

Statement of Pre-Bid Queries received from the prospective bidder in respect of Tender Notice No.HIGH COURT/AiO /566/2022 dated 30/12/2022							
Meeting date 09/01/2023 (Through Video Conferencing)							
Sr. No.	Name of the Company	Tender Section No.	Tender Page No.	Tender Clause No	Existing Clause details	Clarification Sought	Reply of the Committee
1	Ace Brain Systems & Software Pvt. Ltd.	Annexure 4: Proof of Completion of Similar Work Projects	46	Annexure 4: Proof of Completion of Similar Work Projects	Value for Similar Completed Work Projects' for IT similar Supply, Testing, Installation and Maintenance of AiO Computers	Respected Sir, We request you to add AIO Computers, Desktop,Laptop. Since AIO,Desktop and Laptops are in similar category as a computing device	No Change
2	Ace Brain Systems & Software Pvt. Ltd.	Annexure 5: Bidder's Annual Turnover	47	Annexure 5: Bidder's Annual Turnover	Annual Turnover from sales and support services of AiO Computers (in lakhs)	Respected Sir, We request you to add AIO Computers, Desktop,Laptop. Since AIO,Desktop and Laptops are in similar category as a computing device.	No Change
3	Ace Brain Systems & Software Pvt. Ltd.	1.48: Installation Process	30	1.48.2	Maximum Period for Delivery from the date of Purchase order: 6 Weeks Maximum Period for installation from the date of Purchase order including delivery period: 8 Weeks	Respected Sir, looking at current situation, the chip shortage still persists. Also quantity is very high. Considering these points Maximum Delivery periods should be 10 weeks and Installation should be 16 Weeks, After delivery period	Maximum Period for Delivery from the date of Purchase order: 5 Weeks Maximum Period for installation from the date of Purchase order including delivery period: 10 Weeks
4	Ace Brain Systems & Software Pvt. Ltd.	1.47: Delivery Process	29	1.47.3	The successful bidder shall obtain signature with date and stamp on Delivery Challan(s) of the concerned Authority and handover a copy thereof to him.	Respected Sir, We request that delivery challan should be signed by receiver of the material available at the time of delivery. Since Concerned Authority may be busy in hearing or any other issues, the delivery has to be attempted multiple times. This increases lot of cost and time frame.	No Change
5	Pace Business Machines Pvt. Ltd.	Annexure – 3 : Eligibility Criteria	42	Sr. No. 2	The bidder (s) must be an IT solution provider capable of handling Supply, Installation, Commissioning and Maintenance of AiO Computers.	The bidder (s) must be an IT solution provider capable of handling Supply, Installation, Commissioning and Maintenance of AiO Computers / IT Infrastructure	No Change

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6	Pace Business Machines Pvt. Ltd.	Annexure – 3 : Eligibility Criteria	42	Sr. No. 2	<p>*Self Certification for the successfully completed similar work of Supply, Testing, Installation, Commissioning and Maintenance of AiO Computers from 2017 to 2022 (5 years) should be 50% of the estimated cost as per Annexure-1</p> <p>*Enclose relevant Documents like Purchase Order, Contract, etc.,</p> <p>*Self Certification on the letterhead signed by the Authorised signatory in the prescribed format to be furnished by the bidder in compliance with this clause.</p> <p>The High Court reserves the right to seek additional supporting documents for the above Projects.</p>	<p>*Self-Certification for the successfully completed similar work of Supply, Testing, Installation, Commissioning and Maintenance of AiO Computers/IT Infrastructure from 2017 to 2022 (5 years) should be 50% of the estimated cost as per Annexure-1</p> <p>*Enclose relevant Documents like Purchase Order, Contract, etc.,</p> <p>*Self-Certification on the letterhead signed by the Authorised signatory in the prescribed format to be furnished by the bidder in compliance with this clause.</p>	No Change
7	Pace Business Machines Pvt. Ltd.	Annexure – 3 : Eligibility Criteria	43	Sr. No. 3	The bidder's average annual financial turnover during Financial years 2019-20, 2020-21 and 2021-2022 from sales and support services should not be less than the amount mentioned in Annexure 1 : Turnover	The bidder's average annual financial turnover during Financial years 2019-20, 2020-21 and 2021-2022 from sales and support services of IT Infrastructure should not be less than the amount mentioned in Annexure 1 : Turnover	No Change
8	Pace Business Machines Pvt. Ltd.	Annexure 5: Bidder's Annual Turnover	47	Annexure 5: Bidder's Annual Turnover	Annual Turnover from sales and support services of AiO Computers (in lakhs)	Annual Turnover from sales and support services of AiO Computers/ IT Infrastructure (in lakhs)	No Change
9	Pace Business Machines Pvt. Ltd.	1.48: Installation Process	30	1.48.2	Maximum Period for Delivery from the date of Purchase order- 6 weeks	Maximum Period for Delivery from the date of Purchase order-8-10 Weeks	Maximum Period for Delivery from the date of Purchase order: 5 Weeks
10	Pace Business Machines Pvt. Ltd.	1.48: Installation Process	30	1.48.2	Maximum Period for installation from the date of Purchase order including delivery period- 8 Weeks	Maximum Period for installation from the date of Purchase order including delivery period-14-16 Weeks	Maximum Period for installation from the date of Purchase order including delivery period: 10 Weeks
11	Pace Business Machines Pvt. Ltd.	1.49: Payment Process	32	1.49.3	100% payment will be made after satisfactory delivery, installation and commissioning thereof.	90% Payment on Delivery & 10% on installation	No Change

