

**HIGH COURT OF JUDICATURE AT BOMBAY**  
**Hutatma Chowk,**  
**Fort, Mumbai 400 032.**

**Tender Notice No. HIGH COURT/ASSISTIVE LISTENING SYSTEM/602/2025**

**Dated: 10/10/2025**

The High Court of Judicature at Bombay invites online bids (Technical & Financial) from the eligible bidders which are valid for a minimum period of 180 days from the date of opening of bids (i.e.11/11/2025) for entering into **Rate Contract** for “**The Supply, Testing, Installation, Commissioning and Maintenance of Assistive Listening System at the High Court of Bombay and its Benches at Nagpur and Aurangabad and High Court of Bombay at Goa and the District and Taluka Courts in the State of Maharashtra and Goa and Union Territories of Dadra & Nagar Haveli and Daman & Diu under eCourts Project**”. This rate contract will be valid for a period of two (2) years from the date of signing of contract.

The prospective bidders desirous of participating in this tender may submit their written queries to the undersigned on or before 28/10/2025 at 04.00 p.m. by email at [cpc-bom@ajj.gov.in](mailto:cpc-bom@ajj.gov.in) with the subject line “Pre-bid queries in respect of Assistive Listening System”. Based on queries received, the High Court may amend the Tender/ issue Corrigendum, if required. Inputs/suggestions/queries submitted by Bidders as a part of the pre-bid meeting or otherwise shall be given due consideration. However, the High Court is neither mandated to accept any submission made by the Bidder nor the Bidder shall be given any written response to their submissions. If an input is considered valid, the same shall be accepted and incorporated as part of the Corrigendum.

A pre-bid will be conducted through Video Conferencing for which the required web link and time will be communicated to the bidder who has sent their queries. A link will be also published on the website of the Bombay High Court. The bidder who wants to join it has to send an Identity card letter through email, for the person who will join the video conferencing meeting. The attendance on Video conferencing will be marked as per the list of the participant. While joining the meeting, the name of the person who will join along with the name of the firm for whom he will join shall be displayed. While conducting the meeting, the participants shall maintain etiquette, if failed then they will be quit from the meeting.

Interested parties may view and download the Tender document containing the detailed terms & conditions, from the Websites viz. <http://mahatenders.gov.in> and <http://bombayhighcourt.nic.in>.

**Sd/-**  
**Registrar General**  
**High Court, Bombay.**

**HIGH COURT OF JUDICATURE AT BOMBAY**

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Mumbai 400 032.**

**Tender Notice No. HIGH COURT/ASSISTIVE LISTENING SYSTEM/602/2025**

Tender Document for entering into Rate Contract for “The Supply, Testing, Installation, Commissioning and Maintenance of Assistive Listening System at the High Court of Bombay and it's Benches at Nagpur and Aurangabad and High Court of Bombay at Goa and the District and Taluka Courts in the State of Maharashtra and Goa and Union Territories of Dadra & Nagar Haveli and Daman & Diu under eCourts Project”.

### Document Control Sheet

Tender Reference No.	<b>HIGH COURT/ASSISTIVE LISTENING SYSTEM/602/2025</b>
Name of Organization	High Court of Judicature at Bombay
Tender Type (Open/Limited/EOI/Auction/Single)	Open
Tender Category(Services/Goods/works)	Goods/Service
Type/Form of Contract (Work/ Supply/Auction/Service/Buy/ Empanelment/Cell)	Supply/Installation/Service/ Empanelment
Product Category	Information Technology
Re-bid submission allowed (Yes/No)	Yes
Is Offline Submission Allowed (Yes/No)	No
General Technical Evaluation Allowed (Yes/No)	No
Withdrawal Allowed (Yes/No)	No (after Technical Bid Opening)
Is Multi Currency Allowed	No (Only INR)
Payment Mode (Online/Offline)	Online
Date of Issue/Publishing	16/10/2025 (11.30 am)
Document Download/ Sale Start Date	16/10/2025 (11.30 am)
Document Download/ Sale End Date	10/11/2025 (02.00 pm)
Clarification Start Date	16/10/2025 (11.30 am)
Clarification End Date	28/10/2025 (04.00 pm)
Pre-bid Meeting	29/10/2025 (11.30 am)
Last Date and Time for Uploading of Bids	10/11/2025 (02.00 pm)
Date and Time of Opening of Technical Bids	11/11/2025 (02.00 pm)
Contract Type (Empanelment/ Tender)	Tender
Tender Fee	<b>Rs.15,000/- Rupees Fifteen Thousand Only</b>
Number of Covers/Packets (Technical and Financial)	2
Bid Validity days (180/120/90/60/30)	180 day
Location (Work/Services/Items/As per Tender document)	As per Tender document
Address for Communication	<b>Registrar General High Court, Bombay</b>

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## **INSTRUCTIONS FOR ONLINE BID SUBMISSION:-**

The Registrar General on behalf of the Bombay High Court invites Online bid for entering into Rate Contract for "The Supply, Testing, Installation, Commissioning and Maintenance of Assistive Listening System at the High Court of Bombay and it's Benches at Nagpur and Aurangabad and High Court of Bombay at Goa and the District and Taluka Courts in the State of Maharashtra and Goa and Union Territories of Dadra & Nagar Haveli and Daman & Diu under eCourts Project".

A Tender document has been published on the e-tendering System of the Government of Maharashtra at <http://mahatenders.gov.in>. The bidders are required to submit soft copies of their bids electronically on the e-tendering System of the Government of Maharashtra, using valid Digital Signature Certificates.

Detailed information for submitting Online bids may be obtained at <http://mahatenders.gov.in>.

### **PREPARATION OF BIDS:-**

Please go through the 'Tender Advertisement' and the 'Tender Document' carefully to understand the documents required to be submitted as a part of the bid. Please note the number of covers **[as per Annexure-14]** in which the bid documents have to be submitted, the number of documents- including the names and content of each of the documents that need to be submitted. Any deviations therefrom may lead to rejection of the bid.

Bidder, in advance, should get ready the bid documents to be submitted as indicated in the Tender document/schedule and generally, it can be in PDF / RAR format. Scanned documents should be legible.

Before submitting the bid, the bidders should take into account the corrigendum, if any, published before submitting their bids.

### **ASSISTANCE TO BIDDERS:-**

1. Any queries relating to the Tender document and the terms and conditions contained therein should be addressed to the **Central Project Coordinator** by sending an email at [cpc-bom@aij.gov.in](mailto:cpc-bom@aij.gov.in) or calling on a telephone No. 022-20820565 as mentioned in the Tender document.
2. Any queries relating to the process of online bid submission or queries relating to the e-tendering System of the Government of Maharashtra i.e <http://mahatenders.gov.in>, in general, may be available at the 24x7 Help desk. The Contact No. is 1800 3070 2232 / Mobile: +91-7878107985, +91-7878107986 + 91-7878007972 and +91-7878007973.

## **SECTION- I**

### **1.1 SUBMISSION OF PROPOSAL:-**

**1.1.1** Bidder should log on to the e-tendering system of the Government of Maharashtra well in advance for bid submission so that the bid is uploaded in time i.e. on or before the bid submission time. The High Court shall not be responsible for any delay due to any issues/ uploading the Bid or depositing online Fee/EMD, etc.

**1.1.2** The bidder has to digitally sign and upload the required bid documents one by one as indicated in the Tender document, as per **Annexure-14**.

**1.1.3** Only “Online” payments will be accepted.

**1.1.4** Bidders are requested to note that they shall submit their Technical bids and Financial bids in the pdf /Xls/RAR format. No other format is acceptable.

**1.1.5** Technical and Financial bid shall be typed or written and shall be signed by a person duly authorized to sign on behalf of the Bidder. This authorization shall consist of a written confirmation and shall form a part of the Proposal. The name and position of each person signing the authorization must be typed or printed below the signature. All pages of the Proposal shall be signed or sealed by the person signing the Proposal.

**1.1.6** The time (which is displayed on the bidders’ dashboard) will be considered as the standard time for referring to the deadlines for submission of the bids by the bidders, the opening of bids, etc. The bidders should follow this time during bid submission.

**1.1.7** Upon the successful and timely submission of bids, the ‘**Portal**’ will display a successful bid submission message & a bid summary will be displayed with the Bid No., the date and time of submission of the bid and all other relevant details.

**1.1.8** The bid summary has to be printed and kept as an acknowledgment of the submission of the bid. This acknowledgment may be used as an entry pass for any bid opening Meetings.

**1.1.9** The bid must contain the name, office and after office hours addresses including telephone number(s) including of the person(s) who are authorized to submit the bid with their signatures. A certificate from the bidder’s HR/Legal Department must be enclosed with the bid certifying that the person(s) who signed the bid are the person(s) authorized to sign on behalf of the Company.

**1.1.10** The Bids which are unsigned, unstamped and without a certificate of the authorized person from the bidder’s HR/Legal Department, shall not be accepted.

**1.1.11** Bids that are **NOT** submitted as per the specified format and nomenclature shall be out rightly rejected.

### **1.2 UNIFORMITY:-**

To provide uniformity and to facilitate comparison of proposals, all information submitted must refer to the page number, section, or other identifying references in this tender document. All information submitted must be noted in the same

sequence as they appear in this tender document. All pages of the proposal must be paginated.

### **1.3 ONLY ONE PROPOSAL:-**

Bidder may submit only one proposal. If a Bidder (including a partner in a Consortium or Joint Venture) submits or participates in more than one proposal, such proposals shall be rejected.

### **1.4 COST OF BIDDING:-**

Bidders shall bear all costs associated with the preparation and submission of its Proposal. The High Court shall not be responsible or liable for these costs, regardless of the conduct or outcome of the bidding process.

### **1.5 PROPOSED MATERIAL:-**

**1.5.1** The Proposal material submitted in response to the Tender becomes the property of the High Court and is to be appended to any formal document which would further define or expand the contractual relationship between the High Court and the Bidder. All the materials submitted will be considered as part of this Tender.

**1.5.2** The Bids and all correspondence and documents relating to the bids shall be in English.

**1.5.3** Tender process will be over after the issuance of the **Letter of Award/Purchase Order** to the successful Bidder(s).

### **1.6 SUBCONTRACTING:-**

**1.6.1** The Bidder shall not assign or sub-contract any part of the contract to any individual, firm or entity, in any form without prior written permission of the Registrar General.

**1.6.2** The successful bidder may outsource certain non-critical activities in the scope of work like installation of the equipment to a third party after prior written consent from the High Court. However, such consent shall not relieve the successful bidder from any liability or obligation under the contract.

**1.6.3** Any breach of the restriction may result in termination of the contract and forfeiture of the EMD/ Security Deposit and encashment of the Performance Bank Guarantee.

### **1.7 NEGOTIATIONS:-**

**1.7.1** The High Court reserves the right to negotiate the prices quoted in the bid to effect downward modification.

**1.7.2** The successful Bidder will be informed in writing of the date, place and time for negotiations/clarifications if any. Representatives conducting negotiations on behalf of the Bidder must have written authority to negotiate and conclude a Contract.

**1.7.3** The successful Bidder shall confirm in writing its participation in negotiations and ability to adhere to its Technical and Financial Proposals within five (5) days of receiving the notice in accordance with relevant Clauses.

**1.8 ACCEPTANCE AND REJECTION OF PROPOSAL:-**

**1.8.1** The Registrar General reserves the right to accept or reject any Proposal and to annul the bidding process and reject all Proposals at any time before issuance of a Letter of award/Purchase Order without assigning any reasons and without incurring any liability to the Bidders.

**1.8.2** The High Court is not bound to accept the lowest tender and acceptance of tender may also be based on systems with technically sound features. In this regard, the decision of the High Court shall be final.

**1.8.3** Specifications mentioned in the tender document are minimum requirements for the proposed system. However, the bidder may offer a higher configuration over and above the requirement. Offers not meeting the minimum requirement shall be rejected.

**1.8.4** The Bidder shall quote only the latest model of equipment and shall give details of the Make and Model, Year of Manufacture and End of Life of the Products quoted by him.

**1.8.5** The Bidder shall not quote outdated, obsolete, discontinued, unsupported products or products that are at the End of Life. The High Court reserves the right to reject such product/s and accept the product/s which is/are better in quality and/or performance.

