

Statement of Pre-Bid Queries received from the prospective bidder in respect of Tender Notice No.HIGH COURT/PRINTERS/334/2023 dated 09/08/2023

Meeting date 21/08/2023 (Through Video Conferencing)

| Sr. No. | Name of the Company | Tender Section No. | Tender Page No. | Tender Clause No | Existing Clause details | Clarification Sought | Reply of the Committee |
|----------------|----------------------------|--|------------------------|--|---|---|---|
| 1 | HP | Annexure 9 : Main Technical MT.01 Item No. 2: Laser Printer Sr. No. 27 | 58 | Annexure 9 : Main Technical MT.01 Item No. 2: Laser Printer Sr. No. 27 | Connectivity Technology: Wired (Integrated Ethernet 10/100/1000) and Wireless (802.11 b/g/n) | Requested to amend the same to 10/100 and wireless | Connectivity Technology: Wired (Integrated Ethernet 10/100) and Wireless (802.11 b/g/n) |
| 2 | Canon India Pvt. Ltd. | 1.50: Comprehensive Warranty and Maintenance of Printers | 34 | 1.50.2 | OEM's Warranty Statement/terms shall not be applicable to the systems/Items supplied under the contract. | Requested to consider the standard warranty terms and conditions | No Change |
| 3 | Canon India Pvt. Ltd. | 1.50: Comprehensive Warranty and Maintenance of Printers | 34 | 1.50.3 | Warranty shall cover maintenance of the entire Printer including its consumable /non-consumable parts. Ink cartridges or toners are not covered under warranty. | There are other consumable part like Fixing Film, fixing assembly, ITB Belt, Roller, Teflon which are also considered as consumables part which should also be excluded from Warranty | No Change |
| 4 | Canon India Pvt. Ltd. | Annexure 9 : Main Technical MT.01 Item No. 2: Laser Printer Sr. No. 19 | 57 | Annexure 9 : Main Technical MT.01 Item No. 2: Laser Printer Sr. No. 19 | Print Language: Post Script/PCL | UFR supported | Print Language: Post Script/PCL/UFR |
| 5 | Canon India Pvt. Ltd. | Annexure 9 : Main Technical MT.01 Item No. 2: Laser Printer Sr. No. 22 | 57 | Annexure 9 : Main Technical MT.01 Item No. 2: Laser Printer Sr. No. 22 | Paper Handling: Industry Standard | 150 sheets paper input | No Change |

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| 6 | Canon India Pvt. Ltd. | Annexure 9 : Main Technical MT.01 Item No. 2: Laser Printer Sr. No. 24 | 57 | Annexure 9 : Main Technical MT.01 Item No. 2: Laser Printer Sr. No. 24 | Certification: Energy Star/ BIS/ RoHS | BIS and RoHS | No Change |
| 7 | Canon India Pvt. Ltd. | Annexure 9 : Main Technical MT.01 Item No. 2: Laser Printer Sr. No. 26 | 58 | Annexure 9 : Main Technical MT.01 Item No. 2: Laser Printer Sr. No. 26 | Port: USB 2.0/3.0 Gen1 | USB 2.0 | No Change |
| 8 | Canon India Pvt. Ltd. | Annexure 9 : Main Technical MT.01 Item No. 2: Laser Printer Sr. No. 27 | 58 | Annexure 9 : Main Technical MT.01 Item No. 2: Laser Printer Sr. No. 27 | Connectivity Technology: Wired (Integrated Ethernet 10/100/1000) and Wireless (802.11 b/g/n) | 10/100 ethernet with WiFi | Connectivity Technology: Wired (Integrated Ethernet 10/100) and Wireless (802.11 b/g/n) |
| 9 | Canon India Pvt. Ltd. | Annexure 9 : Main Technical MT.01 Item No. 1: Multi Function Device Sr. No. 23 | 55 | Annexure 9 : Main Technical MT.01 Item No. 1: Multi Function Device Sr. No. 23 | Scan Input Mode: JPG, BMP, PDF, TIFF, PNG, RTF Searchable PDF, RTF, TXT | PDF, JPG and TIFF | The clause "Scan Input Mode : JPG, BMP, PDF, TIFF, PNG, RTF Searchable PDF, RTF, TXT" is changed as " Scan Output Mode : JPG, PDF, TIFF " |
| 10 | Canon India Pvt. Ltd. | Annexure 9 : Main Technical MT.01 Item No. 1: Multi Function Device Sr. No. 30 | 55 | Annexure 9 : Main Technical MT.01 Item No. 1: Multi Function Device Sr. No. 30 | Certification: Energy Star/BIS, RoHS | BIS and RoHS | No Change |
| 11 | Canon India Pvt. Ltd. | Annexure 9 : Main Technical MT.01 Item No. 1: Multi Function Device Sr. No. 18 | 55 | Annexure 9 : Main Technical MT.01 Item No. 1: Multi Function Device Sr. No. 18 | Print Speed: 35 PPM or above | Requested to consider print speed as 33PPM and above on A4 | No Change |