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12	Pace Business Machines Pvt. Ltd.	1.27: Earnest Money Deposit (EMD):-	20	1.27.7	a) Indian manufacturers who are registered as Micro Small Medium Enterprises (MSME) with the District Industries Centre (DIC) or National Small Industries Commission (NSIC) or Udyog Aadhaar Memorandum or any other body specified by Ministry of MSME are exempted from payment of earnest money deposit and Tender Fee provided they to furnish a photocopy of a valid registration certificate in support of claim along with their request letter.	Requesting you to allow MSME/NSIC/Udyog Aadhaar Memorandum exemption for EMD. Our MSME, NSIC & Udyog Aadhaar Memorandum certificates are also attached here for your reference	No Change
13	HP India Sales Pvt Ltd	Annexure – 9 : Main Technical MT.01	53	Item No. 1 Sr. No. 12	Processor Base Frequency (GHz) - 3.6/3.9 or higher	The base frequency for i7 12700 processor is 2.1Ghz. Would request you to kindly change this to 2.1 Ghz	Processor Base Frequency (GHz) - 3.6/3.9 or as per Industry Standard of the latest/updated processor prevailing in the market.
14	HP India Sales Pvt Ltd	Annexure – 9 : Main Technical MT.01	53	Item No. 1 Sr. No. 27	Total Numbers of DIMM Slots Available - 4	Request you to please change this to 2 DIMM Slots	Total Numbers of DIMM Slots Available – 2
15	HP India Sales Pvt Ltd	Annexure – 9 : Main Technical MT.01	54	Item No. 1 Sr. No. 37	Audio – Out: Yes	Request you to please change this to 1 Universal audio jack for headphone/mic	Audio – Out: Yes or Universal Audio jack.
16	HP India Sales Pvt Ltd	Annexure – 9 : Main Technical MT.01	53	Item No. 1 Sr. No. 31	Capacity of each SSD (GB) - 1000 @7200 rpm	RPM not applicable for SSD -@7200RPM. We request you to kindly remove this	Capacity of each SSD (GB) - 1000
17	HP India Sales Pvt Ltd	-----	-----	-----	-----	Please add this Clause : Since Machine is required with 5 Year Warranty, request you to kindly add - MIL STD 810 Certified product for rugged and durable product.	No Change
18	HP India Sales Pvt Ltd	-----	-----	-----	-----	Please add this Clause : Would request you to Kindly add - EPEAT Gold India certification	No Change
19	HP India Sales Pvt Ltd	Annexure – 9 : Main Technical MT.01	56	Item No. 2 Sr. No. 12	Processor Base Frequency (GHz) - 3.6/3.9 or higher	The base frequency for i5 12500 processor is 3.0 Ghz. Would request you to kindly change this to 3.0 Ghz	Processor Base Frequency (GHz) - 3.6/3.9 or as per Industry Standard of the latest/updated processor prevailing in the market.

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20	HP India Sales Pvt Ltd	Annexure – 9 : Main Technical MT.01	57	Item No. 2 Sr. No. 27	Total Numbers of DIMM Slots Available - 4	Request you to please change this to 2 DIMM Slots	Total Numbers of DIMM Slots Available – 2
21	HP India Sales Pvt Ltd	Annexure – 9 : Main Technical MT.01	57	Item No. 2 Sr. No. 37	Audio – Out: Yes	Request you to please change this to 1 Universal audio jack for headphone/mic	Audio – Out: Yes or Universal Audio jack.
22	HP India Sales Pvt Ltd	Annexure – 9 : Main Technical MT.01	57	Item No. 2 Sr. No. 31	Capacity of each SSD (GB) - 1000 @7200 rpm	RPM not applicable for SSD -@7200RPM. We request you to kindly remove this	Capacity of each SSD (GB) - 1000
23	HP India Sales Pvt Ltd	-----	-----	-----	-----	Please add this clause: Since Machine is required with 5 Year Warranty, request you to kindly add - MIL STD 810 Certified product for rugged and durable product.	No Change
24	HP India Sales Pvt Ltd	-----	-----	-----	-----	Please add this clause: Would request you to Kindly add - EPEAT Gold India certification	No Change
25	HP India Sales Pvt Ltd	1.22: Amendment of Bid Document	16	1.22.11	Any bidder from a country that shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. Non-compliance or incorrect declaration(s) may result in immediate termination of the contract and further action in accordance with the law. The bidder shall submit the declaration in the Format as given in this document (Annexure -20)	HP India Sales Private Limited, as an OEM in this RFP, is not from such a country that shares a land border with India, however the Touch AIO model quoted is manufactured in China. We request you to allow us to offer the same model in this tender.	No Change
26	HP India Sales Pvt Ltd	Annexure – 12: MF.01B	62	-----	Quantity of All-in-One Computers may increase or decrease as per requirement.	We request to limit the maximum quantity variation to +/-10% of the quantities indicated in tender.	No Change
27	HP India Sales Pvt Ltd	1.37: ACCEPTANCE TESTING PROCESS	25	1.37.10	The testing of items must be generally completed before the delivery date.	Kindly confirm on the sample % of items for pre-dispatch inspection (PDI). We recommend 2% sample inspection during PDI.	The testing of 2% items must be generally completed before the delivery date.
28	HP India Sales Pvt Ltd	1.37: ACCEPTANCE TESTING PROCESS	25	1.37.10	The testing of items must be generally completed before the delivery date.	We understand the time taken for customer / third party to conduct the PDI will be excluded from delivery timelines of bidder. Kindly confirm.	No Change

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29	HP India Sales Pvt Ltd	Manufacturer's Authorization Format for Front Line Bidder	45	Manufacturer's Authorization Format for Front Line Bidder	We <Frontline OEM/SI> solely authorized <bidder's name> to quote our product for above mentioned Tender.	We request to allow authorization of multiple bidders to quote our products. Kindly confirm.	No Change
30	HP India Sales Pvt Ltd	Manufacturer's Authorization Format for Front Line Bidder	45	Manufacturer's Authorization Format for Front Line Bidder	We also ensure to provide the service support for the supplied equipment for a period of five year from date of delivery of the equipment as per Tender terms.	HP, as OEM, will ensure to provide OEM standard warranty support for the supplied HP Products, and Bidder will provide any enhanced support requirements as per tender. Request your confirmation.	No Change
31	HP India Sales Pvt Ltd	Manufacturer's Authorization Format for Front Line Bidder	45	Manufacturer's Authorization Format for Front Line Bidder	We also undertake that in case of default in execution of this Tender by the <Indicate names of all supporting OEM/SI >, the <Bidder/ Frontline OEM/SI > will take all necessary steps for successful execution of this project as per Tender requirements.	In case of default in execution of this Tender by the Bidder, HP/OEM will take necessary steps to authorize an alternate partner for successful execution of this project. Request your confirmation.	No Change
32	HP India Sales Pvt Ltd	1.50: COMPREHENSIVE WARRANTY AND MAINTENANCE OF ALL-IN-ONE COMPUTERS :-	33	1.50.6	The successful bidder shall not use refurbished components/items while repairing / replacing defective parts. The successful bidder shall use only genuine brand new spare parts/components of the supplied item/equipment.	As per HP standard warranty terms and to meet sustainability requirements, refurbished parts may be used to repair HP Hardware Products. Products will be functionally equivalent in performance and reliability. Request your kind confirmation. (Include sustainability point)	No Change
33	HP India Sales Pvt Ltd	Annexure – 7: Support (Infrastructure Available with Bidder)	49	-----	Bidders must have infrastructure support in the form of direct service centers or their franchisees at site. Bidders must submit details of their infrastructure with reference to locations and technical manpower, availability of inventory of spares etc. and also indicate their business model for providing warranty and after sales support for the aforementioned.	In the business model for providing warranty support, we request to allow Bidder to provide a mix of service centers of both Bidder and OEM. Request your confirmation.	Bidder can provide service centers of OEM and Bidder also