**1.8.6** Where the bidder is not the OEM, he shall be the sole authorized dealer/distributor of products to be supplied and shall submit the Manufacturers Authorization Form (MAF) in this regard along with the bid. The High Court reserves the right to disqualify the bidder who fails to produce MAF in the prescribed format.

**1.8.7** Any conditional and/or incomplete bid shall be summarily rejected.

**1.9 PRICE OFFER AND TAXES:-**

**1.9.1** The Bidder may provide multiple solutions as a part of the technical bid but shall submit ONLY ONE financial bid. In the case of more than one financial bid, the bid will be considered non-responsive. Prices quoted in the bid must be firm and inclusive of all taxes, rates, fees, surcharges, and duties and shall not be subject to any upward modifications, on any account whatsoever. No alternate/conditional price offers shall be allowed.

**1.9.2** All rates and prices once agreed in the Contract shall be fixed for the entire duration of the contract but in case of change in the rate of Taxes / Levies, the same shall be passed to the High Court.

## **1.10 ACCEPTABLE BANKS:-**

**1.10.1** All Bank related documents should be submitted only from the Nationalized / scheduled Banks.

**1.10.2** Bids are to be submitted as per the “**Annexure – 14: Bid Submission**”. While submitting the bid, the bidder shall check the list at **Annexure – 15**.

## **1.11 BID SCOPE:-**

The bidder cannot bid for a specific portion of the tender scope and shall bid for the entire tender.

## **1.12 BID VALIDITY:-**

The bids shall remain valid for **180 days** from the date of opening of the bid. The validity period can be extended at the sole discretion of the Registrar General.

## **1.13 BID PRICES:-**

**1.13.1** The Bidder shall give the pricing as a total composite price inclusive of GST, packing, forwarding, freight and insurance, etc. applicable to the Contract. The Tax components will be calculated separately.

**1.13.2** The arithmetical errors in Financial Proposal shall be rectified as under:

i) If there is a discrepancy between the unit price and the total price that is obtained by multiplying the unit price and respective weightage, the unit price shall prevail and the total price shall be corrected, unless in the opinion of the Registrar General, there is an obvious misplacement of the decimal point in the unit price, in which case the total price as quoted shall govern and the unit price shall be corrected;

ii) If there is an error in a total corresponding to the addition or subtraction of subtotals, the subtotals shall prevail and the total shall be corrected; and

iii) If there is a discrepancy between words and figures, the amount in words shall prevail unless the amount expressed in words is related to an arithmetic error, in which case the amount in figures shall prevail subject to (i) and (ii) above.

iv) If there is a discrepancy between the quantity specified by the High Court and the quantity indicated by the Bidder in any price schedules, the quantity specified by the High Court shall prevail and shall be corrected accordingly.

**1.13.3** If the Bidder does not accept the correction of errors as per this Clause, his bid will be rejected and the amount of EMD forfeited. The High Court may invite the next lowest Bidder for negotiations and finalization of the Contract/Agreement.

**1.13.4** The prices of all such item(s) against which the Bidder has not quoted rates/amount (viz., items left blank or against which “-” is indicated) in the Price Schedules will be deemed to have been included in other items (s).

## **1.14 DISCOUNTS:-**

The Bidders are advised not to indicate any separate discount in the Financial Bid. The Bidders shall include a discount, if any, in the total price. Discount of any type indicated separately, shall not be taken into account for evaluation purposes. However, in the event of such an offer being found to be the lowest without taking into account the discount, the High Court shall avail such discount at the time of award of a contract.

## **1.15 MODIFICATION AND WITHDRAWAL OF BIDS:-**

**1.15.1** The Bidder is allowed to modify or withdraw its submitted bid any time before the last date prescribed for receipt of bids, by giving in writing, an intimation 7 days in advance.

**1.15.2** After the last date for receipt of bids, no modification/ withdrawal of bids shall be allowed.

**1.15.3** The Bidders cannot withdraw the bid in the interval between the last date for receipt of bids and the expiry of the bid validity period specified in the Bid. Such withdrawal may result in the forfeiture of its EMD of the Bidder.

## **1.16 LOCAL CONDITIONS:-**

**1.16.1** Each Bidder shall fully get acquainted with the local conditions and factors, which may have any effect on the performance of the contract and /or the cost.

**1.16.2** The Bidder is supposed to know all conditions and factors, which may have an effect on the execution of the contract after the issue of Letter of Award/Purchase Order as described in the bidding documents. The Registrar General shall not entertain any request for clarification from the Bidder regarding such local conditions.

## **1.17 CONFLICT OF INTEREST**

**1.17.1** Bidders must disclose any actual or potential conflict of interest. Failure to do so may lead to disqualification of a Bidder or termination of its Contract.

**1.17.2** In the event of a conflict of interest, the Bidder may seek no objection from the High Court to bid. Such a request will be considered on merits.

## **1.18 CONFIDENTIALITY:-**

**1.18.1** The term “**Confidential Information**” means any written information, including without intimation, information created by or for the other party, which relates to internal controls, Router or data processing programs, algorithms, electronic data processing applications, routines, subroutines, techniques or systems, or information concerning the business or financial affairs and methods of operation or proposed methods of operation, accounts, transactions, proposed transactions or security procedures of either party or any of its affiliates, or any client of either party, except such information which is in the public domain at the time of its disclosure or thereafter enters the public domain other than as a result

of a breach of duty on the part of the party receiving such information. It is the express intent of the parties that all the business processes and methods used by the Bidder in rendering the services hereunder are the Confidential Information of the Bidder.

**1.18.2** Information relating to the examination, evaluation, comparison, post-qualification of Proposals and recommendation of Contract award, shall be confidential and shall not be disclosed to Bidders or any other persons not officially concerned with such processes.

**1.18.3** The Bidder or Service Provider should not disclose to any other party and keep confidential the terms and conditions of this tender, any amendment hereof, and any Attachment or Annexure hereof.

**1.18.4** At all times during the performance of the Contract, the bidder or Service Provider shall abide by all applicable High Court security rules, policies, standards, guidelines and procedures. The bidder or Service Provider shall note that before any of its employees or assignees is given access to the Confidential Information, each such employee and assignees shall agree to be bound by the terms of this tender and such rules, policies, standards, guidelines and procedures by its employees or agents.

**1.18.5** The bidder or Service Provider shall not disclose to any other party and keep confidential the terms and conditions of this tender, any amendment hereof, and any Attachment or Annexure hereof.

#### **1.19 CLARIFICATION OF PROPOSALS:-**

**1.19.1** To assist in the examination, evaluation, comparison and post-qualification of Proposals, the High Court may, in its discretion seek, clarification of its Proposal in any bidder. The Bidder must furnish the required clarification in writing within the stipulated time.

**1.19.2** Any clarification submitted by a Bidder that is not in response to a request by the High Court shall not be considered.

**1.19.3** No change in the prices or substance of the Proposal shall be sought, offered, or permitted, after the opening of Financial Proposals, except to confirm the correction of arithmetic errors identified by the High Court in the evaluation of the Proposals.

**1.19.4** No inquiry shall be made by the bidder(s) during the evaluation of the Tender, after the opening of the bid, till the final decision is conveyed to the successful bidder(s). However, the Registrar General may seek clarifications from the bidders, which the bidders must furnish within the stipulated time else the bid of such defaulting bidders will be rejected.

#### **1.20 NON-CONFORMITIES, ERRORS, AND OMISSIONS:-**

**1.20.1** The bidder is expected to comply with the true intent of this tender and shall not avail benefits of any errors or omissions to the detriment of the services. Should the bidder suspect any error, omission, or discrepancy in the specifications or instructions, the bidder shall immediately notify the Registrar General in

writing, and the Registrar General shall issue instructions to be followed. The bidder is responsible for the contents of its Proposal and for satisfying the requirements set forth in the tender document. The High Court may waive any non-conformity or omission in a technically qualifying Proposal that does not constitute a material deviation.

#### **1.21 UNDUE INFLUENCE:-**

Any attempt by a Bidder to influence the examination, evaluation, comparison, and post-qualification of the Proposals or Contract award decisions, in any manner, may be treated as sufficient ground for the rejection of its Proposal.

#### **1.22 AMENDMENT OF BID DOCUMENTS:-**

**1.22.1** At any time, before the date of submission of Bids, the Registrar General, may, for any reason, whether at its initiative or in response to a clarification requested by a prospective Bidder, modify bid documents by amendments. The modification shall be published only on the website of the High Court and the e-tendering website of the Government of Maharashtra. The modifications shall not be communicated to any bidder in writing. Prospective Bidders are advised to periodically browse this Website to find out any further Corrigendum / Addendum / Notice published for this Tender.

#### **1.22.2 RIGHT TO ALTER ITEMS**

The High Court reserves the right to include or exclude any tender item, and also to make a change in specifications or quantity of any items.

#### **1.22.3 MODIFICATION AND WITHDRAWAL OF OFFERS:-**

The bidder may modify its bid through the e-tendering system at any time before the submission of bids. However, withdrawal of the original offer will not be allowed. No offer can be modified by the Bidder, after the closing date and time for submission of offers. If a date of submission is extended due to some reasons, modification in the offer is possible till the extended period provided the bid has not been opened.

**1.22.4** If the Bidder is amalgamated/merged or otherwise taken over/ by another entity or/is hired off to another entity all the obligations under the agreement with the High Court, shall also be complied with by the new entity/resulting company.

**1.22.5** If the name or clarification of the product undergoes any change all techno-fiscal benefits if any shall be passed on to the High Court.

**1.22.6** During the validity of the Bid including the extended period, if any, if the Bidder quotes, sells, or exhibits written intention to sell any System or sub-system of the same or equivalent configuration to any other Department/ Organization at a price lower than the price fixed for the High Court under similar terms and conditions, the Bidder shall forthwith upon quoting such lower rate(s) pass on the cost-benefit to the High Court. In the event of lowering of Government levies after

the finalization of the Bid, the Bidder shall pass on the benefits to the High Court, and in the event of an increase in government levies after the finalization of the Bid; the High Court shall bear the pro-rata increase to the Bidder if the same has been explicitly given in the Financial Annexure.

**1.22.7** Request by selected Bidder for rate variation due to fluctuation in the foreign exchange rate (USD) will not be considered.

**1.22.8** During the validity of Bid, in case the High Court notices that the market rates have come down were finalized or upon selection of new system configuration based on market trends or for the reasons of technological changes, the High Court may ask the technically qualified bidders to re-quote the prices. The time difference between such re-quotes will be a minimum of 6 months except in the case of the Union Budget. All those technically qualified bidders, whose EMD have been returned by the High Court during/after the evaluation of the Tender, will have to submit the EMD of the same amount along with the revised price quotations.

**1.22.9** This bid is not exclusively reserved for Make in India class 1 local supplier. As per DPIIT Order 2017, bidders from Class 1 / Class 2 local suppliers may quote prices with  $L1 + X\%$  as stated in Public Procurement (Preference to Make in India) Order 2017 dated 04.06.2020. In the case of electronic goods, the eligible bidder shall comply with the verification of local content/ Domestic Value Addition as per the notification dated 7<sup>th</sup> September 2020 issued by the Ministry of Electronics and Information Technology (IPHW) Division.

**1.22.10** Preference will be given to domestically manufactured electronic goods in procurement due to security reasons and in Government procurement Guidelines as per Govt. Notification No: 33(3)/2013-IPHW dated 23/12/2013 and subsequent amendments/clarifications will be followed for implementation. Bidders must submit an undertaking on a Stamp Paper of requisite value mentioning the percentage of domestic value addition (in terms of BOM), to fall under this category and avail the preference.

**1.22.11** Any bidder from a country that shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. Non-compliance or incorrect declaration(s) may result in immediate termination of the contract and further action in accordance with the law. The bidder shall submit the declaration in the Format as given in this document (Annexure -19)

**1.22.12** The Bid of the bidders, quoting false information will be cancelled and EMD will be forfeited. Bidders, who do not provide this undertaking, shall not be considered.

## **1.23 OBJECTIVE / SCOPE:-**

**1.23.1** The High Court of Judicature at Bombay invites a tender from a reputed manufacturers/suppliers for entering into Rate Contract for “**The Supply, Testing, Installation, Commissioning and Maintenance of Assistive Listening System at the High Court of Bombay and it's Benches at Nagpur and Aurangabad and High Court of Bombay at Goa and the District and Taluka Courts in the State of**

**Maharashtra and Goa and Union Territories of Dadra & Nagar Haveli and Daman & Diu under eCourts Project". These Assistive Listening Systems will be used for Paperless Courts, Online Courts and Live Streaming Courts.**

**1.23.2** This Tender caters to the supply, testing, installation, Commissioning and maintenance of Hardware systems and related sub-systems.

