

HIGH COURT OF JUDICATURE AT BOMBAY

**Hutatma Chowk,
Fort, Mumbai 400 032.**

**NOTICE NO. HIGH COURT/DIAGNOSTIC PERFORMANCE AUDIT OF
WEBSITE/APPLICATION AND SUPPORTING INFRASTRUCTURE/397/2026**

**NOTICE INVITING QUOTATIONS FOR ENGAGEMENT OF AN AGENCY TO
CONDUCT A COMPREHENSIVE DIAGNOSTIC PERFORMANCE AUDIT OF THE
BOMBAY HIGH COURT WEBSITE AND SUPPORTING INFRASTRUCTURE AT
THE BOMBAY HIGH COURT**

The High Court of Judicature at Bombay invites sealed quotations (Technical & Financial) from eligible bidders for “**Notice inviting Quotations for Engagement of an Agency to Conduct a comprehensive Diagnostic Performance Audit of the Bombay High Court Website and its supporting infrastructure at the Bombay High Court**”. Interested parties may submit quotations **on or before 10/08/2026 up to 04.00 p.m.** to the Tender Cell, CPC Office, Room No. 617, 6th Floor, G. T. Hospital Premises, New Mantralaya Building, near Crawford Market, L. T. Marg, Mumbai – 400001. The Terms and Conditions are available on the Bombay High Court website at <http://bombayhighcourt.nic.in>.

Date: 4th August 2026.

Sd/-
**Registrar General
High Court, Bombay**

INDEX

1. GENERAL CONDITIONS:-.....	3
2. SCOPE OF WORK :.....	5
3. PLACING OF LETTER OF AWARD/WORK ORDER :-.....	6
4. PERIOD OF ASSIGNMENT :-.....	7
5. PAYMENT TERMS :-.....	7
6. RIGHTS OF REGISTRAR GENERAL, HIGH COURT :-.....	7
ANNEXURE – ‘A’ : Eligibility Criteria.....	8
ANNEXURE – ‘B’ : Financial Bid.....	11
ANNEXURE – C : TECHNICAL BID.....	13
ANNEXURE – ‘D’.....	15
DECLARATION / UNDERTAKING BY THE BIDDER.....	15

1. GENERAL CONDITIONS:-

1.1 The Bidder/Technical Agency shall have experience in conducting a comprehensive diagnostic performance audit of Website and its supporting infrastructure.

1.2 The Technical and Financial bids should be sealed by the bidder in separate covers duly superscripted “**Technical Bid- NOTICE NO. HIGH COURT/DIAGNOSTIC PERFORMANCE AUDIT OF WEBSITE/APPLICATION AND SUPPORTING INFRASTRUCTURE/397/2026**” and “**Financial Bid- NOTICE NO. HIGH COURT/AUDIT OF WEBSITE AND SUPPORTING INFRASTRUCTURE/397/2026**” superscribed with the words “**Quotation for Engagement of Agency to conduct Comprehensive Diagnostic Performance Audit of the Bombay High Court Website and its supporting infrastructure at the Bombay High Court**” respectively. Both these sealed covers are to be put in a bigger cover which should also be sealed and duly superscripted “**NOTICE NO. HIGH COURT/DIAGNOSTIC PERFORMANCE AUDIT OF WEBSITE/APPLICATION AND SUPPORTING INFRASTRUCTURE/397/2026** for ‘**Quotation for Engagement of Agency to conduct Comprehensive Diagnostic Performance Audit of the Bombay High Court Website and its supporting infrastructure at the Bombay High Court**’.

1.3 The interested Bidders shall submit quotations in sealed envelopes at the Tender Cell, CPC Office, R. No. 617, 6th Floor, New Mantralaya Building, G.T. Hospital Premises, near Crawford Market, L. T. Marg, Mumbai – 400001 on or before **10/08/2026 till 04.00 p.m.** by Post, Courier or Hand delivery. The quotations will be opened on **11/08/2026 at 11.30 a.m.** in the Conference Hall, Room No.604, 6th Floor, New Mantralaya Building, Mumbai 400001 in the presence of the bidders, if any.

1.4 The Bidder shall quote the rates in Indian Rupees (INR) only and indicate the same both in figures and words. The rates in words will prevail, in the event of any mismatch.

1.5 The Bidder shall quote the total professional charges for the complete scope of work, including applicable GST and other statutory charges. Tax components shall be indicated separately.