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34	HP India Sales Pvt Ltd	1.50: COMPREHENSIV E WARRANTY AND MAINTENANCE OF ALL-IN-ONE COMPUTERS :-	33	1.50.1	ii) Include preparation and approval of preventive maintenance plan and its implementation, other than breakdown maintenance calls.	As all supplied products will be under onsite warranty, we request to remove 'preventive maintenance' from scope of warranty support.	No Change
35	HP India Sales Pvt Ltd	1.50: COMPREHENSIV E WARRANTY AND MAINTENANCE OF ALL-IN-ONE COMPUTERS :-	33	1.50.7	The successful bidder shall guarantee a minimum uptime of 98% during the maintenance period. The successful bidder shall always maintain a detailed 'breakdown and repair' records of Computer.	We understand the uptime of 98% will be calculated on an annual basis, for the complete asset base. Kindly confirm.	No Change
36	HP India Sales Pvt Ltd	1.50: COMPREHENSIV E WARRANTY AND MAINTENANCE OF ALL-IN-ONE COMPUTERS :-	33	1.50.9	In case of break down or occurrence of any obstacle in functioning of the specified Computer, the successful bidder shall ensure that the same is repaired within the specified time. In case of failure to repair the same within stipulated time, the successful bidder should provide equivalent or higher configuration spare replacement, without any additional charges.	The 'specified time' for resolution is not mentioned in RFP. Considering the large quantities and multiple locations, we request a maximum resolution period of 5 days. Kindly confirm.	No Change
37	HP India Sales Pvt Ltd	1.50: COMPREHENSIV E WARRANTY AND MAINTENANCE OF ALL-IN-ONE COMPUTERS :-	33	1.50.9	In case of break down or occurrence of any obstacle in functioning of the specified Computer, the successful bidder shall ensure that the same is repaired within the specified time. In case of failure to repair the same within stipulated time, the successful bidder should provide equivalent or higher configuration spare replacement, without any additional charges.	We understand the bidder will need to provide a standby machine (not a replacement), in case of failure to repair within stipulated time. Kindly confirm.	No Change

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38	HP India Sales Pvt Ltd	1.50: COMPREHENSIVE WARRANTY AND MAINTENANCE OF ALL-IN-ONE COMPUTERS :-	33	1.50.10	The successful bidder shall appoint well experienced Service Engineers exclusively for attending complaints and its resolution under the contract. They shall receive complaints and keep a proper call log record. Call logging to the company and follow up for receiving and replacing component will be responsibility of Service Engineers. The complaint log of such calls will have to be maintained separately.	1) We understand the 'Service Engineers' may not be exclusively appointed for High Court. Kindly confirm. 2) If exclusive service engineers are required for High Court, please confirm on the number of such exclusive engineers required.	The successful bidder shall appoint sufficient numbers of well experienced Service Engineers considering the quantity of product exclusively for attending complaints and its resolution under the contract.
39	HP India Sales Pvt Ltd	1.49: PAYMENT PROCESS	32	1.49.4	As far as possible, payment will be made within 60 days after submission of duly signed and stamped Delivery Challans.	We request you to kindly make payment terms to 30 days	No Change
40	HP India Sales Pvt Ltd	Annexure – 3: Eligibility Criteria	42	Sr. No. 2	*Self Certification for the successfully completed similar work of Supply, Testing, Installation, Commissioning and Maintenance of AiO Computers from 2017 to 2022 (5 years) should be 50% of the estimated cost as per Annexure-1 *Enclose relevant Documents like Purchase Order, Contract, etc.,	We request you to kindly confirm if multiple PO of both Desktop/AiO is allowed. Please also confirm if PO from Pvt Ltd company which is listed is also allowed	No Change
41	Dell International Services India Pvt Ltd.	Document Control Sheet	3	Document Control Sheet	Last Date and Time for Uploading of Bids 17/01/2023 (11.30 am)	Requesting extension of at least 3 weeks.	No Change
42	Dell International Services India Pvt Ltd.	Section I 1.37 ACCEPTANCE TESTING PROCESS:-	25	1.37.11	Normally, testing and acceptance of the Systems/items will be done at the Factory premises/Testing Lab of the bidder, or as suggested by the High Court, where it will be tested as per the ordered specifications where representatives from the bidder and the High Court will be present. The testing location/premises must be suitable/agreeable to the High Court. The testing premises must fulfill the normal working IT Office environment conditions.	Please clarify final testing location preference so that OEM's can plan accordingly. Since Factory and post factory delivered testing requires different resource and technical planning, request High court to clarify where the testing is planned to be conducted	No Change

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43	Dell International Services India Pvt Ltd.	Section I	29	1.45.2	Any other reason as the High Court may deem fit for cancellation.	This is a termination for convenience. We request to remove this and only retain termination for a cause.	No Change
44	Dell International Services India Pvt Ltd.	Section I 1.48 INSTALLATION PROCESS	31	1.48.4	The successful bidder shall be responsible for all unpacking, assemblies, wiring, installations, cabling between hardware/Peripheral units and connecting to power supplies.	Please clarify the wiring requirements at the installation locations.	The successful bidder shall be responsible for all unpacking, assemblies and installations of the product.
45	Dell International Services India Pvt Ltd.	Section I 1.48 INSTALLATION PROCESS	31	1.48.4	The successful bidder shall be responsible for configuring the power management settings and other local settings at the place where item is to be installed.	Please provide the full scope of work for power management settings	No Change
46	Dell International Services India Pvt Ltd.	Section I 1.48 INSTALLATION PROCESS	31	1.48.4	In case the High Court wants the equipment to be shifted to a location other than the originally indicated location, the successful bidder shall do the necessary configuration changes in the equipment suitable to the new location and install the same at the new location.	Please clarify whether redistribution of systems is after installation or before	In case the High Court wants the equipment to be shifted to a location other than the originally indicated location before its installation the successful bidder shall do all necessary acts in respect of installation of product at the said changed location.
47	Dell International Services India Pvt Ltd.	Section I 1.48 INSTALLATION PROCESS	30	1.48.4	Section I 1.48 INSTALLATION PROCESS	Is there any application software to be installed, if yes which are the app & how many apps.	No
48	Dell International Services India Pvt Ltd.	Section I 1.48 INSTALLATION PROCESS	30	1.48.4	Section I 1.48 INSTALLATION PROCESS	Is there any Peripheral to be installed, If yes which are they specify.	No
49	Dell International Services India Pvt Ltd.	Section I 1.48 INSTALLATION PROCESS	30	1.48.4	Section I 1.48 INSTALLATION PROCESS	Is there any data migration involved, If yes what is the data size	No
50	Dell International Services India Pvt Ltd.	Section I 1.48 INSTALLATION PROCESS	30	1.48.4	Section I 1.48 INSTALLATION PROCESS	Any email to be configured onsite ?	No
51	Dell International Services India Pvt Ltd.	Section I 1.48 INSTALLATION PROCESS	30	1.48.4	Section I 1.48 INSTALLATION PROCESS	Base on the stringent timeline we can carry out the installation activity after office hours, Weekend kindly confirm.	No