**1.23.3** e-Tender is valid for 180 days from the date of opening. The Tender is invited to supply, install and operationalize the items as given in the "**Annexure – 8: Technical**".

#### **1.24 GENERAL INSTRUCTIONS TO THE BIDDERS:-**

**1.24.1** The cost of preparing a proposal, the cost involved for the technical presentation and of visits to the High Court is not reimbursable.

**1.24.2** All alteration over-writings in the proposal should be authenticated by the initials of the authorized signatory.

**1.24.3** Successful bidder must ensure his establishment in India and Maharashtra and location mentioned in this tender document for services and support.

**1.24.4** The decision of the High Court arrived during the various stages of the evaluation of the bids is final and binding on all bidders. Any representation towards these shall not be entertained by the High Court.

**1.24.5** In case the successful bidder is found in breach of any condition(s) of the Tender or supply order, at any stage during supply/ installation/commissioning or warranty period, legal action as per Rules/Laws will be taken.

**1.24.6** Canvassing in any form will lead to disqualification of the bid. Any attempt by the bidder to bring pressure towards the High Court's decision-making process, such bidders shall be disqualified for participation in the present Tender and this bidder may be liable to be debarred from bidding for the High Court Tenders in future.

#### **1.25 DEFINITIONS:-**

**a) "Applicable Law"** means the laws, enactments and any other instruments having the force of law in India, as may be issued from time to time.

**b) "Authority"** means the authorized officer of the concerned Court/Court Receivers/the Maharashtra Judicial Academy, Uttan (MJA) and Maharashtra State Legal Services Authority.

**c) "Bank" or "Banks"** refers to all Nationalised and scheduled Indian Banks as per the current list of Reserve Bank of India.

**d) "Bidder"** means a Company, a firm or Joint Venture or Consortium which participates in the tender and submits its proposal.

**e) "Commissioning"** means testing operations and functionalities of the installed equipment and ensuring that it delivers the result as per the tender specifications.

**f) "Consignee"** means the officer authorized by the High Court for receiving goods at the place of receipt;

g) “**Contract**” means an agreement entered into between the Registrar General of High Court and the Service Provider / Bidder, as recorded in the Contract Form signed by the parties, including all attachments and all documents incorporated by reference therein.

h) “**Contract Price**” means the price payable to the Successful Bidder under the ‘Letter of Award’ for the full and proper performance of its contractual obligations. The Contract Price shall be deemed as “Contract Value” appearing anywhere in the document.

i) “**Corrupt Practice**” means the offering, giving, receiving or soliciting of anything of value to influence the action of the public official in the award of the contract, procurement process or in contract execution.

j) “**Court**” means all Courts and Tribunals within the jurisdiction of the High Court.

k) “**Delivery**” means the delivery of item, sub-items and necessary peripheral units and connecting cables, etc.

l) “**High Court**” means the High Court of judicature at Bombay and its Benches at Nagpur and Aurangabad and Seat at Panjim Goa.

m) “**in writing**” means communicated in written form with proof of receipt.

n) “**Installation**” means installation of the technically tested/accepted items at the Site.

o) “**Intellectual Property Rights**” means any patent, copyright, trademark, trade name, service marks, brands, propriety information, whether arising before or after the execution of this Contract and the right to ownership and registration of these rights.

p) “**Kick Off Meeting**” means a meeting convened by the High Court to discuss and finalize the work execution plan and procedures with the successful Bidder.

q) “**Letter of Award**” means a signed letter by the Registrar General, High Court to award the work.

r) “**NIT**” is the Notice Inviting Tender. It is essentially the Press Notification of the Tender.

s) “**OEM**” means Original Equipment Manufacturer.

t) “**Registrar General**” means the Registrar General of the High Court of Judicature at Bombay.

u) “**Rate Contract**” (or the term ‘framework agreement’ in certain contexts) means an agreement between a Central Purchase Organisation or procuring entity with one or more bidders, valid for a specified period of time, which sets out terms and conditions under which specific procurements can be made during the term of the agreement and may include an agreement on prices which may be either predetermined or be determined at the stage of actual procurement through competition or a predefined process allowing their revision without further competition.

- v) “Service Provider” means a Company a firm or Joint Venture or Consortium which participates in the tender or supplying the Services and work under Contract.
- w) “Site” shall mean all identified locations within the jurisdiction of the High Court or any other place as directed by the Registrar General, where the bidder/ Service Provider shall carry out any installation or is required to provide any Services.
- x) “Site Acceptance Test (SAT)” is a process of testing the offered product/service to be provided by the Bidder at High Court or at factory premises/Testing Lab of the bidder. SAT comprises of ‘Product Acceptance Tests’ with respect to Technical Specifications [as specified in this tender], checking the installation, commissioning and integration of sub- components etc.
- y) “Sub Contractor” means any person, private or government entity, or a combination of the above, including its legal successors or permitted assigns, to whom any part of the Goods to be supplied or execution of any part of the Services is subcontracted by the bidder / Service Provider.
- z) “Successful Bidder” means the Bidder, who, after the complete evaluation process, gets the Letter of Award.

#### **1.26 TENDER FEES :-**

The Bidder needs to submit non refundable tender fee of **Rs.15,000/- Fifteen Thousand Only** by online.

#### **1.27 EARNEST MONEY DEPOSIT (EMD) :-**

**1.27.1** Bidders are required to submit refundable EMD as per Annexure -1: **Earnest Money Deposit** by online.

**1.27.2** The Earnest Money Deposit will be returned as per procedure of e-tendering.

**1.27.3** The EMD of the successful Bidder will be returned when the Successful Bidder has signs the Contract Agreement and furnishes the required Performance Guarantee.

#### **1.27.4 Exemption from payment of Tender fee & Earnest Money Deposit (EMD):**

**a)** Indian manufacturers who are registered as Micro Small Medium Enterprises (MSME) with the District Industries Centre (DIC) or National Small Industries Commission (NSIC) or Udyog Aadhaar Memorandum or any other body specified by Ministry of MSME are exempted from payment of earnest money deposit and Tender Fee provided they to furnish a photocopy of a valid registration certificate in support of claim along with their request letter.

**b)** The certificate should be valid on the scheduled date/Extended date of submission of tender.

**c)** Wholesale and retail sale under codes 46 and 47 of NIC 2008 do not fall under MSME category. As such, the **bidders dealing in wholesale and retail sale of the**

Assistive Listening System are not entitled for exemption from payment of Tender fee and/or EMD.

d) The items of Product/Services mentioned under the certificate should be the same or similar to the tendered items.

e) In case the MSME registration certificate is found to be invalid during evaluation, the bid of such bidder shall be rejected.

#### **1.27.5 Forfeiture of EMD:**

The EMD will be forfeited under the following circumstances:

(i) If a Bidder withdraws its bid during the period of bid validity, Or

(ii) If the Bidder fails to accept corrections of arithmetic errors identified by the High Court in the Bidder's bid (if any), Or

(iii) If the Successful Bidder fails to make arrangement for technical evaluation of the offered product within the stipulated time, Or

(iv) If the Successful Bidder fails to accept the Letter of Award and /or execute an agreement within the stipulated time, Or

(v) If the Successful Bidder fails to furnish the Performance Guarantee within the stipulated time.

#### **1.28 ELIGIBLE BIDDER:-**

The eligible Bidder shall be shortlisted during the evaluation process for this tender at the High Court.

#### **1.29 ELIGIBILITY CRITERIA:-**

**1.29.1** Eligibility Criteria is given in the “**Annexure – 3: Eligibility Criteria**”.

**1.29.2** Documentary evidence for compliance of each of the eligibility criteria must be enclosed along with the bid together with the references as required in the “**Annexure – 3: Eligibility Criteria**”. The bidder shall check a list (Annexure-15) before uploading documents for the eligibility criteria.

**1.29.3** Relevant portions, in the documents submitted in pursuance of the eligibility criteria shall be highlighted and all pages of the bid document should be serially numbered.

**1.29.4** If a bid is not accompanied by all the above mentioned documents, the same would be rejected.

**1.29.5** The High Court reserves the right to seek clarifications on the already submitted documents.

#### **1.30 TECHNICAL BID:-**

**1.30.1** Details of types of equipment and Technical Specifications/requirement to be procured are given in “**Annexure – 8: Technical**” and “**Annexure - 9**”. While submitting a bid, the bidder shall check a list as per **Annexure-15**.

**1.30.2** Technical bid and list of the enclosure must be properly numbered and indexed along with signatures of the authorized representative of quoting bidder(s).

**1.30.3** The Bidders shall specify the Make and Model of the equipment/item quoted. The bidder should enclose relevant technical brochures for the item(s) quoted.

**1.30.4** No deviations in terms & conditions of the Tender document, technical specifications shall be accepted.

### **1.31 FINANCIAL BID:-**

**1.31.1** Details for submitting Financial Bids are given in “**Annexure – 10 : Financial, Annexure - 11 : MF.01A and Annexure – 12 : MF.01B**”. The bidder shall submit the Financial bid for the corresponding configuration/description as indicated in “**Annexure – 8 : Technical and Annexure 9 : Main Technical MT.01**”.

**1.31.2** Bidders shall indicate the rates in clear/visible figures as well as in words. In case of a mismatch, the rates written in words will prevail.

**1.31.3** Bidder should not quote products which are bearing obsolescence. However, if it happens, successful bidder will supply the next higher version of the technically accepted product at the accepted price.

**1.31.4** In the Financial Bid, the basic prices in Indian rupees should be quoted separately for each set of items given in “**Annexure – 8 : Technical**” inclusive of Interface Cables, Power Cables, related accessories, Documentations of sub assemblies of system and Operating Manuals of the systems, Packing, Forwarding, Freight, Insurance, Installation charges at sites and Warranty etc.

**1.31.5** Excise duty, GST and any other tax as applicable should be quoted separately, failing which these are not payable extra.

### **1.32 OPENING OF PROPOSAL:-**

The Evaluation Committee or its authorized representative will open the tenders.

### **1.33 EVALUATION:-**

**1.33.1** The evaluation committee of the High Court would evaluate the bids based on the specifications, adequacy of equipment and performance of the equipment.

**1.33.2** The Registrar General reserves the right to modify the Evaluation Process at any time during the Tender Process, without assigning any reason, whatsoever, and without any requirement of intimating the Bidders of any such change.

**1.33.3** Any time during the process of evaluation, the Registrar General, may seek clarifications from any or all Bidders.

### **1.34 TECHNICAL EVALUATION PROCESS :-**

**1.34.1** A duly constituted Technical Evaluation Committee (TEC) will shortlist Technical Bids based on technical parameters, better quality, performance, etc.

**1.34.2** Technical evaluation will be carried out mainly based on technical specifications provided in the Tender document.

**1.34.3** The Bidder shall submit a duly filled Technical Verification Data Sheet (TVDS) along with all supporting technical data sheets (for all sub-assemblies).

**1.34.4 Operating System compatibility certificate:** The Bidder shall submit a Benchmark report (snapshots and full description report) as per the tender requirement (for an exact same configuration as what is being quoted) along with the bid. The Bidder has to mention the name and version of the benchmark tool used.

**1.34.5** During technical evaluation, the Bidder may be called upon to arrange all the necessary Hardware and software utilities to demonstrate the benchmark result at the High Court/Bidder's work premises located anywhere in India.

**1.34.6** To test the reliability of the quoted configuration during technical evaluation, High Court may put the system for test under any of the available diagnostic/reliability test utility. This test will be run continuously for a period that will be decided by the Technical Evaluation Committee (TEC).

**1.34.7 Quality & Performance of the item offered:** The Bidder shall submit the required certificates for the quoted item.

**1.34.8** If required, the shortlisted Bidders may be asked to bring the quoted products as per specifications set out in "**Annexure – 8: Technical and Annexure – 9: Technical MT.01**" measuring equipment and technical manpower to the High Court/at bidder's premises as per schedule to be intimated to them for technical evaluation. The bidder shall be solely liable to bear all costs and expenses associated with the technical evaluation of the quoted product. In case the bidder fails to bring and demonstrate the working of the quoted products within the time frame given by the High Court for evaluation, the bid shall be rejected.