1.6 The rates quoted must be firm and inclusive of all taxes, rates, fees, surcharges, duties and all costs associated with the contract scope of work including labour charges etc necessary for Comprehensive Diagnostic Performance Audit of the Bombay High Court Website and its supporting infrastructure at the Bombay High Court in accordance with the terms and conditions of this Notice and shall not be subject to any upward modifications, on any account whatsoever. No alternate/conditional price offers shall be allowed.

1.7 The Bidder shall submit copies of the following documents while submitting quotations:-

- a) CA Certificate and / or audited Balance Sheets.
- b) Documentary proof in respect of Eligibility Condition (**Annexure – A**) at Sr. No. 2.
- c) Registration Certificate of GST and Income Tax Registration (PAN).
- d) Copy of quoted rates mentioned in the Annexure – B (**Financial Bid**).
- e) Detailed Technical Proposal including methodology, approach, work plan and timelines.
- f) Details of proposed team members along with qualifications and experience.
- g) Undertaking regarding confidentiality and non-disclosure of information accessed during audit.

1.8 The quotations received after due date and/or time will not be considered. In case of poor response to the notice, the High Court may extend the last date of submission of quotations.

1.9 Quotation sent through email or unsealed envelope will not be accepted.

1.10 Hypothetical/conditional quotation will not be considered. Quotation once submitted shall not be allowed to be amended/withdrawn.

1.11 Overwriting/over typing or erasing of the figures are not allowed and shall render the quotation invalid. Bidder shall sign each page of the quotation. Unsigned, vague or incomplete quotation will be rejected.

1.12 Bidders have an obligation to disclose any actual or potential conflict of interest. Failure to do so may lead to disqualification of the Bidder.

1.13 Canvassing in any form or any attempt by bidder to influence the High Court's decision making process will lead to disqualification of the bid.

1.14 At any time, prior to the date of submission of quotations, the Registrar General, may, for any reason, whether at its own initiative or in response to a clarification requested by a prospective Bidder, modify the Notice by amendments. The modification shall be published only on the website of High Court of Bombay. The modifications shall not be communicated to any bidder in writing. The prospective Bidders are advised to periodically browse this website to find out any further Corrigendum/Addendum/Notice published with respect to this Notice.

1.15 The High Court shall be under no obligation to accept the lowest or any other offer received in response to this notice. The High Court reserves rights to accept or reject any/all quotations, that too, without assigning any reason whatsoever and/or amend the terms and conditions before issuance of Purchase Order. The High Court shall be under no obligation to meet and have discussions with any of the Bidders and/or to give a hearing on their representations.

1.16 NEGOTIATIONS :-

1.16.1 The High Court reserves the right to negotiate the prices quoted in the bid to effect downward modification.

1.16.2 The successful Bidder will be informed in writing of the date, place and time for negotiations/clarifications, through Online / Offline method, if required. Representatives conducting negotiations on behalf of the Bidder must have a written authority to negotiate the price.

1.16.3 The successful Bidder shall confirm in writing its participation in negotiations and ability to adhere to its Technical and Financial Proposals within five (5) days of receiving the notice in accordance with relevant Clauses.

2. SCOPE OF WORK :

The selected agency shall undertake a comprehensive diagnostic audit covering, inter alia, the following:

1. Review of the overall application architecture and source code developed using PHP/Laravel 11, including identification of code-level bottlenecks, inefficient logic, memory leaks and application performance issues.
2. Detailed analysis of the PostgreSQL database, including schema design, indexing strategy, execution plans, query optimization, locking/ contention analysis, connection management and database configuration.
3. Review and analysis of application logs, web server logs, database logs, operating system logs and other relevant diagnostic logs for identifying errors, abnormal behaviour and performance bottlenecks.
4. Assessment of server infrastructure, including CPU utilization, memory allocation, disk I/O, storage performance, virtualization resources, network throughput and overall system capacity.
5. Performance profiling of the application under normal and peak workloads, including response time analysis, concurrent user handling and resource utilization.
6. Evaluation of caching mechanisms, session management, queue processing, file storage access and other performance-related configurations.
7. Review of web server and PHP configuration parameters, including Apache, PHP-FPM (where applicable), OPcache and related middleware components.
8. Identification of security vulnerabilities or configuration deficiencies adversely impacting application performance.
9. Identification of the root cause(s) responsible for latency and degradation in application performance.