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52	Dell International Services India Pvt Ltd.	Section I 1.50 COMPREHENSIVE WARRANTY AND MAINTENANCE OF ALL-IN-ONE COMPUTERS	33	1.50.1	The successful bidder shall provide onsite comprehensive annual maintenance services and operations for a period of five years from the date of delivery at the desired places, which shall i)cover maintenance of All-in-One Computers. ii)include preparation and approval of preventive maintenance plan and its implementation, other than breakdown maintenance calls.	Since onsite comprehensive warranty effectively covers the service requirements of the project request High Court to remove this clause from the bid	No Change
53	Dell International Services India Pvt Ltd.	Section I 1.50.12 COMPREHENSIVE WARRANTY AND MAINTENANCE OF ALL-IN-ONE COMPUTERS	34	1.50.12	After expiry of warranty, the concerned authority has option to enter into Annual Maintenance Contract with the successful bidder for post warranty maintenance of the systems.	Client Systems do not have shelf life or support through AMC, beyond warranty period of five years. Request High Court to remove this clause from the tender.	No Change
54	Dell International Services India Pvt Ltd.	1.50: COMPREHENSIVE WARRANTY AND MAINTENANCE OF ALL-IN-ONE COMPUTERS :-	33			Please clarify whether High Court is will encourage vendors to remotely troubleshoot Hardware error/issues.	No

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55	Dell International Services India Pvt Ltd.	Section 2.5.5	38	Section 2.5.5	The Registrar General, may at any time terminate the Contract by giving notice without assigning any reason. In case of such termination, the obligation of the Registrar General to pay consideration for the performance of the contract shall be limited to the amount for the work carried out till the date of termination. Notwithstanding the termination of the Agreement, the parties shall continue to be bound by the provisions of the Agreement that reasonably require some action or forbearance after such termination.	This is a termination for convenience. We request to remove this and only retain termination for a cause.	No Change
56	Dell International Services India Pvt Ltd.	Annexure – 3 : Eligibility Criteria	42	Eligibility criteria Sr.No.1	The bidder must be an Original Equipment Manufacturer (OEM) of All-in-one Computers. or its Authorized dealer. The OEM should have tie ups techno-commercial collaboration with subsystems/peripheral manufacturers. *A letter from each such subsystems/peripheral manufacturer needs to be furnished ensuring the support for 05 year.	Please confirm if subsystems like keyboard and mouse need to possess MAF as well.	No Change
57	Dell International Services India Pvt Ltd.	Annexure – 3 : Eligibility Criteria	43	Eligibility criteria Sr.No.4	Bidder must have Infrastructure support in the form of direct service centers or their franchisees as per format Annexure – 7 . The High Court reserves the right to disqualify the Bidder based on its past performance as experienced by the High Court during the last three consecutive years. Bidders should also provide an escalation matrix for their sales & support function in Annexure-7.	Since OEMs are already offering Onsite warranty support request to remove the requirement of direct service centers.	No Change

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58	Dell International Services India Pvt Ltd.	Annexure – 5 : Bidders Annual Turnover	47	Annexure- 5 Bidders Annual Turnover	Annual Turnover from sales and support services of AiO Computers (in lakhs)	Since our financial statements are provided at a high level on the sale of computers and also with restricted access to global and local information on sales of specific model of computers, we will be unable to provide this information. Request High Court of MH to relax this requirement in supply of only Turnover and financial statements.	No Change
59	Dell International Services India Pvt Ltd.	Annexure – 9 : Main Technical MT.01	53	Annexure 9: Item No. 1: Touch AiO PC Sr. No 12	Processor Base Frequency (GHz): 3.6/3.9 or higher	We are requesting you to kindly amend / remove / make it as optional. Justification: Presently We can offer only intel 12 th Generation or higher generation processors against this opportunity and Intel 12 th Generation or higher generation processors did not offer any base frequency. So kindly review our request and do the needful	Processor Base Frequency (GHz) - 3.6/3.9 or as per Industry Standard of the latest/updated processor prevailing in the market.
60	Dell International Services India Pvt Ltd.	Annexure – 9 : Main Technical MT.01	53	Annexure 9: Item No. 1: Touch AiO PC Sr. No 17	Expansion Slots (PCIe x 1) (Number): 1	We are requesting you to kindly amend / remove / make it as optional. Justification: AIO PC comes with Dell International Services India Private Limited Company Incorporation Number: U74999KA1996FTC055568 Divyashree Greens, Ground Floor, Sys Nos.12/1, 12/2A and 13/1A, Challohatta Village, Varthur Hobli, Bangalore – 560 071 main: +91 80 24813000 Fax: +91 80 28412857 Email Id: info@Dell.com www.dell.com Restricted - Confidential only 2 M.2 slots which can use as an Expansion Slots for future upgradability no PCIe x1 slots can offer due to the form factor of the AIO PC. So kindly review our request and do the needful	No Change
61	Dell International Services India Pvt Ltd.	Annexure – 9 : Main Technical MT.01	53	Annexure 9: Item No. 1: Touch AiO PC Sr. No 27	Total Numbers of DIMM Slots Available: 4	We are requesting you to kindly amend the asked DIMM slots to minimum: 2 Nos. Justification: in AIO PC only 2 DIMM slots can offer for memory upgradability option due to the form factor of the AIO PC. So kindly review our request and do the needful	Total Numbers of DIMM Slots Available – 2

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62	Dell international Services India Pvt.Ltd.	Annexure – 9 : Main Technical MT.01 Item No 1 : Non Touch AiO Sr. No. 30	53	Annexure – 9 : Main Technical MT.01 Item No 1 : Non Touch AiO Sr. No. 30	Type of Drives used to populate the Internal Bays: SSD	<p>We are suggesting you incorporate PCIe NVMe M.2 SSD technology. Justification:NVMe SSD performance at a glanceNVMe is a storage protocol designed specifically with SSDs in mind. With the elimination of the intermediating SATA HBA layer, NVMe allows SSDs to communicate directly with the CPU via the PCIe bus, opening channels for ground-breaking performance improvements. To put it into perspective, the Dell International Services India Private Limited Company Incorporation Number: U74999KA1996FTC055568Divyashree Greens, Ground Floor, Sys Nos.12/1, 12/2A and 13/1A, Challaghatta Village, Varthur Hobli, Bangalore – 560 071main: +91 80 24813000 Fax: +91 80 28412857 Email Id: info@Dell.comwww.dell.comRestricted</p> <p>-Confidentialperformance limit of the SATA III bus is 6Gb/s, meaning a SATA SSD can offer(considering SATA SSD offering against the asked tender specification as no SSD technology have mentioned) a max of 550MB/s of throughput after overhead. A single PCIe 3.0 lane can offer 1GB/s (bidirectional) of throughput, so a PCIe 3x4 SSD can reach a throughput of up to 4GB/s read/write. That goes up to 8GB/s (bidirectional) for PCIe Gen 4x4 SSDs. The performance limitation here moves from the protocol to the NAND media, which has been undergoing tremendous development in recent years, allowing manufacturers to squeeze the highest density and performance into the smallest form factors.</p> <p>Protocol latency is also greatly reduced with NVMe due tothe shortened and optimised data path, allowing lower latency than SATA/SAS. The management of queues in NVMe devices is also handled more efficiently by the CPU due to the I/O processing doorbell signaling which significantly reduces CPU overhead. In addition, NVMe devices are supported by most major operating systems due to the massive development effort carried out in the past decade.So kindly review our request and do the needful</p>	No Change