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| 12 | Canon India Pvt. Ltd. | Annexure 9 : Main Technical MT.01 Item No. 1: Multi Function Device Sr. No. 32 | 55 | Annexure 9 : Main Technical MT.01 Item No. 1: Multi Function Device Sr. No. 32 | Port: USB 2.0/3.0 Gen1 | USB 2.0 | No Change |
| 13 | Canon India Pvt. Ltd. | Annexure 9 : Main Technical MT.01 Item No. 1: Multi Function Device Sr. No. 38 | 55 | Annexure 9 : Main Technical MT.01 Item No. 1: Multi Function Device Sr. No. 38 | Paper Handling: Industry Standard | 250 + 100 sheets paper input | No Change |
| 14 | Ace Brain Systems & Software Pvt. Ltd. | 1.48: Installation Process | 31 | 1.48.2 | Maximum Period for Delivery from the date of Purchase Order: 4 Weeks | Kindly extend to 8 Weeks, due to market conditions and chip shortages the delivery of product is delayed. | No Change |
| 15 | Ace Brain Systems & Software Pvt. Ltd. | 1.49: Payment Process | 34 | 1.49.3 | 100% payment will be made after satisfactory delivery, installation and commissioning thereof. | Kindly make it 90% against Delivery and Balance against installation. As installation can be delayed due to various reasons. | No Change |
| 16 | Pace Business Machines Pvt. Ltd | Annexure 9 : Main Technical MT.01 Item No. 1: Multi Function Device Sr. No. 16 | 55 | Annexure 9 : Main Technical MT.01 Item No. 1: Multi Function Device Sr. No. 16 | Duty Cycle : 80,000 or more | 50000/15000 | No Change |
| 17 | Pace Business Machines Pvt. Ltd | Annexure 9 : Main Technical MT.01 Item No. 1: Multi Function Device Sr. No. 18 | 55 | Annexure 9 : Main Technical MT.01 Item No. 1: Multi Function Device Sr. No. 18 | Print Speed : 35 PPM or above | 34/40 PPM | No Change |

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| 18 | Pace Business Machines Pvt. Ltd | Annexure 9 : Main Technical MT.01 Item No. 1: Multi Function Device Sr. No. 21 | 55 | Annexure 9 : Main Technical MT.01 Item No. 1: Multi Function Device Sr. No. 21 | Print Language : Post script and PCL | BR Script/PCL | Print Language: Post Script/PCL/UFR |
| 19 | Pace Business Machines Pvt. Ltd | Annexure 9 : Main Technical MT.01 Item No. 1: Multi Function Device Sr. No. 24 | 55 | Annexure 9 : Main Technical MT.01 Item No. 1: Multi Function Device Sr. No. 24 | Support file format for USB Direct Print : JPEG, PDF | Use Case | No Change |
| 20 | Pace Business Machines Pvt. Ltd | Annexure 9 : Main Technical MT.01 Item No. 1: Multi Function Device Sr. No. 31 | 55 | Annexure 9 : Main Technical MT.01 Item No. 1: Multi Function Device Sr. No. 31 | Memory : Minimum 512 MB or above | 128/1GB | No Change |
| 21 | Pace Business Machines Pvt. Ltd | Annexure 9 : Main Technical MT.01 Item No. 1: Multi Function Device Sr. No. 32 | 55 | Annexure 9 : Main Technical MT.01 Item No. 1: Multi Function Device Sr. No. 32 | Port: USB 2.0 / 3.0 Gen1 | Use Case for 3.0 | No Change |
| 22 | Pace Business Machines Pvt. Ltd | Annexure 9 : Main Technical MT.01 Item No. 1: Multi Function Device Sr. No. 36 | 55 | Annexure 9 : Main Technical MT.01 Item No. 1: Multi Function Device Sr. No. 36 | Multi-Purpose tray : 100 sheets | 1 or 50 Sheets | No Change |