10. Submission of comprehensive recommendations for improving performance, scalability, reliability, maintainability and future capacity planning.

The selected agency shall submit:

- a. An Inception Report detailing the audit methodology, timelines and execution plan.
- b. A Comprehensive Diagnostic Audit Report containing observations, findings, bottleneck analysis and root cause identification.
- c. Prioritized recommendations classified as Immediate, Short-term and Long-term corrective measures.
- d. A detailed implementation roadmap indicating estimated effort, timelines and anticipated performance improvements.
- e. Technical support and handholding to the in-house technical team during implementation of the recommended optimizations.
- f. Validation of the implemented recommendations through performance testing and submission of a Final Performance Assessment Report.

The selected agency shall complete the Comprehensive Diagnostic Performance Audit and submit the Audit Report within 5 days from the date of issuance of Work Order. The agency shall thereafter provide technical support during implementation of accepted recommendations and submit the Final Performance Assessment Report within 2 days after completion of technical audit.

3. PLACING OF LETTER OF AWARD/WORK ORDER :-

3.1 The High Court reserves the right to accept or reject the quotation and issue the Work Order for the complete scope of work or any part thereof, as considered appropriate.

3.2 A single Work Order shall ordinarily be issued for execution of the complete assignment.

3.3 Objection, if any, to the Work Order must be reported to the High Court by the Bidder within three (3) working days from the date of the Work Order for modifications, otherwise it will be assumed that the bidder has accepted the Work Order in totality. This is applicable in case of electronic publication/delivery of Work Order also.

3.4 The timeline for Conducting a comprehensive Diagnostic Performance Audit of the Bombay High Court Website and its supporting infrastructure at the Bombay High Court will start from the date of issue of Letter of Award/Work Order.

4. PERIOD OF ASSIGNMENT :-

The audit phase shall be completed within 5 days from the date of issuance of Work Order. The overall assignment including technical support, validation and submission of Final Performance Assessment Report shall be submitted within 2 days after completion of technical audit.

5. PAYMENT TERMS :-

5.1 The selected agency shall submit a pre-receipted invoice along with the completion certificate, acceptance of deliverables, and other relevant supporting documents (in three copies) to the Office of the Central Project Coordinator, e-Courts Project, High Court of Judicature at Bombay.

5.2 The invoice shall pertain to the work order issued for this assignment only and shall not include any other assignment or work order.

5.3 100% payment shall be made after satisfactory completion of the Comprehensive Diagnostic Performance Audit, acceptance of all deliverables including the Diagnostic Audit Report, Recommendations Report, Implementation Roadmap and Final Performance Assessment Report.

5.4 As far as possible, payment shall be released within 60 days from the date of submission of the duly verified invoice along with acceptance of deliverables by the High Court.

5.5 All payments shall be made in Indian Rupees subject to deduction of statutory and contractual deductions including liquidated damages, if applicable.

5.6 No additional payment shall be made for any services, activities or deliverables undertaken by the selected agency beyond the scope of work specified in the Work Order without prior written approval of the High Court.

6. RIGHTS OF REGISTRAR GENERAL, HIGH COURT :-

The Registrar General reserves the right to make changes within the scope of the work and to accept or reject any bid and to annul the bidding process and reject all bids at any time prior to issuance of letter of award/work order without assigning any reason whatsoever and without thereby incurring any liability to the affected bidder or bidders.

Date:- 4th August 2026.

Sd/-
**Registrar General,
High Court, Bombay.**

ANNEXURE – ‘A’ : Eligibility Criteria

Sr. No.	Item	Insert Value or check-list the box	Reference of Enclosed Proof, along with corresponding page numbers
1	The bidder shall be a registered Company/LLP/Partnership Firm/Proprietorship engaged in IT consulting, software performance engineering, database administration or infrastructure performance assessment.	Relevant copies be provided	
2	The bidder (s) must have experience of executing at least three similar assignments involving enterprise web applications during the last five years.	Copies of Work Order/Works Completion Certificate. The High Court reserves the right to seek additional supporting documents for the above Projects.	
3	The bidder should have experience in performance audit/optimization of applications developed using PHP/Laravel and PostgreSQL database.	Provide relevant documents	
4	The bidder's average annual financial turnover during Financial years 2022-23, 2023-24 and 2024-25 from support services should not be less than Rs.5,00,000/-	*To be supported by authentic documentary evidence (audited balance sheet / CA Certificate) and confirmation regarding turnover. (The turnover refers to the company responding to this Notice and not the composite turnover of its subsidiaries/sister	