**1.34.9** For Technical evaluation, the bidders have to ensure the availability of an appropriate specialist from their organization equipped with all documentation required for interacting with the TEC & evaluation team. In case a bidder does not make the required specialist along with proper documentation available, then such a defaulter's bid shall stand rejected.

### **1.35 EVALUATION OF FINANCIAL BIDS:-**

**1.35.1** Financial bids will be evaluated based on better quality, performance and/or individual price or total price all-inclusive of the price of product, taxes and five years comprehensive annual maintenance charges (CAMC) and delivery & installation and complete operationalization charges in anywhere in Maharashtra and Goa and Union Territory, for item/items in "**Annexure – 8 : Technical and Annexure - 9 : Technical MT.01**".

**1.35.2** The Financial Bids of only those Bidders shortlisted by TEC will be opened in the presence of their Representatives if any on a specified date and time to be intimated to the respective Bidders. The Financial Bids will be evaluated by a duly constituted Eligibility Committee (EC).

**1.35.3** If revised financial bids are called for, the revised bids should NOT be higher than the original bids except in case of change in Government levies, otherwise the bid shall be rejected. The lowest Bidder will be selected as per “Clause 1.39 : Award Criteria”.

### **1.36 PRESENTATIONS BEFORE A COMMITTEE -**

The High Court may call the shortlisted Bidders, whose bid is found responsive to give a presentation/demonstration of their Proposal/Product on a date and time to be determined by the Registrar General. No proposer will be entitled to be present during, or otherwise receive any information regarding Presentation / Demonstration of any other Bidder.

### **1.37 ACCEPTANCE TESTING PROCESS:-**

**1.37.1** The High Court reserves the right to ask for a technical elaboration/clarification from the Bidder on the already submitted Technical Proposal at any point of time after opening the proposal. The Bidder has to furnish the required information to the High Court on the date asked for at no cost to the High Court.

**1.37.2** The systems must be supplied in full as per the ordered configuration for acceptance.

**1.37.3** No system with short supply or alternate product shall be taken up for acceptance testing under any circumstances.

**1.37.4** The acceptance tests will include running the evaluation test conducted during technical evaluation of the items quoted by the Bidder. The systems must give the same performance results as shown during initial Technical Evaluation tests.

**1.37.5** The offered systems/Items, in addition to meeting the evaluation tests, should also contain the same subsystems (Brand/Manufacturer) as were given at the time of initial evaluation tests.

**1.37.6** Failure to fulfill any of the aforementioned conditions will entail rejection of the bid along with forfeiture of the Security Deposit and the High Court will be entitled to procure the same items from alternate sources at the risk and cost of the bidder.

**1.37.7** No acceptance testing will be undertaken by the High Court unless the Technical Verification Data Sheet (TVDS) concerned with the offered products, is provided to the High Court, at least 7 days in advance before the date from which the actual acceptance testing is to start.

**1.37.8** During the process, on the sub-assembly level if specifications/Model of any item changes and becomes non-available due to obsolescence/up-gradation of technology, the bidder within already approved cost may offer the item with equivalent or having better features in terms of performance and specifications. The item(s) so offered will be evaluated at the High Court for its acceptance.

**1.37.9** The Successful Bidder shall provide a schedule for conduct of acceptance testing dates along with comprehensive material details by the Bidder within 15 working days from the date of issuance of the letter to that effect.

**1.37.10** The testing of items must be generally completed before the delivery date.

**1.37.11** Normally, testing and acceptance of the Systems/items will be done at the Factory premises/Testing Lab of the bidder, or as suggested by the High Court, where it will be tested as per the ordered specifications where representatives from the bidder and the High Court will be present. The testing location/premises must be suitable/ agreeable to the High Court. The testing premises must fulfill the normal working IT Office environment conditions.

**1.37.12** The bidder shall be solely liable to bear all costs and expenses associated with the acceptance testing of the quoted product.

**1.37.13** The High Court reserves the right to reject any item if found unsuitable and /or not conforming to the approved specifications. The rejected items, if any, shall have to be taken back and replaced by new items forthwith at the cost of the bidder. No payment will be made for rejected items.

**1.37.14** The items which are accepted after testing should be sealed inside carton under the joint signatures of the representative(s) of the High Court and Bidder's Representative and then sent along with the packing list giving serial numbers and part numbers of all possible Items and copy of the acceptance test report to the specific location.

**1.37.15** The Systems/Items to be supplied should work under the specified Operating Systems. It shall be the exclusive responsibility of the Bidder supplying the Systems to provide appropriate device drivers and solutions for these System software platforms.

### **1.38 RIGHT TO INSPECT:-**

The Registrar General or officer authorized by him reserves the right to inspect and investigate thoroughly the establishment, facilities, equipment, firm reputation, and other qualifications of the Bidder and any of its consortium partners, during the evaluation period, as well as throughout the life of the Contract.

### **1.39 AWARD CRITERIA:-**

**1.39.1** A contract will be awarded to an eligible bidder whose commercial offer is determined to be L1, the lowest evaluated valid offer for a particular item or all items.

**1.39.2** Lowest bidder will be decided based on a unit price and/or aggregate price of the items and/or better quality, performance, etc.

**1.39.3** In the event of any mismatch in the Gross Total Value (GTV) mentioned at **Annexure - 11 : MF.01A** and total of **Annexure-12 : MF.01B** of the lowest quoting bidder, the following criteria will be adopted to remove the discrepancy between these two values:

- i) When GTV has given in **Annexure – 11 : MF.01A** is greater than the GTV given in Annexure MF.01B: The value given in **Annexure – 12 : MF.01B** will be taken as the value for Annexure MF.01A.
- ii) When GTV has given in **Annexure – 11 : MF.01A** is less than the GTV given in Annexure MF.01B: The value given in **Annexure – 12 : MF.01B** will be replaced with the value given in **Annexure – 11 : MF.01A** and the item wise value for each item in **Annexure – 12 : MF.01B** will be reduced on a Pro-Rata basis and consequently unit values will be worked out.

**1.39.4** If a lowest quoting bidder fails to accept the individual unit rates rationalized/reworked as per the above procedure, his bid will stand cancelled. EMD of such defaulting bidder will be forfeited. In such eventuality, the High Court may invite the next lowest Bidder for negotiations and finalization of the Contract/Agreement.

**1.39.5** The High Court reserves the right to further negotiate the prices quoted by the L1 bidder.

**1.39.6 NO COMMITMENT TO ACCEPT LOWEST OR ANY TENDER:** The High Court shall be under no obligation to accept the lowest or any other offer received in response to this tender notice and shall be entitled to reject any or all offers, including those received late, or incomplete, without assigning any reason therefor. The High Court reserves the right to make changes in terms and conditions of the tender. The High Court will not be obliged to meet and have discussions with any of the Bidder and/or to give a hearing on their representations.

**1.39.7** Before the expiry of the Proposal validity period, the High Court shall notify the successful bidder, in writing, that its Proposal/bid has been accepted. The successful Bidder shall send its acceptance letter to the High Court within 10 days.

#### **1.40 PLACING OF LETTER OF AWARD/PURCHASE ORDER:-**

**1.40.1** The High Court reserves the right to choose any subset of the tendered items for placement of supply orders.

**1.40.2** Upon successful completion of Acceptance Testing of the offered product, the High Court will issue a Purchase Order/s to the Successful Bidder for procurement of the goods on the successful bidder either in hard copy or in soft copy through e-mail as per the requirement during the existence of the rate contract.

**1.40.3** In general, a single Purchase Order shall be given for all items. However, in specific cases, a subset of items or a particular item may be ordered.

**1.40.4** Objection, if any, to the Purchase Order must be reported to the High Court by the Bidder within three (3) working days from the date of the Purchase Order for modifications, otherwise it will be assumed that the bidder has accepted the Purchase Order in totality. This is applicable in the case of electronic publication/delivery of Purchase Order also.

**1.40.5** On the receipt of the Purchase Order, the Bidder shall obtain all the necessary permits for sale and delivery including transportation well within time to ensure complete, safe and timely delivery of the ordered products.

**1.40.6** The timeline for delivery of products and services will start from the date of issue of Letter of Award/Purchase Order.

**1.40.7** A sticker mentioning the Service Support Call Center Number of the bidder shall be affixed on the System/ item.

**1.40.8** Each Item shall be securely packed in a separate carton. The top cover of the carton must have a label carrying the details of the Purchase Order Number, Bidder's bill number and Delivery location.

**1.40.9** The High Court may call upon the successful Bidder to supply any additional quantity of the technically qualified products (Make and Model) at the accepted price or reduce the quantity as per the requirement.

#### **1.41 SIGNING OF CONTRACT:-**

**1.41.1** The Registrar General will send the Successful Bidder a draft of an agreement to be entered into between the parties.

**1.41.2** The Successful Bidder shall execute an agreement within 15 (Fifteen) days from the date of the Letter of Award/Purchase Order. The agreement must be duly stamped as per the provisions of the Maharashtra Stamp Act. The Bidder shall bear the necessary expenses of the Stamp duty. An unstamped or improperly stamped Agreement will not be considered a valid Contract.

**1.41.3** The Registrar General, being the Head of the Department shall have the authority to sign the contract on behalf of the High Court of Bombay as per Rule 4-A(b) of the Bombay High Court Appellate Side Service Rules, 2000.

**1.41.4** Until a formal Contract is prepared and executed, the notification/letter of the award shall constitute a binding Contract.

#### **1.42 COMPLETENESS OF CONTRACT:-**

**1.42.1** The contract will be deemed as incomplete if any component of the hardware, software, etc., or any documentation/media relating thereto is not delivered, or is delivered but not installed and/or not operational or not acceptable to the High Court.

**1.42.2** In such an event, the supply and installation will be termed as incomplete and it will not be accepted and the warranty period will not commence.

**1.42.3** The equipment will be accepted after complete commission and satisfactory functioning of equipment for a minimum period of 10 days. The Warranty period will commence only on acceptance of equipment/ item by the High Court.

#### **1.43 RIGHT TO HAVE WORK EXECUTED:-**

If the successful bidder neglects to execute the work or any part or parts thereof diligently and properly or fail to perform any provision of the Contract, the

Registrar General, after 7 day's written notice to the bidder, may without prejudice to any other remedy it may have made good such deficiencies and may deduct the cost thereof from the payments due to the successful Bidder, if any or seek reimbursement of such costs incurred.

#### **1.44 PROTECTION AGAINST RISK OF OBSOLESCENCE:-**

**1.44.1** The successful bidder will make the spare parts for the systems available for a minimum period of **five years** from the time of acceptance of the system/item.

**1.44.2** If any of the components are not available or difficult to procure, or the procurement is likely to be delayed for replacement, if required, the replacement shall be carried out with higher capacity at no additional charges to the High Court.

**1.44.3** During the validity period of the order, if any of the machines /chips /parts become unavailable in the market, the successful bidder will be bound to supply the next higher version /configuration /family of the machines /chips /parts at the same price at which the contract is fixed.

**1.44.4** During the contract period if any of the part/product/items are declared as a manufacturing defect, it will be the sole responsibility of the OEM to replace the same within one month time of its declaration. Any delay in replacing the defective part/product will be considered as non-responsive to the contract condition. In such case, its quantity contract will be suspended and the bank guarantee against such supplied item will be forfeited by the High Court.

#### **1.45 CANCELLATION OF CONTRACT:-**

The Contract may be canceled due to any of the reasons mentioned here under:

**1.45.1:** If the bidder:

- (a) submits incorrect/fake documents, or
- (b) is found wanting in commitment to delivery period/work plans, adherence to the guidelines, while executing the job.
- (c) On finding deviation in the technical specification as given in the tender document for the supplied product, or
- (d) Violation of any condition of the tender/ contract or part of any condition of the tender document/contract, or
- (e) Deviation found in quality and quantity of the product supplied, or
- (f) On finding software supplied with hardware as pirated, or
- (g) has directly, or indirectly engaged in corrupt, fraudulent, collusive, or coercive practices in competing for the contract in question; and may be barred from any other bid in respect of work of the High Court
- (h) fails to make written disclosure as per the Disclosure Clauses of this Tender, either at the time of submitting the proposal or after the contract has been signed with the Bidder.