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| 23 | Pace Business Machines Pvt. Ltd | Annexure 9 : Main Technical MT.01 Item No. 1: Multi Function Device Sr. No. 37 | 55 | Annexure 9 : Main Technical MT.01 Item No. 1: Multi Function Device Sr. No. 37 | Paper Output : 150 sheets | 120/150 | No Change |
| 24 | Pace Business Machines Pvt. Ltd | Annexure 9 : Main Technical MT.01 Item No. 1: Multi Function Device Sr. No. 40 | 56 | Annexure 9 : Main Technical MT.01 Item No. 1: Multi Function Device Sr. No. 40 | Warranty : 5 years on site Comprehensive Warranty with consumable and non- consumable except toner/Cartridge | 3 Years Onsite Warranty | No Change |
| 25 | Pace Business Machines Pvt. Ltd | Annexure 9 : Main Technical MT.01 Item No. 2: Laser Printer Sr. No. 15 | 57 | Annexure 9 : Main Technical MT.01 Item No. 2: Laser Printer Sr. No. 15 | Duty Cycle : 20,000 | 10000/15000 | No Change |
| 26 | Pace Business Machines Pvt. Ltd | Annexure 9 : Main Technical MT.01 Item No. 2: Laser Printer Sr. No. 17 | 57 | Annexure 9 : Main Technical MT.01 Item No. 2: Laser Printer Sr. No. 17 | Print Speed : 27 PPM or above | 30/34 PPM | No Change |
| 27 | Pace Business Machines Pvt. Ltd | Annexure 9 : Main Technical MT.01 Item No. 2: Laser Printer Sr. No. 19 | 57 | Annexure 9 : Main Technical MT.01 Item No. 2: Laser Printer Sr. No. 19 | Print Language: Post Script/PCL | BR Script/PCL | Print Language: Post Script/PCL/UFR |
| 28 | Pace Business Machines Pvt. Ltd | Annexure 9 : Main Technical MT.01 Item No. 2: Laser Printer Sr. No. 25 | 57 | Annexure 9 : Main Technical MT.01 Item No. 2: Laser Printer Sr. No. 25 | Memory : 64 MB or above | 32/64 | No Change |

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| 29 | Pace Business Machines Pvt. Ltd | Annexure 9 : Main Technical MT.01 Item No. 2: Laser Printer Sr. No. 26 | 58 | Annexure 9 : Main Technical MT.01 Item No. 2: Laser Printer Sr. No. 26 | Port: USB 2.0 / 3.0 Gen1 | USB 2.0 Use case | No Change |
| 30 | Pace Business Machines Pvt. Ltd | Annexure 9 : Main Technical MT.01 Item No. 2: Laser Printer Sr. No. 27 | 58 | Annexure 9 : Main Technical MT.01 Item No. 2: Laser Printer Sr. No. 27 | Connectivity Technology: Wired (Integrated Ethernet 10/100/1000) and Wireless (802.11 b/g/n) | 10/100 | Connectivity Technology: Wired (Integrated Ethernet 10/100) and Wireless (802.11 b/g/n) |
| 31 | Pace Business Machines Pvt. Ltd | Annexure 9 : Main Technical MT.01 Item No. 2: Laser Printer Sr. No. 29 | 58 | Annexure 9 : Main Technical MT.01 Item No. 2: Laser Printer Sr. No. 29 | Warranty : 5 years on site Comprehensive Warranty with consumable and non- consumable except toner/Cartridge | 3 Years | No Change |
| 32 | Brother International | Annexure 9 : Main Technical MT.01 Item No. 1 : Multi Function Device Sr. No. 14 | 54 | Annexure 9 : Main Technical MT.01 Item No. 1 : Multi Function Device Sr. No. 14 | Type : Single Cartridge having drum & toner | We request you to allow saperate drum and saperate toner technology so that we can participate | No Change |
| 33 | Brother International | Annexure 9 : Main Technical MT.01 Item No. 1 : Multi Function Device Sr. No. 16 | 55 | Annexure 9 : Main Technical MT.01 Item No. 1 : Multi Function Device Sr. No. 16 | Duty Cycle : 80,000 or more | We request you to make it 50000 or above so that we can participate | No Change |
| 34 | Brother International | Annexure 9 : Main Technical MT.01 Item No. 1 : Multi Function Device Sr. No. 21 | 55 | Annexure 9 : Main Technical MT.01 Item No. 1 : Multi Function Device Sr. No. 21 | Print Language : Post script and PCL | We request you to make this as Post Script /BR Script/PCL | Print Language: Post Script/PCL/UFR |