		concerns/ techno-commercial collaborators etc.) (quote value in Rs. Lakhs)	
5	A copy GST Registration No., PAN number of the Bidder allotted by the Income Tax authorities should be submitted.	GST Registration No. PAN No.	
6	*A copy of the Registration number of the Bidder with attested copies of Articles of Association_(in case of Registered firm), Bye-laws or Certificates of registration (as applicable), * Partnership Deed (in case of Partnership Firm) should be submitted.	Registration No. Name the document enclosed.	
7	The bidder shall possess demonstrated expertise in: PHP/Laravel applications, PostgreSQL Database, Linux Server Administration, Performance Profiling, Infrastructure Performance Assessment; and Application Performance Optimization.	Provide relevant supporting documents	
8	The bidder have adequate technically qualified professionals for execution of the assignment.	Provide details	
9	The bidder must not be blacklisted by Central/State Government, Corporations or Government Undertakings.	Declaration from the bidder	
10	The bidder shall submit	Provide details	

	details of Company/Firm/Proprietors hip along with Name and contact number of authorized person.		
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ANNEXURE – ‘B’ : Financial Bid

NOTICE No.HIGH COURT/DIAGNOSTIC PERFORMANCE AUDIT OF WEBSITE/APPLICATION AND SUPPORTING INFRASTRUCTURE /397/2026

1. Prices in the Financial Bid shall be quoted in the following format.
2. The quoted prices shall be inclusive of all charges including professional fees, manpower, technical resources, travel, communication, documentation, testing, reporting and all other incidental expenses required for successful completion of the assignment.
3. Prices shall be quoted in Indian Rupees and indicated both in figures and words. In case of any discrepancy, the amount mentioned in words shall prevail.
4. Quoting incredibly low value of items with a view to subverting the Notice process shall be rejected straight away.
5. Sum total of all taxes to be given in Column 4 (Taxes). The details of all the tax types and value in percentage to be provided separately in the table below.

Sr. No.	Item Description	Professional charges (in ₹)	GST (in ₹)	Total amount (All inclusive) (in ₹)
1	2	3	4	5
1	Comprehensive Diagnostic Performance Audit of Website of the Bombay High Court and Supporting IT Infrastructure including application source code review, PostgreSQL database analysis, log analysis, infrastructure assessment, performance profiling, bottleneck identification, recommendations, implementation support and validation testing			
	GRAND TOTAL VALUE (GTV) in Rs.			

Note:

1. The quoted amount shall be for the complete scope of work mentioned in the Notice Inviting Quotations.
2. No additional charges shall be payable for activities covered under the scope of work unless specifically approved by the High Court in writing.
3. All fields in the Financial Bid are mandatory.
4. *Details of Taxes to be entered here :-

Sr. No.	Tax Type	Value (In Percentage)

Date :-

Place :

Authorized Signatory

Name :-

Designation:

Seal of Agency:

ANNEXURE – C : TECHNICAL BID

NOTICE NO. HIGH COURT/DIAGNOSTIC PERFORMANCE AUDIT OF WEBSITE/APPLICATION AND SUPPORTING INFRASTRUCTURE/397/2026

(To be submitted on the letterhead of the Bidder)

1. Understanding of the Assignment:-

The Bidder shall provide a brief note describing its understanding of the assignment, objectives, expected outcomes and approach for conducting the Comprehensive Diagnostic Performance Audit of the Bombay High Court Website/Application and Supporting IT Infrastructure.

(Attach separate sheet, if required)

2. Proposed Audit Methodology :-

The Bidder shall describe the proposed methodology for carrying out the Comprehensive Diagnostic Performance Audit, covering, inter alia, the following:

- Review of application architecture and source code (PHP/Laravel 11);
- PostgreSQL database assessment and optimization analysis;
- Application, web server, database and operating system log analysis;
- Server infrastructure assessment;
- Performance profiling under normal and peak workloads;
- Review of caching mechanisms, session management and configuration parameters;
- Root cause analysis of performance issues; and
- Validation of implemented recommendations.