**1.45.2:** Any other reason as the High Court may deem fit for cancellation.

**1.46 TERMINATION BASED ON FUNDING :-**

The Contract resulting from this Tender will be subject to the availability of Funds with the High Court. In the event of the paucity of such funds, the High Court reserves the right to terminate or suspend the contract for an agreed period, without any penal charges by giving a notice in writing not less than sixty (60) days before the effective date. In the event of termination, the Bidder shall be paid for services performed under this Contract up to the effective date of termination.

**1.47 DELIVERY PROCESS :-**

**1.47.1** The successful Bidder shall deliver the items at the designated location as per the Purchase Order/Letter of Award.

**1.47.2** All aspects of safe delivery shall be the exclusive responsibility of the bidder.

**1.47.3** The successful bidder shall obtain signature with date and stamp on Delivery Challan(s) of the concerned Authority and handover a copy thereof to him.

**1.47.4** Delay on account of getting relevant permits shall not make Bidders eligible for waiver of liquidated damages.

**1.47.5** The hardware must be dispatched in a sealed box.

**1.47.6** At the destination site, the cartons will be opened only in the presence of the concerned officer and successful bidder's Representative and the intact position of the Seal for not being tampered with shall form the basis for receipt in good condition.

**1.47.7** Inventories at all their service locations shall be maintained by the successful Bidder for immediate replacement of the Hardware items in case of failure.

**1.47.8** Though the High Court will provide all the necessary documents for ensuring smooth delivery of goods at the respective destinations, yet it is the responsibility of the successful bidder to deliver the goods in time.

**1.47.9** The successful Bidder shall apply to the respective authority for issue of road permit /waybill in time.

**1.48 INSTALLATION PROCESS :-**

**1.48.1** The successful Bidder shall install and carry on commissioning of all the items at the specified site without any additional charge.

**1.48.2** The successful Bidder shall install only the items technically tested/accepted as per the Purchase Order and shall deliver and install as per the schedule given below:-

Sr. No.	Location	Maximum Period for Delivery from the date of Purchase order	Maximum Period for installation from the date of Purchase order including delivery period
1	Courts (as per Annexure-20)	4 Weeks	6 Weeks

**Note:** The installation schedule mentioned above includes all activities including delivery and installation of all Hardware and related software items.

**Note:** Once the letter of award is accepted by the bidder then any request for timeline will not be considered except for the reasons given in this tender.

**Note:** Non-working Saturdays and Sundays & National Holidays will be excluded from the maximum period of Delivery and Installation.

**1.48.3 Site Not Ready Certificate:** In case a site is not ready for installation, the successful bidder shall submit a certificate in the following format which is sealed and signed by a duly authorized officer of the concerned site. A decision of the duly authorized officer of the concerned site about the readiness of the site shall be final. The successful bidder shall install the items within the stipulated time on receipt of the site-ready notice, failing which he shall be liable to pay liquidated damages for a delay.

#### SITE NOT READY CERTIFICATE

1.	Vendor's Name	
2.	Tender Notice No.	
3.	Purchase Order No. and date	
4.	Equipment Name	
5.	Date of delivery	
6.	Date of visit for installation	
7.	Site not ready reason	
8.	Tentative date of site being ready for installation	
9.	Contact details of the vendor for getting equipment installed, if site gets ready	
10.	Certificate	

This is to certify that there is no delay on the part of the Vendor in getting the above equipment installed.

Date:

Signature of the Authorized Officer  
with designation and seal.

Signature of the representative/Engineer  
of the Vendor

**1.48.4** The successful bidder shall be responsible for all unpacking, assemblies, wiring, installations, cabling between hardware/Peripheral units and connecting to power supplies. The successful bidder shall test all operations and accomplish all adjustments necessary for the successful and continuous operation of the Hardware/Peripherals at all installation sites. The successful bidder shall also be responsible for installation/integration of the Hardware and for establishing connectivity to the existing network, LAN etc, if any. The successful bidder shall be responsible for configuring the power management settings and other local settings at the place where item is to be installed. The successful bidder shall integrate the hardware and peripherals supplied by him to make them fully operational. The successful bidder shall be responsible for demonstrating various parts to integrate peripherals. However, in case of problems with machines and/or equipment, it will be the vendor's responsibility to locate the exact nature of the problem/s and rectify the same except for the problems in the application software installed on the machine/s, if any. The successful bidder shall ensure that all the equipment and peripherals shall be supplied with the relevant interface cables. The successful bidder at the destination site, in the presence of Court and/or its representative, shall carry out installation and commissioning of items and ensure trouble free operation of the complete systems, apart from physical verification. In case the High Court wants the equipment to be shifted to a location other than the originally indicated location, the successful bidder shall do the necessary configuration changes in the equipment suitable to the new location and install the same at the new location.

**1.48.5** During installation at the site, if any item is found to be defective or broken, the successful bidder shall replace it with new one at his own cost and risk within 15 days from the date on which the successful bidder has been informed of such damage.

**1.48.6** Successful Bidder shall install the ordered items and prepare installation report for each authority as per the Purchase Order.

**1.48.7** Upon satisfactory installation of the equipment, the successful bidder shall obtain signed installation certificate from the concerned Authority. The same shall be submitted along with the bills by the successful bidder for payment.

**1.48.8** The successful bidder shall install and complete the commissioning of the quoted products.

#### **1.49 PAYMENT PROCESS :-**

**1.49.1** A pre-receipted bill along with the original excise duty gate pass, if applicable, installation certificate and other relevant documents shall be submitted (three copies) to the Office of the Central Project Coordinator, e-Courts Project, Bombay High Court.

**1.49.2** An invoice shall contain the items ordered under one Purchase Order only. Bill /Invoice shall not be combined for more than one purchase order.

**1.49.3** 100% payment will be made after satisfactory delivery, installation and commissioning thereof by the respective authority.

**1.49.4** As far as possible, payment will be made within 60 days after submission of duly signed and stamped Delivery Challans.

**1.49.5** All payments shall be made in Indian Rupees subject to deduction of after statutory and contractual deductions including liquidated damages, if applicable.

**1.49.6** No payment will be made for the goods which are delivered and installed over and above the Purchase Order without obtaining prior permission of the High Court.

## **1.50 COMPREHENSIVE WARRANTY AND MAINTENANCE OF ASSISTIVE LISTENING SYSTEM :-**

**1.50.1** The successful bidder shall provide onsite comprehensive annual maintenance services and operations for a period of **Five years** from the date of delivery at the desired places, which shall

i) cover maintenance of Assistive Listening System.

ii) include preparation and approval of preventive maintenance plan and its implementation, other than breakdown maintenance calls.

**1.50.2** OEM's Warranty Statement/terms shall not be applicable to the systems/Items supplied under the contract.

**1.50.3** Warranty shall cover maintenance of the entire Assistive Listening System including its consumable /non-consumable parts.

**1.50.4** The successful bidder shall undertake to have adequate spare parts coverage for the efficient functioning of the Assistive Listening System.

**1.50.5** Where replacement parts are fitted, the parts removed become the property of the successful bidder, except the hard disk.

**1.50.6** The successful bidder shall not use refurbished components/items while repairing / replacing defective parts. The successful bidder shall use only genuine brand new spare parts/components of the supplied item/equipment.

**1.50.7** The successful bidder shall guarantee a minimum uptime of 98% during the maintenance period. The successful bidder shall always maintain a detailed 'breakdown and repair' records of Assistive Listening System.

**1.50.8** Any system, failing at subsystem level at least three times in three months, displaying chronic system design or manufacturing defects or Quality Control problem or where the Liquidated damages on account of downtime has crossed 15% of the system value, will be totally replaced by the successful bidder at his cost and risk within 30 days, from the date of last failure.

**1.50.9** In case of break down or occurrence of any obstacle in functioning of the specified Assistive Listening System, the successful bidder shall ensure that the same is repaired within the specified time. In case of failure to repair the same

within stipulated time, the successful bidder should provide equivalent or higher configuration spare replacement, without any additional charges.

**1.50.10** The successful bidder shall appoint well experienced Service Engineers exclusively for attending complaints and its resolution under the contract. They shall receive complaints and keep a proper call log record. Call logging to the company and follow up for receiving and replacing component will be responsibility of Service Engineers. The complaint log of such calls will have to be maintained separately.

**1.50.11** On completion of the sixty days beyond the Warranty period, the Security Deposit shall be released without any interest, after satisfying that proper free warranty support has been provided during warranty period of **five years** for the Assistive Listening System and after deducting the amount of liquidated damages, if any.

**1.50.12** After expiry of warranty, the concerned authority has option to enter into Annual Maintenance Contract with the successful bidder for post warranty maintenance of the systems.

## **1.51 LIQUIDATED DAMAGES**

**1.51.1** The bidders shall strictly adhere to the schedule of delivery, installation and maintenance of the Assistive Listening System during the subsistence of the contract.

**1.51.2** If the successful bidder fails to complete the delivery and installation within the stipulated time and unable to meet the targets specified in the tender, the High Court without prejudice to other remedies available to the High Court shall be entitled to recover as agreed liquidated damages for breach of the contract, a sum of equivalent to 0.5% (Zero point five percent) per week or part thereof of the delay on the Purchase Order Value of the undelivered, uninstalled and/or delayed items to a maximum limit of 10% of the of the contract price. Once the maximum is reached, the High Court holds the option of cancellation of Rate Contract/Order and reprocure the same from any other Vendor at the cost of the bidder and forfeit the Security deposit of the successful bidder.

**1.51.3** In case the successful bidder fails to meet the maintenance requirements within three days at the site, the High Court without prejudice to other remedies available to the High Court shall be entitled to recover as agreed liquidated damages for breach of contract, a sum of equivalent to 0.5% of the value the Assistive Listening System per week or part thereof from the date of call logging. The Liquidated damages shall be deducted from the Performance guarantee. If the total Liquidated damages reaches an amount equal to or more than 10% of the order value, the same shall invoke the Performance Bank Guarantee and seek an equivalent Performance bank guarantee. The High Court holds an option of cancellation of the Rate Contract/order and engage another contractor to carry out the work at the cost of the successful bidder and forfeit the security deposit of the successful bidder.

**1.51.4** In case the downtime is above 2% in a block of 365 days, the liquidated damages 0.1% (Zero point One Percent) of the order value for each hour subject to maximum of 10% (Ten Percent) of the Purchase Order value may be imposed and recovered from the payments due to the Successful Bidder or Performance Security/Performance Guarantee. Downtime will be counted from the date and time of call logging.

**1.51.5** Quantum of the liquidated damages assessed and levied by the High Court and decision of the High Court thereon shall be final and binding on the successful bidder. Further the same shall not challengeable by the successful bidder either before Arbitration Tribunal or before the Court. The same shall stand specifically excluded from the purview of arbitration clause, as such shall not be referable to arbitration.

#### **1.52 SCHEDULE OF EVENTS :-**

The tentative dates for the schedule of key events of this tender are given as under:

<b>Sr. No.</b>	<b>Events</b>	<b>Date</b>
1	Pre-bid meeting	<b>29/10/2025 (11.30 am) Through Video conferencing</b>
2	Last date and time of proposal submission.	<b>10/11/2025 (02.00 pm)</b>
3	Date and time of opening of the Technical Bid at the High Court.	<b>11/11/2025 (02.00 pm)</b>
4	Date & Time of opening of the Financial bid at the High Court.	<b>The date and Time would be intimated to the shortlisted Bidders, after Technical evaluation.</b>

## **SECTION – II**

### **2. GENERAL CONDITIONS OF THE CONTRACT (GCC)**

#### **2.1 SPECIFICATIONS :-**

The contract executed under this contract shall conform to the Technical Specifications and other conditions given in this tender.

#### **2.2 PERFORMANCE GUARANTEE :-**

**2.2.1** The Successful Bidder will be required to furnish a performance guarantee in the form of an unconditional Bank Guarantee issued by the Bank equivalent to 3% of the Contract Value within 15 days from the date of issuance of Purchase Order/s. To ensure due performance of the contract, the Successful Bidder shall furnish a Single unconditional and irrevocable Performance Bank Guarantee payable at Mumbai in the name of “The Registrar General, Bombay High Court” at his own cost within fifteen (15) working days from the date of Issuance of Purchase order / Letter of award of the Contractor before signing of the contract whichever is earlier of an amount equivalent to 3% of the Contract value in Indian Rupees.

