

**GeM Bid No. GEM/2021/B/996764 dated 27-01-2021**

**High Court of Judicature at Bombay  
Corrigendum**

**Additional terms (As the selection parameters are not available on GeM portal)**

**Scope of the work:** The Bombay High Court is using Cisco WebEx (Agile User) for the video conferencing to conduct the cases. The Bombay High Court intends to purchase host licence for a period of one year licence from the selected bidder for supply of license cloud based video conferencing meeting solution for its principal seat, benches and district courts. The bidder shall be able to provide services at all locations for the period of one year. During this period, the e-patches/updates released by OEM from time to time should be available for the life cycle of the product. The vendor will download updates from the OEM site and provide it to all locations. The software must support all commonly used OEM supported Operating Systems including Microsoft Windows, MAC OS, Linux, Android, etc. The software shall seamlessly integrate with the existing Video Conferencing systems and Cisco WebEx (Agile User) of the courts in terms of conducting secure meetings onto the webex cloud. The courts should be extended with the 24x7 Problem Resolution Support through web, phone and Email. The selected bidder shall provide one set of User manual and the best security practices for the cloud based video conferencing solution /Meetings.

**Technical Specifications:**

<b>Sr. No.</b>	<b>Feature</b>	<b>Requirement</b>
1	Lobby	A feature to push/pull participants into/from the lobby
2	Waiting Room Facility	Provision to either allow participant to join meeting or allow them to wait in lobby/waiting room.
3	Mute / Unmute by Host	Yes
4	Personal Room	Yes with fixed separate URL for each host.
5	Chat with all	Provision to chat with selected participant in the active meeting.
6	Mute / Unmute by self	Yes
7	Search Participant	By Name
8	Search Lobby	By Name
9	Participant & Lobby List	By Name
10	Screen Sharing	Provision to allow authorized participant to share screen. Host/Co-host should have provision to disabled the shared screen at any point.
11	Mobile and Desktop APP for Android, IOS,	Yes

	WINDOWS	
12	Web based VC	Yes Should work on Mozilla, Chrome, Internet Explorer, Safari
13	IP based Connectivity	Provision to participate in the meeting through IP based Connectivity either through VC Codec or through VC software.
14	Compatibility	MAC, WINDOWS, LINUX (UBUNTU)
15	Participant Capacity	1000 users
16	Max Length of Call	Till the meeting end by host
17	Active Speaker View	Yes
18	Active Speaker and Thumbnail view	Yes
19	Grid View	Yes
20	Recording Facility	Yes
21	Period of Licence	One Year and renewable every year
22	Support	24x7 Online support and resolution

**General :-**

1. Licences shall be provided on the separate or existing domain desired by the High Court.
2. Video Conferencing application shall be cloud based, accessible through Internet
3. Video Conferencing meetings shall be 'end to end encrypted'.
4. The video conferencing application shall support multiple virtual meetings with all the enlisted features.
5. The video conferencing application shall have provision of recording meetings for each of the licence/host. There should be provision to store recording of meetings on the local storage.

**High Court of Judicature at Bombay]**

]

**Sd/-**

**Dated : 27<sup>th</sup> January 2021**

]

**Registrar General**