs.400/Hr. Non-critical (redundancy lost/partial failure) resolution within 24 Hrs. and after that penalty Rs. 400/day. Maximum penalty upto 10% of the total PO value.	
55	MAF from OEM is required	Yes (Storage & Server proposed should be from same OEM)	
56	The OEM should be in the IDC Top 3 Enterprise Servers	For 3 consecutive years	
57	Warranty	Five years of OEM onsite comprehensive warranty with consumables and non-consumables. Acceptance testing before delivery of Root of trust security enabled. Due to Security reasons defective HDD will not be returned back on replacement.	
SERVER RACK			

1	Make		
2	Model		
3	Product Company		
4	Product Name (in detail)		
5	Manufactured Part No.		
6	Product Manufacturing date		
7	Product launching date (in India)		
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	Paramters	Min. Specifications	
10	Form Factor with Width & Depth	42U Server Rack should be 800mm (Width) x - 1200mm (Depth)	
11	Cabinet Type & Construction	Rack Frame should be robust and made of welded steel frame that offers strong and sturdy support for installation of 19" equipment and accessories. Rack Frame made of Steel Profile and connected with Horizontal Profiles for Width and Depth. Depth support channel with adjustable mounting slots.	
12	Cable Entry	Top - Panel with ventilation and cable entry facility with Brush Panel on both side, with bottom open for cable entry purpose.	
13	Mounting Angle	The 19" mounting angles should be provided 2	

		Nos. on front and rear side of the Rack. It should be adjustable full depth. 19" Mounting Angles made up of Steel 2mm Thickness with better mounting flexibility and maximizes usable mounting space.	
14	"U" Identification	Unique U identification notch and U numbering should be provided on the 19" mounting rails such that these unique numbers are visible after mounting of the equipment also.	
15	PDU Provision	Each rack should have provision for installation of two PDU with toolless mounting provision to be connected to the two different sources individually.	
16	Cable Manager Provision	Each rack should have provision for horizontal cable manager.	
17	Side Panels	Side Panel shall be covered with horizontally split steel panels. The side panels should be easily detachable with locking provision.	
18	Door	Front and Rear doors should be perforated and both front and rear doors	

		should be at least 80 % hexagonal perforated (Holes). Front & Rear Door should be with Minimum of 138 degrees to allow easy access to the interior.	
19	Door Perforation	Hexagonal Perforated Single Front Door will be Lockable and - handle Lock & Key should be provided.	
20	Door Lock	Hexagonal Perforated Dual Rear Door will be Lockable and 3 Point Lock should be provided.	
21	Castor	Rack should be Castor wheels 4 Nos. (i.e. 2 front wheels with brake and 2 rear without brake) with adjustable levelers. The rack shall be not having External height >1991mm including levelling legs and Castors.	
22	Load Bearing	Minimum load bearing capacity supported by castors should be static load of at least -1200 Kg. and dynamic load of 600Kgs.	
23	Powder Coating	Rack shall be pre-treated and powder coated. The Powder coating process shall be ROHS compliant. Powder	

		coating thickness shall be 80 to 100 microns. The color of the powder coat shall be Black.	
24	PDU	Each rack shall be provided with 2 Nos. of PDU having 12 Octagonal sockets of 5/15Amp 32 Amp MCB and Indicator with 3mtr Cable and 3 Pin Plug.	
25	Shelf	1No Heavy Duty Shelf for keeping the Display & Keyboard	
26	Cable Entry	Provision for Cable entry from Top with FR Rated Brush & Bottom shall be open for clear cable entry purpose.	
27	Door Construction	All Racks & Doors are inherently grounded to Rack Frame. Both the front and rear doors should be designed with quick-release hinges allowing for quick and easy detachment without the use of tools. The front door of unit should be field reversible so that it may open from either side.	
28	Statutory Standard	100% assured compatibility with all equipment conforming to DIN 41494 / EIA 310-D standard (General	

		industrial standard for equipment).	
29	Certification	The rack shall be UL Certified and shall be from ISO9001:2008, ISO14001:2004, ISO 45001:2018 & ISO 50001:2018 Certified company and should have proper EHS Policy.	
30	Display, Keyboard & Mouse	Display, Keyboard & Mouse: 19.5" LED standalone Display with USB based Wired Keyboard & Wired USB Scroll Mouse. The Display, Keyboard & Mouse should be same OEM Supplied Server & Storage.	
31	Warranty	Five years of OEM onsite comprehensive warranty.	

NOTE

- 1) ALL THE ABOVE SPECIFICATIONS ARE MINIMUM.
- 2) Bidder shall submit brochure for the quoted product only and shall not submit brochure for any other product.
- 3) Bidder shall not use words like “Yes” or “Complied” in TVDS & shall give complete details of specifications of the offered product.

Annexure – 17 : Performance Guarantee Form

To:

**The Registrar General,
High Court, Bombay.**

WHEREAS ----- (Name of Vendor/successful bidder) has undertaken a Contract, to supply SAN Storage and Storage with Server as per Tender No. HIGH COURT/SAN Storage and Storage with Server/ 500/2025 dated 10/09/2025 hereinafter called "the Contract".