**2.2.2** The Performance Guarantee shall be as per the format approved by the “Registrar General” (**Annexure -17**).

**2.2.3** A Bank Guarantee must be properly stamped. The Bidder shall bear the necessary expenses of the Stamp duty. Unstamped or improperly stamped Bank Guarantee will not be considered as a valid Bank Guarantee

**2.2.4** The Bank Guarantee shall provide for payment upon first demand, without demur or protest.

**2.2.5** The Performance Guarantee will remain valid for sixty days beyond the date of completion of all contractual obligations by the successful bidder. The High Court will discharge the Performance Guarantee after completion of the Bidder's performance obligations.

**2.2.6** The Performance Guarantee will be invoked in case of non-compliance of maintenance schedule during the warranty period or breach of the contract/ bidder's failure to complete its obligation under the contract.

**2.2.7** In case the successful bidder is found in breach of any condition of Tender or supply order, at any stage during supply/ installation/commissioning or warranty period, the legal action as per Rules/Laws will be taken.

**2.2.8** The successful bidder has to furnish Performance Guarantee according to the Purchase Order issued to the successful bidder as per requirement.

#### **2.3 ADDITIONAL TERMS AND CONDITIONS:-**

**2.3.1** The High Court can renegotiate the price with the rate contract holders, even during the validity, if market conditions change significantly or undertake repeat competitive bidding through open/advertised tenders on the same terms

and conditions, including specifications during the validity period of existing valid Rate Contract. In such cases, the existing Rate Contract holders can bid, apart from the new eligible bidders, and equal and fair opportunity would be provided. If the prices received are found lower than the existing Rate Contract prices, new Rate Contract may be awarded at reduced prices and existing Rate Contract at higher prices may be short-closed, giving adequate notice if they do not match such reduction in prices under the fall clause.

**2.3.2** The High Court is entitled to place supply order up to the last day of the validity of the rate contract and, though supplies against such supply orders will be effected beyond the validity period of the rate contract the terms & conditions of the rate contract will guide all such supplies.

**2.3.3** Renewal of Rate Contracts: In case it is not possible to conclude new rate contracts for some special reasons, the High Court may extend the existing rate contracts with the same terms, conditions, etc., for a suitable period, with the consent of the rate contract holders.

**2.3.4** The Rate Contract holder shall furnish the following certificate to the High Court along with each bill for payment of supplies made:

"I/We certify that there has been no reduction in sale price of the goods of description identical to the goods supplied under this contract and such goods have not been offered/sold by me/ us to any person /organisation including the purchaser or any department of Central Government or any as the case may be upto the date of bill the date of completion of supplies against all supply orders placed during the currency of the Rate contract at a price lower than the price charged under the contract."

**2.3.5** The High Court may withdraw/cancel the Rate Contract by serving an appropriate notice, giving 15 (fifteen) days.

## **2.4 RIGHTS OF REGISTRAR GENERAL, HIGH COURT:-**

The Registrar General reserves the right to make changes within the scope of the work at and to accept or reject any bid, and to annul the bidding process and reject all bids at any time before award of contract without assigning any reason whatsoever and without thereby incurring any liability to the affected bidder or bidders.

## **2.5 FORCE MAJEURE**

**2.5.1** Neither party will be responsible to the other for any delay or failure in performance of its obligations due to any occurrence commonly known as *force majeure* which is beyond the control of any of the parties, including, but not limited to, fire, flood, explosion, an act of God.

Provided that changes in tax laws will not be considered as force majeure.

**2.5.2** If a *force majeure* arises, the bidder shall notify the Registrar General, in writing of such condition and the cause thereof within 72 hours. Unless otherwise directed by the Registrar General, the bidder shall continue to perform his obligations under the contract as far as is reasonably practical and shall seek all

reasonable alternative means for performance not prevented by the *force majeure* event. The successful bidder shall be excused from performance of his obligations in whole or part as long as such causes, circumstances or events continue to prevent or delay such performance.

## **2.6 TERMINATION**

**2.6.1 Termination on expiry of the CONTRACT:** The Contract shall be deemed to have been automatically terminated on the expiry of the contract period unless the High Court exercises its option to extend the Contract in accordance with the provisions, if any, of the Contract.

**2.6.2 Termination on account of Force Majeure:** Registrar General, shall have the right to terminate the Contract on account of *force majeure* and if *force majeure* conditions continue for more than 30 days.

**2.6.3 Termination on account of insolvency:** In case the successful bidder, at any time during the term of the Contract, becomes insolvent or makes a voluntary assignment of its assets for the benefit of creditors or is adjudged bankrupt, then the Registrar General, shall, by notice in writing of 30 days or more have the right to terminate the Contract and all the rights and privileges hereunder, shall stand terminated forthwith.

Provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to the High Court.

**2.6.4 Termination for breach of contract:** In the event of any breach by the bidder, of its obligations hereunder, the Registrar General may issue a notice in writing, demanding rectification within 30 days or more at the discretion of the Registrar General; and failure to rectify the breach shall result in termination of the contract. In that event, the Successful Bidder shall surrender all the data and materials belonging to the High Court.

**2.6.5** The Registrar General, may at any time terminate the Contract by giving notice without assigning any reason. In case of such termination, the obligation of the Registrar General to pay consideration for the performance of the contract shall be limited to the amount for the work carried out till the date of termination. Notwithstanding the termination of the Agreement, the parties shall continue to be bound by the provisions of the Agreement that reasonably require some action or forbearance after such termination.

## **2.7 ARBITRATION:**

In the event of any dispute or difference arising out or touching upon any of the terms and conditions of this contract and/or concerning the implementation or interpretation hereof, the same shall be resolved initially by mutual discussion and conciliation but in the event of failure thereof, the same shall be referred to a sole arbitrator appointed with the consent of the parties and if the parties fail to agree on the arbitrator within thirty days from receipt of a request by one party from the other party to so agree the appointment shall be made, upon request of a party, by the High Court. The arbitration shall be governed by provisions of the

Arbitration and Conciliation Act, 1996. The decision of the arbitrator shall be final and binding upon the parties.

**2.8 GOVERNING LAWS AND JURISDICTION:-**

The Agreement shall be governed by the laws in force in India. Any dispute arising concerning the Agreement shall be subject to the jurisdiction of the Courts at Mumbai.

Date : 10/10/2025

Sd/-  
Registrar General,  
High Court, Bombay.

**Annexure – 1 : Earnest Money Deposit / Turnover / Value of Similar Completed Work Projects**

Sr. No.	Component	EMD in Rs.	Turnover in Rs.	Value of similar Project in Rs
1.	<b>Assistive Listening System</b>	45,000	4,50,000	7,30,000

## Pre-bid Meeting

*The queries should necessarily be submitted in the following format:*

<i>Tender No. High Court/ASSISTIVE LISTENING SYSTEM/602/2025 dated 10/10/2025</i>					
<i>Tender subject : Procurement for Assistive Listening System</i>					
<i>Tender published date:</i>					
<i>Bidder Name:</i>					
<i>Contact Person:</i>					
<i>Contact No. / Email Id:</i>					
<i>Sr No</i>	<i>Tender Section No.</i>	<i>Tender Page No.</i>	<i>Tender Clause No</i>	<i>Existing Clause details</i>	<i>Clarification Sought</i>

*Signature*

*Name of Signatory*

*Designation*

*Company seal*

## Annexure – 2 : Summary

Sr. No.	Item Name	Item Value
1	Tender No.	<b>HIGH COURT/ASSISTIVE LISTENING SYSTEM/602/2025</b>
2	Title	Tender document for entering into Rate Contract for The Supply, Testing, Installation, Commissioning and Maintenance of Assistive Listening System at the High Court of Bombay and its Benches at Nagpur and Aurangabad and High Court of Bombay at Goa and the District and Taluka Courts in the State of Maharashtra and Goa and Union Territories of Dadra & Nagar Haveli and Daman & Diu under eCourts Project.
3	Tender Fee	<b>Rs.15,000/- (Rupees Fifteen Thousand Only)</b>
4	Number of packets in bid	Two
5	Contact Address	The Central Project Coordinator, High Court, Bombay, Hutatma Chowk, Fort, Mumbai – 400 032. Telephone No.- <b>022-20820565 / 20820665</b> e-mail Id- - cpc-bom@aij.gov.in

### Annexure – 3 : Eligibility Criteria

Sr. No.	Item	Insert Value or check-list the box	Reference of Enclosed Proof, along with corresponding page numbers
1	<p>The bidder must be an Original Equipment Manufacturer (OEM) of Assistive Listening System or its Authorized dealer.</p> <p>The OEM should have tie ups techno-commercial collaboration with subsystems/peripheral manufacturers.</p>	<p>*Manufacturer's Authorization Format for Front Line Bidder (MAF) as provided to be submitted by the front end bidder on Company letter head.</p> <p>*Supporting Documents about tie-up/ techno- commercial collaboration with subsystems/ peripheral manufacturers to be submitted.</p> <p>*A letter from each such subsystems/peripheral manufacturer needs to be furnished ensuring the support for 03 year.</p>	
2	<p><b>IT solution provider capable of handling Supply, Installation, Commissioning and Maintenance of Assistive Listening System.</b></p>	<p>*Self Certification for the successfully completed similar work of Supply, Testing, Installation, Commissioning and Maintenance of Assistive Listening System from 2019 to 2024 (5 years) should be as per Annexure-1</p> <p>*Enclose relevant Documents like Purchase Order, Contract, etc.,</p> <p>*Self Certification on the letterhead signed by the Authorised signatory in the prescribed format to be furnished by the bidder in compliance with this clause.</p>	

		The High Court reserves the right to seek additional supporting documents for the above Projects.	
3	The bidder's average annual financial turnover during Financial years 2021-22, 2022-2023 and 2023-24 from sales and support services should not be less than the amount mentioned in <b>Annexure 1 : Turnover</b>	*To be supported by authentic documentary evidence (Annexure – 5 – Bidder's Annual Turnover). (The turnover refers to the company responding to this Tender and not the composite turnover of its subsidiaries/sister concerns/techno-commercial collaborators etc.) (quote value in Rs. Lakhs)	
4	Bidder must have Infrastructure support in the form of direct service centers or their franchisees as per format <b>Annexure – 7</b> .  The High Court reserves the right to disqualify the Bidder based on its past performance as experienced by the High Court during the last three consecutive years. Bidders should also provide an escalation matrix for their sales & support function in Annexure-7.	Please fill in Annexure-7: Support.	
5	A copy GST Registration No., PAN number of the Bidder allotted by the Income Tax authorities should be submitted.	GST Registration No.  PAN No.	
6	*A copy of the Registration number of the Bidder with attested copies of Articles of Association_(in case of Registered firm), Bye-laws and Certificates of registration (as applicable),	Registration No.  Name the document enclosed.	

	* Partnership Deed (in case of Partnership Firm) should be submitted.		
7	Bidder should ensure that all the products quoted are meeting the guidelines, Notifications issued by Department of Electronics and Information Technology (DeitY), Electronics and Information Technology Goods (Requirements for compulsory Registration) order (as applicable)	Provide documentary evidence as per <b>Annexure – 13</b> for all the quoted products.	
8	The bidder from a country that shares a land border with India must be registered with the Competent Authority as per the norms set by the Government of India. Such bidder must submit a declaration.	Provide Certificate <b>Annexure – 19</b> .	
9	The bidder must not be blacklisted by the Central/State Government, Corporations or Government Undertakings.	Declaration from the bidder	
10	The bidder shall submit resolution of Board of Directors certifying the name of authorized person to sign on behalf of the company	Resolution from the bidder	

**Note:** Bidder shall fill in the above Annexure and indicate the page numbers of the supporting document in the proof while submitting response to the eligibility criteria, Envelope-1.

## Manufacturer's Authorization Format for Front Line Bidder

Ref:

Date:

To  
The Registrar General,  
High Court,  
Bombay.

**Subject: Manufacturer Authorization for Tender No----**

Sir,

We, <Bidder/ Frontline OEM/SI> having our registered office at < Bidder/ Frontline OEM/SI address>, are an established manufacturer/Suppliers of name of quoted item (Assistive Listening System). We <Frontline OEM/SI> solely authorized <bidder's name> to quote our product for above mentioned Tender.