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63	Dell international Services India Pvt.Ltd.	Annexure – 9 : Main Technical MT.01 Item No 1 : Touch AiO Sr. No. 31	53	Annexure – 9 : Main Technical MT.01 Item No 1 : Touch AiO Sr. No. 31	Capacity of each SSD (GB): 1000 @7200 rpm	We are requesting you to kindly amend the asked SSD Drive (1000 @7200 rpm) to 1000 only. Justification:No moving parts are used in SSD drive technology; the asked 7200 RPM can offer through SATA HDD only.So kindly review our request and do the needful	Total SSD Capacity (GB) :1000
64	Dell international Services India Pvt.Ltd.	Annexure – 9 : Main Technical MT.01 Item No1 : Touch AiO Sr. No. 33	54	Annexure – 9 : Main Technical MT.01 Item No 1 : Touch AiO Sr. No. 33	External Bays (Number) :1	We are requesting you to kindly amend / remove / make it as optional. Justification :our AIO PCs don't have any External Bays.So kindly review our request and do the needful	External Bays (Number) : 1 / Optional
65	Dell international Services India Pvt.Ltd.	Annexure – 9 : Main Technical MT.01 Item No 1 : Touch AiO Sr. No. 37	54	Annexure – 9 : Main Technical MT.01 Item No 1 : Touch AiO Sr. No. 37	Audio-out :Yes	We are requesting you to kindly allow universal Audio Port. (UAJ) also against the 3 different audio ports asked.Justification:our AIO PC comes with Universal audio port (3.5mm) only UAJ is the latest offering which includes all the asked in a single port.So kindly review our request and do the needful	Audio – Out: Yes or Universal Audio jack.
66	Dell international Services India Pvt.Ltd.	Annexure – 9 : Main Technical MT.01 Item No 1 : Touch AiO Sr. No. 42	54	Annexure – 9 : Main Technical MT.01 Item No 1 : Touch AiO Sr. No. 42	Wireless connectivity: Wireless LAN – 802.11 a/b/g/n/ax 84 Bluetooth 5.1, Wi-Fi enabled or higher	We are requesting you to kindly clarify the asked “a/b/g/n/ax 84”. Or amend it to 802.11 a/b/g/n/ax.So kindly review our request and do the needful	Wireless connectivity: Wireless LAN – 802.11 a/b/g/n/ax Bluetooth 5.1, Wi-Fi enabled or higher
67	Dell international Services India Pvt.Ltd.	Annexure – 9 : Main Technical MT.01 Item No 1 : Touch AiO Sr. No. 46	54	Annexure – 9 : Main Technical MT.01 Item No 1 : Touch AiO Sr. No. 46	Monitor Technology :IPS LED Backlight anti glare technology, Touch	We are requesting you to kindly allow WVA panel technology also along with the IPS panel type.Justification:WVA is the latest panel technology with better contrast ratio offering compared to IPS panel. also presently supply of IPS panel is very limited compared to WVA panel supply. We can offer WVA panel only in our AIO's. So kindly review our request and do the needful	Monitor Technology :IPS/WVA LED Backlight anti glare technology,Touch

Sr. No.	Name of the Company	Tender Section No.	Tender Page No.	Tender Clause No	Existing Clause details	Clarification Sought	Reply of the Committee
68	Dell international Services India Pvt.Ltd.	Annexure – 9 : Main Technical MT.01 Item No 1 : Touch AiO Sr. No. 50	55	Annexure – 9 : Main Technical MT.01 Item No 1 : Touch AiO Sr. No. 50	Minimum Power Efficiency Range (%): Minimum 85% or higher energy efficient power supply	We are suggesting you, Kindly incorporate Internal power supply only with minimum 85% or higher energy efficient powersupplywithout accepting any external power adaptor.Justification: Benefits of Internal over external Power supply:Not prone to damage by RodentsPower adaptor prone to physical damageOEM specific pin for adaptor against standard power cord for internal power supplyNo physical wear and tear on internal power supplyClutter free workplace.So kindly review our request and do the needful	No Change
69	Dell International Services India Pvt Ltd.	Annexure – 9 : Main Technical MT.01	56	Annexure 9: Item No. 2:Non Touch AiO PC Sr. No 12	Processor Base Frequency (GHz): 3.6/3.9 or higher	We are requesting you to kindly amend / remove / make it as optional. Justification: Presently We can offer only intel 12 th Generation or higher generation processors against this opportunity and Intel 12 th Generation or higher generation processors did not offer any base frequency. So kindly review our request and do the needful	Processor Base Frequency (GHz) - 3.6/3.9 or as per Industry Standard of the latest/updated Processor prevailing in the market.
70	Dell International Services India Pvt Ltd.	Annexure – 9 : Main Technical MT.01	56	Annexure 9: Item No. 2: Non Touch AiO PC Sr. No 17	Expansion Slots (PCIe x 1) (Number): 1	We are requesting you to kindly amend / remove / make it as optional. Justification: AIO PC comes with only 2 M.2 slots which can use as an Expansion Slots for future upgradability no PCIe x1 slots can offer due to the form factor of the AIO PC. So kindly review our request and do the needfu	No change
71	Dell International Services India Pvt Ltd.	Annexure – 9 : Main Technical MT.01	57	Annexure 9: Item No. 2: Non Touch AiO PC Sr. No 27	Total Numbers of DIMM Slots Available: 4	We are requesting you to kindly amend the asked DIMM slots to minimum: 2 Nos. Justification: in AIO PC only 2 DIMM slots can offer for memory upgradability option due to the form factor of the AIO PC. So kindly review our request and do the needful	Total Numbers of DIMM Slots Available – 2