AND WHEREAS the contract requires the Vendor to furnish you with a Bank Guarantee for the sum specified therein as security for compliance with the Vendor's performance obligations under the Contract.

AND WHEREAS at the request of the vendor we have agreed to provide you with this guarantee:-

THEREFORE, WE (NAME OF THE BANK) hereby unconditionally and irrevocably undertake to pay to you upon first demand, without demur or protest, without reference to the Vendor and notwithstanding any dispute(s) between the Vendor and you a sum of upto Rs./- (amount of the guarantee in Words and Figures).

Any claim hereunder should be accompanied by a demand letter from you stating that the Vendor has failed to perform his part of the contract and specifying the amount claimed hereunder.

This bond shall remain valid for multiple claims provided that the claims if any should be received at the bank before close of business hours on _____

Signature and Seal of Guarantors

Date :- _____

Address: _____

Date :- _____

Address: _____

Annexure – 18 : Draft of Agreement

AGREEMENT MADE this _____ day of _____ Two Thousand Twenty Five, between _____ (hereinafter called "Tenderer") of the one part and the High Court, Bombay (hereinafter called "Purchaser") of the other part.

WHEREAS the Tenderer has Tendered to supply to the Purchaser, the _____ specified at Annexures – and—along with related accessories as per the delivery instructions and delivery schedule given in the Tender Document at the respective rates mentioned in the column provided for the purpose and whereas such Tender has been accepted and the Tenderer has furnished Performance Guarantee with the Purchaser in the sum of Rs. _____/- (amount of the guarantee in Words and Figures) as a security (Performance Guarantee) for the fulfillment of this Agreement. NOW IT IS HEREBY AGREED between the parties hereto as follows:

The Tenderer has accepted the Contract on the terms and conditions set out in the Tender Notice No. HIGH COURT/SAN Storage and Storage with Server/500/2025 dated 10-09-2025 and Purchase Order No. Spl./Com./ /2025 dated 00-00-2025 which will hold good during the period of this Agreement.

The Purchaser has placed Purchase Order No. Spl./Com./ /2025 dated 00-00-2025 with M/s _____ (Tenderer) for supply, testing, installation, commissioning and Maintenance of SAN Storage and Storage with Server/ Nos. (quantity and description of material) along with related accessories, at the total cost of Rs._____/- (amount of the guarantee in Words and Figures).

Upon breach by the Tenderer of any of the conditions of the Terms and Conditions of the Tender Document, the consequences will follow as per those Terms and Conditions in the Tender Document.

Place : Mumbai.

Tenderer

On behalf of the -----

Witness: 1)

Purchaser

2)

On behalf of the High Court Bombay

Annexure – 19 : Draft of Bank Guarantee
(On Stamp Paper)

(This form is to be used where the amount of EMD is Rs.1,00,000/- (Rupees One lakh) or above)

To:

**The Registrar General,
High Court, Bombay**

Whereas _____ (hereinafter referred to as “the Tenderer”) has submitted its Tender Offer dated _____ 2025 for the supply, testing, installation, commissioning and maintenance of SAN Storage and Storage with Server.

AND WHEREAS to safeguard against Tenderer’s withdrawing or altering the bid during the bid validity period, he is required to furnish you with a Bank Guarantee for the sum of Rs.

AND WHEREAS at the request of the Tenderer, We have agreed to provide you with this guarantee:-

THEREFORE, WE (____NAME OF THE BANK____) hereby unconditionally and irrevocably undertake to pay to you upon first demand, without demur or protest, without reference to the Tenderer and notwithstanding any dispute(s) between the Tenderer and you a sum of upto -----

Any claim hereunder should be accompanied by a demand letter from you stating that the Tenderer has failed to perform his part of the contract and specifying the amount claimed hereunder.

This Bank Guarantee shall remain valid for multiple claims provided that the claims if any should be received at the Bank before close of business hours on _____

(Signature & Seal of the Bank Authority)
(This guarantee is for the Bid validity period for 180 days.)

Annexure – 20 : Certificate for country sharing land border

Tender Notice No.HIGH COURT/SAN STORAGE AND STORAGE WITH SERVER

/500/2025

“I have read the clause regarding restrictions on procurement from a bidder of a country which shares a land border with India; I certify that this bidder is not from such a country or, if from such a country, has been registered with the Competent Authority. I hereby certify that this bidder fulfills all requirements in this regard and is eligible to be considered. (Where applicable, evidence of valid registration by the Competent Authority shall be attached).”

Date :-

Place :-

Authorized signatory with seal.

Annexure – 21 : List of Location where SAN Storage and Storage with Server are to be delivered & installed

Sr. No.	Address of delivery and installation	SAN Storage	Storage with Server
1	Bombay High Court Room No. 28, Special Computer Cell, Annex Building, 3rd Floor, Bombay High Court, Fort, Mumbai 400032	1	1