Our full support is extended in all respects for supply, warranty and maintenance of our products. We also ensure to provide the service support for the supplied equipment for a period of five years from date of delivery of the equipment as per Tender terms. In case of any difficulties in logging complaint at bidder end, user will have option to log complaints at our call support center.

We also undertake that in case of default in execution of this Tender by the <Indicate names of all supporting OEM/SI >, the <Bidder/ Frontline OEM/SI > will take all necessary steps for successful execution of this project as per Tender requirements. We undertake to provide priority in responding to your complaints and in respect of all locations.

Thanking You  
For < Bidder/ Frontline OEM/SI>

< (Authorized Signatory)> Name:

Designation:

( Bidder to submit MAF in the above format only)

## Annexure – 4 : Proof of completion of Similar Work Projects

Ref: Date:

To

The Registrar General,  
High Court,  
Bombay.

Subject: Proof of completion of Similar Work Projects for Tender No....

Sir,

We have completed **Similar Work Projects** worth of minimum Rs.-----/- (Rupees \_\_\_\_\_ only) as per 'Annexure - 1 : Value for Similar Completed Work Projects' for IT similar Supply, Testing, Installation and Maintenance of Assistive Listening System. The details of the projects have been furnished below:

Sr. No.	Project (to be replicated for each project)	Details
1.	Name of Project	
2.	Name of Client	
3.	Name of client personnel involved	
4.	Phone number of client personnel	
5.	Email id of client personnel	
6.	Name of States covered	
7.	Duration of the Project	
8.	Years of execution of the Project	
9.	Purchase/Work Order Date	
10.	Project/Work completed Date	
11.	Items (similar Items Of this Tender used)	
12.	Project Value	
13.	Remarks, if any	

Thanking You

For < Bidder/ Frontline OEM/SI>

< (Authorized Signatory) > Name:

Designation:

(The Bidder shall submit Separate Sheet for each Project in the above format only)

## Annexure – 5 : Bidder's Annual Turnover

(Location) \_\_\_\_\_

(Date) \_\_\_\_\_

From

(Name & Address)

\_\_\_\_\_  
\_\_\_\_\_

To,

**The Registrar General,  
High Court,  
Bombay.**

**Ref.: HIGH COURT/ASSISTIVE LISTENING SYSTEM/602/2025**

Sir,

This is to certify that as per the information, the books of accounts produced and explanation provided to us by ----- (name and address of the bidder). We hereby certify that the annual financial turnover of the ----- (firm) during Financial years 2021-22, 2022-23 and 2023-24 from sales and support services is as follows :-

Sr. No.	Year	Annual Turn Over (in lakhs)	Annual Turnover from sales and support services of Assistive Listening System (in lakhs)
1	2021-22		
2	2022-23		
3	2023-24		

Yours Sincerely,

*(Signature and stamp)*

**Name of chartered Accountant**

## Annexure – 6 : Time Schedule

SN	Tender Reference	TENDER NO. HIGH COURT/ASSISTIVE LISTENING SYSTEM/602/2025
1	Date of Publication	16/10/2025 (11.30 am)
2	Pre-Bid Meeting	29/10/2025 (11.30 am)
3	Last date and time for submission of Tender Offers.	10/11/2025 (02.00 pm)
4	Time and Date of opening of Tender Offers	11/11/2025 (02.00 pm)
5	Tender should be addressed to	The Registrar General, Bombay High Court by Designation.
7	Address for communication	The Central Project Coordinator, the Bombay High Court, Hutatma Chowk, Fort, Mumbai -400 032.
8	Contact Telephone No. and email address.	022-20820565/ 20820665 <a href="mailto:cpc-bom@aij.gov.in">cpc-bom@aij.gov.in</a>

Note: No bid will be accepted after the expiry of the above mentioned time scheduled.

## Annexure – 7 : Support (Infrastructure Available with Bidder)

### Tender Notice No. HIGH COURT/ASSISTIVE LISTENING SYSTEM/602/2025

Bidders must have infrastructure support in the form of direct service centers or their franchisees at site. Bidders must submit details of their infrastructure with reference to locations and technical manpower, availability of inventory of spares etc. and also indicate their business model for providing warranty and after sales support for the aforementioned.

The High Court reserves the right to disqualify the bidders based on its past performance as experienced by the High Court, during the last three consecutive years. **Bidders should also provide escalation matrix for their sales & support function.**

Sr. No.	District /State Name	Own/ Franchisee Support Centres	Contact Details such as Names, phones, e- mails, website etc.	Manpower	Escalation Matrix
1	Bombay High Court, Mumbai				
2	Nagpur Bench				
3	Aurangabad Bench				
4	High Court of Bombay at Panaji-Goa				
5	Ahmednagar				
6	Akola				
7	Amravati				
8	Aurangabad				
9	Beed				
10	Bhandara				
11	Buldana				
12	Chandrapur				
13	Dhule				
14	Gadchiroli				
15	Gondia				
16	Jalgaon				
17	Jalna				

18	Kolhapur				
19	Latur				
20	Mumbai				
21	Nagpur				
22	Nanded				
23	Nandurbar				
24	Nashik				
25	Osmanabad				
26	Parbhani				
27	Pune				
28	Raigad-Alibag				
29	Ratnagiri				
30	Sangli				
31	Satara				
32	Sindhudurg				
33	Solapur				
34	Thane				
35	Wardha				
36	Washim				
37	Yavatmal				
38	North Goa				
39	South Goa				
40	Diu				
41	Daman				
42	Dadra & Nagar Haveli				

C

Technical

## Annexure – 8 : Technical

Item No.	Item Description with configuration	Annexure (Sub parts)
1	Assistive Listening System	Main Technical : MT.01

## Annexure – 9 : Main Technical MT.01

### Item : Assistive Listening System

Sr. No.	Title	Bid Requirement	Bidder's Compliance
1	Make		
2	Model		
3	Product Company		
4	Product Name (in detail)		
5	Manufactured Part No.		
6	Product Manufacturing date		
7	Product launching date (in India)		
8	Product End of Sale date		
9	Product End of Life date		
Parameter	Min. Specification		
10	Assistive Listening Dual Frequency System with 2 Transmitter and 2 Receivers & Earbuds, Carry Case	Required. Bidder to provide details.	
11	Power Source	Battery Powered Must	
12	Fit Type (Receiver)	On Ear	
13	Compatible Devices	Headphones Min 2 nos	

14	Control Type	Button Control	
15	Form Factor	In Ear, On Ear	
16	Built in Microphone	Required	
17	Memory stick	Required	
18	Connectivity	Wired or wireless	
19	BIS Registration No.	Required	
20	Component	Bidder should specify the components with count	
21	Number of Channel	Bidder should specify the number of Channels	
22	Warranty	Five Years On Site Comprehensive Warranty with consumables and non-consumables	

**NOTE**

- 1) ALL THE ABOVE SPECIFICATIONS ARE MINIMUM.
- 2) Bidder shall submit brochure for the quoted product only and shall not submit brochure for any other product.
- 3) Bidder shall not use words like “Yes” or “Complied” in TVDS & shall give complete details of specifications of the offered product.

D

Financial

## Annexure – 10 : Financial

1	<b>Annexure- MF.01A</b>	Financial Bid for Submission of Gross Total Value of <b>Annexure : MF.01B</b>
2	<b>Annexure- MF.01B</b>	Detailed Financial Bid for <b>Annexure : Main Technical MT.01</b>

## Annexure – 11 : MF.01A

**Tender Notice No. HIGH COURT/ASSISTIVE LISTENING SYSTEM/602/2025**  
Financial Bid for Submission of Gross Total Value of Annexure: Main Technical MT.01.

Prices should be quoted in Indian Rupees and indicated both in figures and words. Price in words will prevail, in the event of any mismatch.

Grand Total Value (GTV) (i.e., value of cell (Sr.No.1, Col.No.7) of Annexure MF.01B (in Rs.) i.e., Value of 'X'	X
(Rupees) .....in words	

**Note:** Please ensure that the Grand Total Value given in Annexure MF.01A must match the Grand Total Value given in Annexure MF.01B.

Date :- Authorized Signatory

Name :-

Place SEAL

## Annexure – 12: MF.01B

### Tender Notice No. HIGH COURT/ASSISTIVE LISTENING SYSTEM/602/2025

#### **Financial Bid for all Items as per Annexure: Main Technical MT.01**

1. Prices in Financial Bid should be quoted in the following format, as per the specifications in respective Annexures.
2. All prices should be quoted with warranty for **Five Year**.
3. Prices should be quoted in Indian Rupees and indicated both in figures and words. Figures in words will prevail.
4. Quoting incredibly low value of items with a view to subverting the Tender process shall be rejected straight away and EMD of such bidder will be forfeited.
5. Sum total of all taxes to be given in Column 4 (Taxes). The details of all the tax types and value in percentage to be provided separately in the table below.

Sr. No.	Item Description		Unit Price (Rs.)	GST (Rs.)	Unit Price (All inclusive) with Five Year warranty (Rs.)	Indicative Quantity for Determining the L1 bidder/ rates only.	Total Price (All inclusive) with Five Year warranty (Rs.)
1	2	Make/ Model	3	4	5=3 + 4	6	7=5 x 6
1	Assistive Listening System					1	
<b>GRAND TOTAL VALUE (GTV) in Rs.</b>							<b>X</b>

1. Unit Price (Column 5) should include packing, forwarding, freight, insurance, or any other charges.
2. All fields in the financial bid format are mandatory.
3. State entry taxes should not be included in Column in Taxes.
4. \*Details of Taxes to be entered here :--

Sr. No.	Tax Type	Value (In Percentage)

Date:- Authorized Signatory

Name:-

Place:-

**Annexure – 13 : Format for Affidavit of Self Certificate regarding Domestic Value Addition in quoted items on a Stamp Paper.**

**Tender Notice No. HIGH COURT/ASSISTIVE LISTENING SYSTEM/602/2025**

Date:

I \_\_\_\_\_ S/o,D/o,W/o \_\_\_\_\_  
resident of \_\_\_\_\_ do hereby solemnly affirm and declare  
as under.

That I will agree to abide by the terms and conditions of the policy of the Government of India issued vide notification No. 8(78)/2012-IPHW dated 10/02/2012.

That the information furnished hereinafter correct to best of my knowledge and belief and I undertake to produce relevant records before the procuring agency or any authority so nominated by the Department of Electronics and Information Technology, Government of India for the purpose of assessing domestic value addition.

That the domestic value addition for all inputs which constitute the quoted item(s) has been verified by me and I am responsible for the correctness of the claims made therein.

That in event of the domestic value addition of the quoted product(s) is found to be incorrect and not meeting the prescribed domestic value addition norms, based on assessment of an authority so nominated by the Department of Electronics and Information Technology, Government of India for the purpose of assessing domestic value addition. I will be disqualified from any Government Tender for period of 36 months. In addition, I will bear all costs of such an assessment.

That I have complied with all the conditions referred to in the notification No. 33(3)/2013-IPHW dated 23/12/2013 and 22/05/2014, wherein preference to domestically manufactured electronic products in Government procurement is provided and that the procuring agency is hereby authorized to forfeit and adjust my EMD and other security amount toward such assessment cost and I undertake the balance, if any, forthwith.

I agree to maintain the following information in the Company's record for a period of 8 years and shall make this available to any statutory authorities.

- 1.Name and details of domestic manufacture (Registered office, manufacturing unit location, nature of legal entity)
- 2.Date on which this certificate issued
- 3.Electronic Product for which the certificate is produced
- 4.Procuring agency to whom the certificate is furnished

5. Percentage of domestic value addition claimed
6. Name and contact details of the unit of the manufacturer
7. Sale price of the product
8. Ex-factory price of the product
9. Freight, insurance and handling
10. Total Bill of Material
11. List and total cost value of inputs used for manufacture of the domestic product
12. List and total cost value of inputs which are domestically sourced. Please attach the certificate from supplier, if the input is not in- house
13. List and total cost value of inputs imported, directly or indirectly.