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| 35 | Brother International | Annexure 9 : Main Technical MT.01 Item No. 1 : Multi Function Device Sr. No. 32 | 55 | Annexure 9 : Main Technical MT.01 Item No. 1 : Multi Function Device Sr. No. 32 | Port: USB 2.0 / 3.0 Gen1 | We request you to make it 2.0 and above | No Change |
| 36 | Brother International | Annexure 9 : Main Technical MT.01 Item No. 1 : Multi Function Device Sr. No. 33 | 55 | Annexure 9 : Main Technical MT.01 Item No. 1 : Multi Function Device Sr. No. 33 | Connectivity Technology: Wired (Integrated Ethernet 10/100/1000) and Wireless (802.11 b/g/n) | We request you to make this as Wired (Integrated Ethernet 10/100) and Wireless (802.11 b/g/n) so that will be able to participate. | Connectivity Technology: Wired (Integrated Ethernet 10/100) and Wireless (802.11 b/g/n) |
| 37 | Brother International | Annexure 9 : Main Technical MT.01 Item No. 1 : Multi Function Device Sr. No. 36 | 55 | Annexure 9 : Main Technical MT.01 Item No. 1 : Multi Function Device Sr. No. 36 | Multi-Purpose tray : 100 sheets | We request you to set minimum 50 Sheets or above | No Change |
| 38 | Brother International | Annexure 9 : Main Technical MT.01 Item No. 1 : Multi Function Device Sr. No. 40 | 56 | Annexure 9 : Main Technical MT.01 Item No. 1 : Multi Function Device Sr. No. 40 | Warranty : 5 years on site Comprehensive Warranty with consumable and non- consumable except toner/Cartridge | 3 years on site Comprehensive Warranty with consumable and non- consumable except toner/Cartridge | No Change |
| 39 | Brother International | Annexure 9 : Main Technical MT.01 Item No. 2 : Laser Printer Sr. No. 15 | 57 | Annexure 9 : Main Technical MT.01 Item No. 2 : Laser Printer Sr. No. 15 | Duty Cycle : 20,000 | We request you to make it 15000 or above so that we can participate | No Change |

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| 40 | Brother International | Annexure 9 : Main Technical MT.01 Item No. 2 : Laser Printer Sr. No. 19 | 57 | Annexure 9 : Main Technical MT.01 Item No. 2 : Laser Printer Sr. No. 19 | Print Language : Post Script/PCL | We request you to make this as Post Script /BR Script/PCL | Print Language: Post Script/PCL/UFR |
| 41 | Brother International | Annexure 9 : Main Technical MT.01 Item No. 2 : Laser Printer Sr. No. 26 | 58 | Annexure 9 : Main Technical MT.01 Item No. 2 : Laser Printer Sr. No. 26 | Port: USB 2.0 / 3.0 Gen1 | We request you to make it 2.0 and above | No Change |
| 42 | Brother International | Annexure 9 : Main Technical MT.01 Item No. 2 : Laser Printer Sr. No. 27 | 58 | Annexure 9 : Main Technical MT.01 Item No. 2 : Laser Printer Sr. No. 27 | Connectivity Technology: Wired (Integrated Ethernet 10/100/1000) and Wireless (802.11 b/g/n) | We request you to make this as Wired (Integrated Ethernet 10/100) and Wireless (802.11 b/g/n) so that will be able to participate. | Connectivity Technology: Wired (Integrated Ethernet 10/100) and Wireless (802.11 b/g/n) |
| 43 | Brother International | Annexure 9 : Main Technical MT.01 Item No. 2 : Laser Printer Sr. No. 29 | 58 | Annexure 9 : Main Technical MT.01 Item No. 2 : Laser Printer Sr. No. 29 | Warranty : 5 years on site Comprehensive Warranty with consumable and non- consumable except toner/Cartridge | 3 years on site Comprehensive Warranty with consumable and non- consumable except toner/Cartridge | No Change |