Sr. No.	Name of the Company	Tender Section No.	Tender Page No.	Tender Clause No	Existing Clause details	Clarification Sought	Reply of the Committee
72	Dell International Services India Pvt Ltd.	Annexure – 9 : Main Technical MT.01	57	Annexure 9:Item No. 2: Non Touch AiO PC Sr. No 30	Type of Drives used to populate the Internal Bays: SSD	<p>We are suggesting you incorporate PCIe NVMe M.2 SSD technology.</p> <p><u>Justification: NVMe SSD performance at a glance</u></p> <p>NVMe is a storage protocol designed specifically with SSDs in mind. With the elimination of the intermediating SATA HBA layer, NVMe allows SSDs to communicate directly with the CPU via the PCIe bus, opening channels for ground-breaking performance improvements.</p> <p>To put it into perspective, the performance limit of the SATA III bus is 6Gb/s, meaning a SATA SSD can offer (considering SATA SSD offering against the asked tender specification as no SSD technology have mentioned) a max of 550MB/s of throughput after overhead. A single PCIe 3.0 lane can offer 1GB/s (bidirectional) of throughput, so a PCIe 3x4 SSD can reach a throughput of up to 4GB/s read/write. That goes up to 8GB/s (bidirectional) for PCIe Gen 4X4 SSDs. The performance limitation here moves from the protocol to the NAND media, which has been undergoing tremendous development in recent years, allowing manufacturers to squeeze the highest density and performance into the smallest form factors.</p> <p>Protocol latency is also greatly reduced with NVMe due to the shortened and optimised data path, allowing lower latency than SATA/SAS. The management of queues in NVMe devices is also handled more efficiently by the CPU due to the I/O processing doorbell signaling which significantly reduces CPU overhead. In addition, NVMe devices are supported by most major operating systems due to the massive development effort carried out in the past decade.</p> <p>So kindly review our request and do the needful</p>	No change

Sr. No.	Name of the Company	Tender Section No.	Tender Page No.	Tender Clause No	Existing Clause details	Clarification Sought	Reply of the Committee
73	Dell international Services India Pvt.Ltd.	Annexure – 9 : Main Technical MT.01 Item No 2 : Non Touch AiO Sr. No. 31	57	Annexure – 9 : Main Technical MT.01 Item No 2 : Non Touch AiO Sr. No. 31	Capacity of each SSD (GB) : 1000 @7200 rpm	We are requesting you to kindly amend the asked SSD Drive (1000 @7200 rpm) to 1000 only. Justification: No moving parts are used in SSD drive technology; the asked 7200 RPM can offer through SATA HDD only. So kindly review our request and do the needful	Total SSD Capacity (GB) :1000
74	Dell international Services India Pvt.Ltd.	Annexure – 9 : Main Technical MT.01 Item No 2 : Non Touch AiO Sr. No. 33	57	Annexure – 9 : Main Technical MT.01 Item No 2 : Non Touch AiO Sr. No. 33	External Bays (Number) :1	We are requesting you to kindly amend / remove / make it as optional. Justification: our AIO PCs don't have any External Bays. So kindly review our request and do the needful	External Bays (Number) : 1 / Optional
75	Dell international Services India Pvt.Ltd.	Annexure – 9 : Main Technical MT.01 Item No 2 : Non Touch AiO Sr. No. 37	57	Annexure – 9 : Main Technical MT.01 Item No 2 : Non Touch AiO Sr. No. 37	Audio-out: Yes	We are requesting you to kindly allow universal Audio Port. (UAJ) also against the 3 different audio ports asked. Justification: our AIO PC comes with Universal audio port (3.5mm) only UAJ is the latest offering which includes all the asked in a single port. So kindly review our request and do the needful	Audio – Out: Yes or Universal Audio jack.
76	Dell international Services India Pvt.Ltd.	Annexure – 9 : Main Technical MT.01 Item No 2 : Non Touch AiO Sr. No. 42	58	Annexure – 9 : Main Technical MT.01 Item No 2 : Non Touch AiO Sr. No. 42	Wireless connectivity : Wireless LAN - 802.11 a/b/g/n/ax 84 Bluetooth 5.1, Wi-Fi enabled or higher	We are requesting you to kindly clarify the asked “a/b/g/n/ax 84”. Or amend it to 802.11 a/b/g/n/ax. So kindly review our request and do the needful	Wireless connectivity: Wireless LAN – 802.11 a/b/g/n/ax Bluetooth 5.1, Wi-Fi enabled or higher
77	Dell international Services India Pvt.Ltd.	Annexure – 9 : Main Technical MT.01 Item No 2 : Non Touch AiO Sr. No. 46	58	Annexure – 9 : Main Technical MT.01 Item No 2 : Non Touch AiO Sr. No. 46	Monitor Technology IPS LED Backlight anti glare technology, Non Touch	We are requesting you to kindly allow WVA panel technology also along with the IPS panel type. Justification: WVA is the latest panel technology with better contrast ratio offering compared to IPS panel. also presently supply of IPS panel is very limited compared to WVA panel supply. We can offer WVA panel only in our AIO's. So kindly review our request and do the needful	Monitor Technology :IPS/WVA LED Backlight anti glare technology, Non Tocuh

Sr. No.	Name of the Company	Tender Section No.	Tender Page No.	Tender Clause No	Existing Clause details	Clarification Sought	Reply of the Committee
78	Dell international Services India Pvt.Ltd.	Annexure – 9 : Main Technical MT.01 Item No 2 : Non Touch AiO Sr. No. 50	58	Annexure – 9 : Main Technical MT.01 Item No 2 : Non Touch AiO Sr. No. 50	Minimum Power Efficiency Range (%): Minimum 85% or higher energy efficient power supply	We are suggesting you, Kindly incorporate Internal power supply only with minimum 85% or higher energy efficient power supply without accepting any external power adaptor. Justification: Benefits of Internal over external Power supply: Not prone to damage by Rodents Power adaptor prone to physical damage OEM specific pin for adaptor against standard power cord for internal power supply No physical wear and tear on internal power supply Clutter free workplace. So kindly review our request and do the needful	No change
79	Dell international Services India Pvt.Ltd.	--	--	--	--	Limitation fo Liability Currently there is no limitation of liability clause. We request for the inclusion of the below: Each party's total liability under this Contract is limited to the total value of the Contract. Neither party shall be liable for any special, consequential, exemplary, punitive, incidental or indirect damages, or for lost profits, loss of revenue, loss or corruption of data.	No change