For and on behalf of \_\_\_\_\_ (Name of firm/entity)

Authorized Signatory (To be duly authorized by Board of Directors)

<Insert Name, Designation and Contact No.>

## Annexure– 14 : Bid Submission

Online Bids submitted in **TWO** Envelopes as Follows:

<b>Envelope-1</b> <b>(Following documents to be provided as single PDF file)</b>			
<b>Sr. No.</b>	<b>Documents</b>	<b>Content</b>	<b>File Types</b>
1.	EMD	1.The scanned copy of EMD - <b>Online Earnest Money Deposit OR a valid MSME registration certificate.</b>	.PDF
2.	Eligibility Criteria	<ul style="list-style-type: none"> <li>* Authorization to sign on behalf of the bidder by HR/Legal department.</li> <li>The requirements as mentioned in the <b>Annexure – 3 : - Eligibility Criteria along with similar completed work projects documents.</b></li> <li>MAF by the front end bidder on Company letter head.</li> <li>* Supporting Documents about techno - commercial collaboration with subsystems/ peripheral manufacturers.</li> <li>* A letter from each subsystems/ peripheral manufacturer the support for five year.(As applicable)</li> <li>* Self Certification on the letter head signed by the Authorised signatory for similar work projects along with Certificate for each project.</li> <li>* Bidder's Annual Turnover – Annexure - 5.</li> <li>* Infrastructure support in the form of direct service centers or their franchisees as per format Annexure – 7 and escalation matrix for sales &amp; support function.</li> <li>* A copy GST Registration No.</li> <li>* A Copy of PAN number</li> <li>* Attested Copy of Registration No. in the name of bidder.</li> <li>* Attested copies of Articles of Association (in case of Registered firm), Bye-laws and Certificates of registration (as applicable), Partnership Deed (in case of Partnership Firm).</li> <li>* Affidavit of self Certificate as per Annexure</li> </ul>	.PDF

		<p>13 for Notifications issued by Department of Electronics and Information Technology (DeitY), Electronics and Information Technology Goods (Requirements for compulsory Registration) order (as applicable) (Page No)</p> <p>*The Bidder shall provide Certificate for country sharing land border as per Annexure – 19.</p>	
3.	Technical Bid	<ul style="list-style-type: none"> <li>• Brochure for offered product (Make and Model)</li> <li>• Certificate that offered / quoted products confirm to the tender specification</li> <li>• Make and Model for each quoted item.</li> <li>• Benchmark Reports (snapshots and full descriptions report for an exactly same configuration for the offered product/item with name and version of bench mark</li> </ul>	.PDF
4.	TVDS Datasheet	<ul style="list-style-type: none"> <li>* TVDS (Technical specification) data sheet completely filled up by the bidder as per <b>Annexure-16</b> for each quoted and offered item (only offered item's technical specification shall be filled) and brochure for the same, relevant certificates as applicable for the quoted specifications as per the Technical bid.</li> <li>* Point-wise compliance statement of specifications and features of offered equipment/subsystems.</li> <li>* Any other document which the bidder may feel necessary to support the product/bid.</li> </ul>	.PDF

### Envelope-2

Sr. No.	Documents	Content	File Types
1.	Financial Bid (GTV)	Gross Total Value Financial bid as per <b>Annexure – 11 : MF.01A</b>	.PDF
2.	Detailed Financial Bid	Detailed Financial Bid for additional item as per <b>Annexure – 12 : MF.01B</b>	.RAR Containing .PDF, xls

E

**Document Lists / Check- list to be submitted**

## Annexure –15 : Enclosures Check-list

(To be submitted properly numbered and indexed along with signatures of the Authorized Representative of quoting bidder).

Sr. No.	Description	Compliance (Y/N)	Refer Page No. in the Bid
1	<b>For- EMD:</b>		
<b>For- Eligibility Criteria</b>			
2	Information and documents as per <b>Annexure-3 : Eligibility Criteria</b>		
3	Information as per <b>Annexure 7 : Support</b>		
4	Authorization letter for submission of quotation by the authorized signatory (with signature duly attested by the Company's Director/CEO). Proof of Authorized Signatory in the form of Power of Attorney/Board Resolution		
<b>For -Technical Bid</b>			
5	Brochure of the products quoted.		
6	Point wise compliance statement of specifications and features of offered equipment / subsystems.		
7	List of service centers located in the States of Maharashtra along with contact details as per <b>Annexure – 7</b> .		
8	For all the quoted items, Make and Model should be mentioned in the technical bid along with complete details.		
9	Unpriced Bill of Material along with part numbers, Make and Model for each item quoted.		
10	Certificate to the effect that the offered/quoted products conform to the Tender specification.		
11	Completely filled Technical Data Sheet (TVDS) /Technical specification data sheet <b>Annexure-16</b> , for each quoted configuration. Technical specification of the		

	offered product should be mentioned in the TVDS and submit with the bid. The bidder shall fill each fields to make clear for the offered product and its technical specifications.		
12	Benchmark report (snapshots and full description report) as per the tender requirement should be submitted (for an exactly same configuration as what is being quoted) along with the bid. Bidder has to mention the name and version of the benchmark toll used.		
13	Any other document which the bidder may feel necessary to support the product/bid.		
Total No. of Pages in the bid, all sequentially numbered			
<b>For – Main Financial Bid</b>			
14	Financial bid as per <b>Annexure - 11 :</b> <b>MF.01A</b>		
<b>For - Detailed Financial Bid</b>			
15	Financial bid as per <b>Annexure - 12 :</b> <b>MF.01B</b>		

## **Annexure –16 : Blank Technical verification Data Sheets (TVDS)**

Note:-Please read tender document carefully before filling the bid for the technical specifications of quoted/offered product in blank TVDS form

### **Item : Assistive Listening System**

Sr. No.	Title	Bid Requirement	Bidder's Compliance
1	Make		
2	Model		
3	Product Company		
4	Product Name (in detail)		
5	Manufactured Part No.		
6	Product Manufacturing date		
7	Product launching date (in India)		
8	Product End of Sale date		
9	Product End of Life date		
	Parameter	Min. Specification	
10	Assistive Listening Dual Frequency System with 2 Transmitter and 2 Receivers & Earbuds, Carry Case	Required. Bidder to provide details.	
11	Power Source	Battery Powered Must	
12	Fit Type (Receiver)	On Ear	
13	Compatible Devices	Headphones Min 2 nos	
14	Control Type	Button Control	
15	Form Factor	In Ear, On Ear	
16	Built in Microphone	Required	
17	Memory stick	Required	

18	Connectivity	Wired or wireless	
19	BIS Registration No.	Required	
20	Component	Bidder should specify the components with count	
21	Number of Channel	Bidder should specify the number of Channels	
22	Warranty	Five Years On Site Comprehensive Warranty with consumables and non-consumables	

**NOTE**

- 1) **ALL THE ABOVE SPECIFICATIONS ARE MINIMUM.**
- 2) Bidder shall submit brochure for the quoted product only and shall not submit brochure for any other product.
- 3) Bidder shall not use words like “Yes” or “Complied” in TVDS & shall give complete details of specifications of the offered product.

## Annexure -17 : Draft of Performance Guarantee (On Stamp Paper)

To:

**The Registrar General,  
High Court, Bombay**

WHEREAS ----- (Name of Vendor/successful bidder) has undertaken a Rate Contract which will be valid for the period of two (2) years from the date of signing of contract, for supply of ----- *Assistive Listening System* with Five Years warranty at the High Court of Bombay and it's Benches at Nagpur and Aurangabad and High Court of Bombay at Goa and the District and Taluka Courts in the State of Maharashtra and Goa and Union Territories of Dadra & Nagar Haveli and Daman & Diu as per Tender No. HIGH COURT/ASSISTIVE LISTENING SYSTEM/602/2025 dated 10/10/2025 hereinafter called "the Contract".

AND WHEREAS, ----- (Name of Vendor/successful bidder) has undertaken for supply of --- NO. of Assistive Listening System with five years warranty at the High Court of Bombay and it's Benches at Nagpur and Aurangabad and High Court of Bombay at Goa and the District and Taluka Courts in the State of Maharashtra and Goa and Union Territories of Dadra & Nagar Haveli and Daman & Diu as per Purchase Order No. Spl./Comp/---/2025 dated 00/00/2025

AND WHEREAS, the contract requires the Vendor to furnish you with a Bank Guarantee for the sum specified therein as security for compliance with the Vendor's performance obligations under the Contract.

AND WHEREAS at the request of the vendor we have agreed to provide you with this guarantee:-

THEREFORE, WE ( NAME OF THE BANK ) hereby unconditionally and irrevocably undertake to pay to you upon first demand, without demur or protest, without reference to the Vendor and notwithstanding any dispute(s) between the Vendor and you a sum of upto Rs. ...../- (amount of the guarantee in Words and Figures).

Any claim hereunder should be accompanied by a demand letter from you stating that the Vendor has failed to perform his part of the contract and specifying the amount claimed hereunder.

This Bank Guarantee shall remain valid for multiple claims provided that the claims if any should be received at the bank before close of business hours on \_\_\_\_\_

Signature and Seal of Guarantors

Date :- \_\_\_\_\_

Address: \_\_\_\_\_

Date :- \_\_\_\_\_

Address: \_\_\_\_\_

## Annexure – 18 : Draft of Agreement

### (On Stamp Paper)

AGREEMENT MADE this \_\_\_\_\_ day of \_\_\_\_\_ Two Thousand Twenty Five, between \_\_\_\_\_ (hereinafter called "Tenderer") of the one part and the High Court, Bombay (hereinafter called "Purchaser") of the other part.

WHEREAS the Tenderer has Tendered to enter into Rate Contract which will be valid for the period of two (2) years from the date of signing of contract with the Purchaser to supply **Assistive Listening System**- ----- for the price of Rs.-----/- (including taxes) per unit with five years warranty along with related accessories at the High Court of Bombay and it's Benches at Nagpur and Aurangabad and High Court of Bombay at Goa and the District and Taluka Courts in the State of Maharashtra and Goa and Union Territories of Dadra & Nagar Haveli and Daman & Diu.

AND WHEREAS the Tenderer has Tendered to supply **Assistive Listening System**- ----- with Five Years warranty at the High Court of Bombay and it's Benches at Nagpur and Aurangabad and High Court of Bombay at Goa and the District and Taluka Courts in the State of Maharashtra and Goa and Union Territories of Dadra & Nagar Haveli and Daman & Diu as per the delivery & installation instructions and delivery schedule given in the Tender Document at the respective rates mentioned in the column provided for the purpose and whereas such Tender has been accepted and the Tenderer has furnished Performance Guarantee with the Purchaser for the fulfillment of this Agreement according to the Purchase Order/s issued time to time to the Tenderer as per requirement. NOW IT IS HEREBY AGREED between the parties hereto as follows:

The Tenderer has accepted the Rate Contract for the above said price of quoted Assistive Listening System on the terms and conditions set out in the Tender Notice No. **HIGH COURT/ASSISTIVE LISTENING SYSTEM/602/2025** dated **10/10/2025** and agreed to furnish Performance Guarantee according to the Purchase Order/s issued time to time to the Tenderer as per the requirement to fulfill the conditions of this Agreement.

The Purchaser has placed initial Purchase Order No. **Spl./Com. / 2025** dated **00/00/2025** with M/s \_\_\_\_\_ (Tenderer) for **supply, installation, commissioning and maintenance of Assistive Listening System/ 0000 Nos of Assistive Listening System** (quantity and description of material) along with related accessories with five years warranty, at the total cost of Rs.-----/- (amount of the guarantee in Words and Figures).

Upon breach by the Tenderer of any of the conditions of the Terms and Conditions of the Tender Document, the consequences will follow as per those Terms and Conditions in the Tender Document.

Place : Mumbai.

Tenderer

On behalf of the -----

Witness: 1)

Purchaser

2)

On behalf of the High Court Bombay

**Annexure – 19 : Certificate for country sharing land border**  
**Tender Notice No. HIGH COURT/ASSISTIVE LISTENING SYSTEM/602/2025**

“I have read the clause regarding restrictions on procurement from a bidder of a country which shares a land border with India; I certify that this bidder is not from such a country or, if from such a country, has been registered with the Competent Authority. I hereby certify that this bidder fulfills all requirements in this regard and is eligible to be considered. (Where applicable, evidence of valid registration by the Competent Authority shall be attached).”

Date :-

Place :-

Authorized signatory with seal.

## **Annexure – 20 : List of locations where Assistive Listening System are to be provided**

List of locations will be provided while issuing Purchase Order for supply of Assistive Listening System at the High Court of Bombay and it's Benches at Nagpur and Aurangabad and High Court of Bombay at Goa and the District and Taluka Courts in the State of Maharashtra and Goa and Union Territories of Dadra & Nagar Haveli and Daman & Diu.