3. Audit Execution Plan:-

The Bidder shall submit the proposed execution plan indicating the activities to be undertaken, methodology, milestones and timelines for completion of the assignment.

4. Tools and Techniques :-

The Bidder shall provide details of the software tools, utilities and techniques proposed to be used for:

- Application performance profiling;
- Database performance analysis;
- Log analysis;
- Infrastructure assessment;
- Performance/load testing; and

- Validation of performance improvements

5. Deliverables :-

The Bidder shall confirm that the following deliverables shall be submitted as part of the assignment:

Sr. No.	Deliverable	Compliance (Yes/No)
1	Inception Report	
2	Comprehensive Diagnostic Audit Report	
3	Root Cause Analysis and Bottleneck Identification	
4	Prioritized Recommendations (Immediate, Short-term and Long-term)	
5	Implementation Roadmap	
6	Technical Support and Handholding during implementation	
7	Final Performance Assessment Report	

6. Declaration :-

I/We hereby certify that:

1. We have carefully examined and understood the scope of work and all terms and conditions contained in the Notice Inviting Quotations.
2. We agree to execute the assignment in accordance with the methodology proposed by us and the requirements specified in the Notice.
3. The information furnished in this Technical Bid is true and correct to the best of our knowledge and belief.

Date: _____

Place: _____

Authorized Signatory: _____

Name: _____

Designation: _____

Seal of the Agency

ANNEXURE – ‘D’

DECLARATION / UNDERTAKING BY THE BIDDER

**NOTICE NO. HIGH COURT/DIAGNOSTIC PERFORMANCE AUDIT OF
WEBSITE/APPLICATION AND SUPPORTING INFRASTRUCTURE/397/2026**

(To be submitted on the letterhead of the Bidder)

**To,
The Registrar General,
High Court of Judicature at Bombay,
Mumbai.**

Subject: Declaration and Undertaking for Notice Inviting
Quotations for Engagement of an Agency to Conduct
Comprehensive Diagnostic Performance Audit of the Bombay
High Court Website/Application and Supporting IT
Infrastructure.

Sir/Madam,

I/We, the undersigned, on behalf of M/s
_____, having its registered office at
_____, hereby declare and undertake as under:

1. Declaration regarding Blacklisting :-

I/We hereby declare that our Company/Firm/Agency has not been blacklisted, debarred or prohibited from participation in any tender/quotation process by any Central/State Government Department, Public Sector Undertaking or any Government Authority as on the date of submission of this quotation.

2. Conflict of Interest Declaration :-

I/We hereby declare that there is no actual or potential conflict of interest that may affect our ability to perform the assignment in an impartial and professional manner.

I/We undertake to disclose any conflict of interest arising during the execution of the assignment and shall abide by the decision of the High Court in this regard.

3. Acceptance of Terms and Conditions :-

I/We hereby confirm that we have carefully read and understood all the terms and conditions, scope of work, eligibility criteria, deliverables, payment terms and other requirements mentioned in the Notice Inviting Quotations.

I/We hereby unconditionally accept all the terms and conditions of the Notice and agree to execute the assignment in accordance with the requirements specified therein.

I/We further confirm that the rates quoted in the Financial Bid are firm, inclusive of all applicable charges, taxes and expenses required for successful completion of the assignment.

4. Confidentiality and Non-Disclosure Undertaking :-

I/We hereby undertake that all information, documents, source code, application details, database information, system configurations, logs, reports and any other material accessed or provided during the course of the assignment shall be treated as strictly confidential.

I/We shall not disclose, copy, reproduce, transfer or share any such information with any third party without prior written permission of the High Court.

I/We further undertake that the information obtained during the assignment shall be used solely for the purpose of conducting the Comprehensive Diagnostic Performance Audit and shall not be used for any other purpose.

The reports, observations, recommendations, documents and other deliverables prepared during the assignment shall remain the property of the High Court of Judicature at Bombay.

5. Declaration of Authenticity :-

I/We hereby certify that all information, documents and declarations submitted by us in connection with this Notice Inviting Quotations are true, complete and correct to the best of our knowledge and belief.

I/We understand that any misrepresentation or suppression of facts may result in rejection of our quotation or termination of the Work Order, besides any other action deemed appropriate by the High Court.

Date: _____

Place: _____

For and on behalf of

M/s _____

Authorized Signatory: _____

Name: _____

Designation: _____

Email ID: _____

Company/Firm Seal: _____