Sr. No.	Name of the Company	Tender Section No.	Tender Page No.	Tender Clause No	Existing Clause details	Clarification Sought	Reply of the Committee
80	Dell international Services India Pvt.Ltd.	MODIFICATION AND WITHDRAWAL OF OFFERS	15 & 16	1.22.9 & 1.22.10	<p>1.22.9 This bid is not exclusively reserved for Make in India class 1 local supplier. As per DPIIT Order 2017, bidders from Class 1 / Class 2 local suppliers may quote prices with L1 + X% as stated in Public Procurement (Preference to Make in India) Order 2017 dated 04.06.2020. In the case of electronic goods, the eligible bidder shall comply with the verification of local content/ Domestic Value Addition as per the notification dated 7th September 2020 issued by the Ministry of Electronics and Information Technology (IPHW) Division.</p> <p>1.22.10 Preference will be given to domestically manufactured electronic goods in procurement due to security reasons and in Government procurement Guidelines as per Govt. Notification No: 33(3)/2013-IPHW dated 23/12/2013 and subsequent amendments/clarifications will be followed for implementation. Bidders must submit an undertaking on a Stamp Paper of requisite value mentioning the percentage of domestic value addition (in terms of BOM), to fall under this category and avail the preference.</p>	Request to remove this clause from the bid	No change

Sr. No.	Name of the Company	Tender Section No.	Tender Page No.	Tender Clause No	Existing Clause details	Clarification Sought	Reply of the Committee
81	AMD India Pvt Ltd	Annexure 9-Main Technical MT.01 Item no 1: Touch AiO	52	Sr. No. 10-Processor Generation and Above	Intel 12th or above (Latest) / Equivalent AMD Ryzen Pro series (processor launched date not before year 2022 and offered processor must from desktop segment only)	We request the department to change the specification as below : Intel 12th or above (Latest) / Equivalent AMD Ryzen series (processor launched date not before year 2021 and offered processor must from desktop segment only) As PRO series processors are special purpose processors and used for out of band management, also it will enable fair competition by providing equal level playing field for both the processor manufacturers with similar category processors.	Delete "Pro" word
82	AMD India Pvt Ltd	Annexure 9-Main Technical MT.01 Item no 1: Touch AiO Sr. No. 11	52	Annexure 9-Main Technical MT.01 Item no 1: Touch AiO Sr. No. 11	Number of Cores per Processor : 12 or more	We request the department to change the specification as below : Number of cores 8 Or Higher It will enable fair competition for both the processor manufacturers	Number of Cores per Processor : 8 or more
83	AMD India Pvt Ltd	Annexure 9-Main Technical MT.01 Item no 1: Touch AiO Sr. No. 13	53	Annexure 9-Main Technical MT.01 Item no 1: Touch AiO Sr. No. 13	Processor Description : Intel Core i7 or higher	We request the department to change the specification as below Intel Core i7 / AMD Ryzen 7 or Higher to avoid ambiguity between bidders.	Processor Description : Intel Core i7/equivalent AMD Ryzen Series or higher
84	AMD India Pvt Ltd	Annexure 9-Main Technical MT.01 Item no 1: Touch AiO Sr. No. 14	53	Annexure 9-Main Technical MT.01 Item no 1: Touch AiO Sr. No. 14	Cache (MB) : Minimum 25 MB or higher	We request the department to change the specification as below Minimum 20 MB or Higher to avoid ambiguity between bidders.	Cache (MB) : Minimum 20 MB or higher
85	AMD India Pvt Ltd	Annexure 9-Main Technical MT.01 Item no 1: Touch AiO Sr. No. 15	53	Annexure 9-Main Technical MT.01 Item no 1: Touch AiO Sr. No. 15	Form Factor : All-In-One	We request the department to allow Desktop mini/tiny to be quoted	No change

Sr. No.	Name of the Company	Tender Section No.	Tender Page No.	Tender Clause No	Existing Clause details	Clarification Sought	Reply of the Committee
86	AMD India Pvt Ltd	Annexure 9-Main Technical MT.01 Item no 1: Touch AiO Sr. No. 17	53	Annexure 9-Main Technical MT.01 Item no 1: Touch AiO Sr. No. 17	1Expansion Slots (PCIe x 1) (Number) :1	We request the department to remove this specification as mini desktops are compact and have no space to put extra pcie devices	No change
87	AMD India Pvt Ltd	Annexure 9-Main Technical MT.01 Item no 1: Touch AiO Sr. No. 27	53	Annexure 9-Main Technical MT.01 Item no 1: Touch AiO Sr. No. 27	4Total Numbers of DIMM Slots Available : 4	We request the department to change the specification as below Total DIMM Slots : 2 As department have asked 4 slots and upto 64 Gb memory expandibility, which can be achieved with 2 DIMM slots	Total Numbers of DIMM Slots Available – 2
88	AMD India Pvt Ltd	Annexure 9-Main Technical MT.01 Item no 1: Touch AiO Sr. No. 33	54	Annexure 9-Main Technical MT.01 Item no 1: Touch AiO Sr. No. 33	1External Bays (Number): 1	We request the department to remove the specification	External Bays (Number) : 1 / Optional
89	AMD India Pvt Ltd	Annexure 9-Main Technical MT.01 Item no 2 : Non Touch AiO Sr. No. 10	56	Annexure 9-Main Technical MT.01 Item no 2 : Non Touch AiO Sr. No. 10	Processor Generation and : Intel 12th or above (Latest) / Equivalent AMD Ryzen Pro series (processor launched date not before year 2022 and offered processor must from desktop segment only)	We request the department to change the specification as below : Intel 12th or above (Latest) / Equivalent AMD Ryzen series (processor launched date not before year 2021 and offered processor must from desktop segment only) As PRO series processors are special purpose processors and used for out of band management, also it will enable fair competition by providing equal level playing field for both the processor manufacturers with similar category processors.	Delete “Pro” word
90	AMD India Pvt Ltd	Annexure 9-Main Technical MT.01 Item no 2 : Non Touch AiO Sr. No.12	56	Annexure 9-Main Technical MT.01 Item no 2 : Non Touch AiO Sr. No.12	Processor Base Frequency (GHz) : 3.6/3.9 or higher	We request the department to change the specification as below : Base frequency : 3.0 GHz or Higher	Processor Base Frequency (GHz) - 3.6/3.9 or as per Industry Standard of the latest/updated processor prevailing in the market.

Sr. No.	Name of the Company	Tender Section No.	Tender Page No.	Tender Clause No	Existing Clause details	Clarification Sought	Reply of the Committee
91	AMD India Pvt Ltd	Annexure 9-Main Technical MT.01 Item no 2 : Non Touch AiO Sr. No. 13	56	Annexure 9-Main Technical MT.01 Item no 2 : Non Touch AiO Sr. No. 13	Processor Description: Intel Core i5 or higher	We request the department to allow Desktop mini/tiny to be quoted	No change
92	AMD India Pvt Ltd	Annexure 9-Main Technical MT.01 Item no 2 : Non Touch AiO Sr. No. 15	56	Annexure 9-Main Technical MT.01 Item no 2 : Non Touch AiO Sr. No. 15	Form Factor : All-In-One	We request the department to allow Desktop mini/tiny to be quoted	No change
93	AMD India Pvt Ltd	Annexure 9-Main Technical MT.01 Item no 2 : Non Touch AiO Sr. No. 17	57	Annexure 9-Main Technical MT.01 Item no 2 : Non Touch AiO Sr. No. 17	1Expansion Slots (PCIe x 1) (Number):1	We request the department to remove this specification as mini desktops are compact and have no space to put extra pcie devices	No change
94	AMD India Pvt Ltd	Annexure 9-Main Technical MT.01 Item no 2 : Non Touch AiO Sr. No. 27	57	Annexure 9-Main Technical MT.01 Item no 2 : Non Touch AiO Sr. No. 27	4Total Numbers of DIMM Slots Available : 4	We request the department to change the specification as below Total DIMM Slots : 2 As department have asked 4 slots and upto 64 Gb memory expandibility, which can be achieved with 2 DIMM slots	Total Numbers of DIMM Slots Available – 2
95	AMD India Pvt Ltd	Annexure 9-Main Technical MT.01 Item no 2 : Non Touch AiO Sr. No. 33	57	Annexure 9-Main Technical MT.01 Item no 2 : Non Touch AiO Sr. No. 33	1External Bays (Number): 1	We request the department to remove the specification	External Bays (Number) : 1 / Optional
96	Vintech Electronic Systems Pvt. Ltd.	-----	-----	-----	-----	We request you desktop processor Exclusive (T and U processor not allowed)	No change

Sr. No.	Name of the Company	Tender Section No.	Tender Page No.	Tender Clause No	Existing Clause details	Clarification Sought	Reply of the Committee
97	Vintech Electronic Systems Pvt. Ltd.	1.48: Installation Period	30	1.48.2	Maximum Period for Delivery from the date of Purchase order: 6 weeks Maximum Period for installation from the date of Purchase order including delivery period: 8 Weeks	We request you to delivery period 6 to 8 weeks and installation and commission 6 to 8 weeks separately.	Maximum Period for Delivery from the date of Purchase order: 5 Weeks Maximum Period for installation from the date of Purchase order including delivery period: 10 Weeks
98	Vintech Electronic Systems Pvt. Ltd.	Annexure – 1 : Earnest Money Deposit / Turnover / Value of Similar Completed Work Projects	39	-----	EMD in Rs.: 1,64,85,000/-	What will be EMD for if we participate with 6000 AIO and participate with 2000 AIO.	No change
99	Vintech Electronic Systems Pvt. Ltd.	1.51: LIQUIDATED DAMAGES	34	1.51.2	If the successful bidder fails to complete the delivery and installation within the stipulated time and unable to meet the targets specified in the tender, the High Court without prejudice to other remedies available to the High Court shall be entitled to recover as agreed liquidated damages for breach of the contract, a sum of equivalent to 0.5% (Zero point five percent) per week or part thereof of the delay on the Purchase Order Value of the undelivered, uninstalled and/or delayed items to a maximum limit of 10% of the of the contract price. Once the maximum is reached, the High Court holds the option of cancellation of the Order and reprocur the same from any other Vendor at the cost of the bidder and forfeit the Security deposit of the successful bidder.	We request you to restrict penalty maximum 2%.	No change
100	Vintech Electronic Systems Pvt. Ltd.	1.49: PAYMENT PROCESS	32	1.49.3	100% payment will be made after satisfactory delivery, installation and commissioning thereof.	We request you to consider payment terms as 90% against delivery and 10% after installation and commissioning.	No change

Sr. No.	Name of the Company	Tender Section No.	Tender Page No.	Tender Clause No	Existing Clause details	Clarification Sought	Reply of the Committee
101	Vintech Electronic Systems Pvt. Ltd.	-----	-----	-----	-----	In case we participate incursion what documents we will have to submit and can we suggest which name release PO.	All necessary documents which enables the consortium and legal entity including other documents pertaining to experience criteria referred in Tender document are required and purchase Order shall be issued in the name of legal entity wherever it is applicable.
102	Vintech Electronic Systems Pvt. Ltd.	Annexure 9: Main Technical MT.01	56	Item No. 2 Sr. No. 11, 12	Number of Cores per Processor: 6 or more Processor Base Frequency (GHz): 3.6/3.9 or higher	Please clarify on i5 processor, core and GHz, considering 12 Gen processor comes with 2.1 GHz turbo boost up to 4.1 with 6 core.	Processor Base Frequency (GHz) - 3.6/3.9 or as per Industry Standard of the latest/updated processor prevailing in the market.
103	Vintech Electronic Systems Pvt. Ltd.	Annexure – 1 : Earnest Money Deposit / Turnover / Value of Similar Completed Work Projects	39	-----	Turnover in Rs.: 16,50,00,000/-	Please consider 10cr order value for bidder eligibility criteria and OEM should be 100%.	No change
104	Vintech Electronic Systems Pvt. Ltd.	Annexure 9: Main Technical MT.01	53, 57	Item No. 1 & 2 Sr. No. 31	Capacity of each SSD (GB): 1000 @7200 rpm	Clarify on SSD 1TB7200 RPM.	Capacity of each SSD (GB) - 1000
105	Earth Syscom Private Limited	1.48: Installation Process	30	1.48.2	Maximum Period for Delivery from the date of Purchase order: 6 weeks Maximum Period for installation from the date of Purchase order including delivery period: 8 Weeks	Maximum Period for Delivery from the date of Purchase order is 10 Weeks Maximum Period for installation from the date of Purchase order including delivery period 14 Weeks	Maximum Period for Delivery from the date of Purchase order: 5 Weeks Maximum Period for installation from the date of Purchase order including delivery period: 10 Weeks
106	Earth Syscom Private Limited	1.49: PAYMENT PROCESS	32	1.49.3	100% payment will be made after satisfactory delivery, installation and commissioning thereof.	We request to change the payment term to 70% on delivery and balance 30% on installation.	No change

Sr. No.	Name of the Company	Tender Section No.	Tender Page No.	Tender Clause No	Existing Clause details	Clarification Sought	Reply of the Committee
107	Earth Syscom Private Limited	Annexure – 3 : Eligibility Criteria	42	Sr. No. 2	*Self Certification for the successfully completed similar work of Supply, Testing, Installation, Commissioning and Maintenance of AiO Computers from 2017 to 2022 (5 years) should be 50% of the estimated cost as per Annexure-1	We seek clarification on this cause. As per Annexure -1 (Page No39) value of Project mention is 27,47,15000/-. And we have to consider 50% of mention value, please clarify. Moreover asked bidder average turnover is 16,50,00,000/- which is too low compare to mention project value . we request to reduce project value. And also allow other IT products as past projects to consider in last 5 years. We also like to request to consider bidder's whose maintance of such project is ongoing.	No change

Date : 11th January 2023