

Statement of Pre-Bid Queries received from the prospective bidder in respect of Tender Notice No.HIGH COURT/SERVERS & SWITCHES/474/2024 dated 10/12/2024

Meeting date 18/12/2024 (Through Video Conferencing)

Sr. No.	Name of the Company	Tender Section No.	Tender Page No.	Tender Clause No	Existing Clause details	Clarification Sought	Reply of the Committee
1	Ace Brain Systems & Software Pvt.Ltd.	Annexure – 3: Eligibility Criteria	39	Sr. No. 02	Self Certification for the successfully completed similar work of Supply, Testing, Installation, Commissioning and Maintenance of Servers & Switches from 2019 to 2024 (5 years) should be as per Annexure-1	Kindly consider the 522 qty server order dated 03 rd Jan 2019 for work experience. Additionally, we request you to please include orders for desktops, all-in-one PCs, and laptops from 2019 to 2024 (5 years) along with the servers	Experience for Server and KVM Switches only will be considered.
2	Ace Brain Systems & Software Pvt. Ltd.	1.48 – Installation Process	28	1.48.2	Maximum Period for Delivery from the date of Purchase order – 6 Weeks Maximum Period for installation from the date of Purchase Order including delivery period – 8 Weeks	Kindly amend delivery period 8 weeks & installation 10 weeks	No Change
3	Lauren Information Technologies Pvt. Ltd.	1.48 – Installation Process	28	1.48.2	Maximum Period for installation from the date of Purchase Order including delivery period – 8 Weeks	Maximum Period for Delivery from the date of Purchase order 12 to 14 Weeks	No Change
4	Lauren Information Technologies Pvt. Ltd.	Objective/Scope	15-16	1.23.4	The successful bidder shall ensure that in case of failure of Server-1, the services shall be resume from Server-2. The Operating System must be upstream first, optimized with less than 500 MB memory footprint to achieve better performance and must have a real-time Kernel to reduce the attach surface. The operating system should be lean out-of-the-box to be <0.5 GB in size on disk, security hardened with less than 250 packages and reboot in <20 second. The Operating System must support customization functions where needed to fit for purpose and support workload portability to other OS for avoidance of vendor lock-in.	Kindly Elaborate	No Change
5	Dell International Services India Pvt Ltd.	Schedule of Events	34	1.52	Last date and time of proposal submission.	Requesting extension of at least another 2 weeks' time considering the Long Holiday weeks in between worldwide.	No Change
6	Dell International Services India Pvt Ltd.	1.48 – Installation Process	28	1.48.2	Maximum Period for installation from the date of Purchase Order including delivery period – 8 Weeks	Please make it 10-12 Weeks considering the multi-location Delivery & Installation along with Back up restoration from the existing Server along with Rack & KVM on 400+ Locations.	No Change
7	Schneider Electric India	Specifications : 42U Server Rack	64	Sr. No. 12 : Castor	Rack should be Castor wheels 4 Nos. (i.e.2 front wheels with brake and 2 rear without brake) with adjustable levelers. The rack shall be not having External height >1991 mm including levelling legs and Castors.	Please accept to revise this clause as "Castor: Rack should be Castor wheels 4 Nos. with adjustable levelers. The rack shall be not having External height >1991 mm including levelling legs and Castors.	No Change

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8	PACE Business Machines Pvt. Ltd.	Annexure – 3: Eligibility Criteria	39	Sr. No.2	Item : The bidder (s) must be an IT solution provider capable of handling Supply, Installation, Commissioning and Maintenance of Servers & Switches *Self Certification for the successfully completed similar work of Supply, Testing, Installation, Commissioning and Maintenance of Servers & Switches from 2019 to 2024 (5 years) should be as per Annexure-1	Request you to please confirm whether total value of 50 Cr for multiple purchase orders shall be considered collectively from 2019-2024.	No Change
9	ATEN Advance Pvt. Ltd	1.48 – Installation Process	28	1.48.2	Maximum Period for installation from the date of Purchase Order including delivery period – 8 Weeks	Considering the 400 plus locations , we sincerely request you to consider 8 -10 Weeks for Delivery & Installation	No Change
10	ATEN Advance Pvt. Ltd	Schedule of Events	32	1.52	Last date and time of proposal submission.	Requesting extension of at least another 2-3 weeks time considering the Long Holiday weeks..	No Change
11	Millennium Automation Systems Ltd.	Annexure – 3: Eligibility Criteria	39	Sr. No. 02	Self Certification for the successfully completed similar work of Supply, Testing, Installation, Commissioning and Maintenance of Servers & Switches from 2019 to 2024 (5 years) should be as per Annexure-1	We would request you to kindly Relax/Ament the clause as mentioned below for larger participation present RFP clause is restricting us to participate in your RFP. Self Certification for the successfully completed similar work of Supply, Testing, Installation, Commissioning and Maintenance of IT/ IT& ITES/Telecom from 2019 to 2024 (5 years) should be as per Annexure-1. *Enclose relevant Documents like Purchase Order, Contract, etc., *Self Certification on the letterhead signed by the Authorised signatory in the prescribed format to be furnished by the bidder in compliance with this clause. The High Court reserves the right to seek additional supporting documents for the above Projects.	Experience for server and KVM Switches only will be considered.
12	Millennium Automation Systems Ltd.	Specifications : 15U Server Rack	54, 102	Sr. No. 8 : Powder Coating	Powder coat shall be Nano ceramic pre-treatment process using a zirconium coat. The Powder coating process shall be ROHS compliant. Powder coating thickness shall be 80 to 100 microns. Color Black	We are request you to amend clause for more competative. Powder coat shall be Pure Polyester process using a EC Dip coating.	No Change
13	Millennium Automation Systems Ltd.	Specifications : 42U Server Rack, 15U Server Rack	54, 65, 77, 103, 114, 125	Certification Item No. 1 Sr. No. 11 (Page No. 54, 103), Item No. 3 Sr. No. 20 (Page No. 65, 114) Item No. 5 Sr. No. 20 (Page No. 77, 125)	The rack shall be UL Certified and shall be from ISO9001:2008, ISO14001:2004, ISO 45001:2018 & ISO 50001:2018 Certified company and should have proper EHS Policy.	Kindly Delete this Certification This ISO Certification is related to Renewable Energy Source used in Manufacturing Plant, currently we are not using any Renewable Energy source. Hence this clause is OEM Specific.	No Change

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14	Graphic Trades Pvt.Ltd.	Schedule of Events	32	1.52	Last date and time of proposal submission.	Sir, Most of the OEMs are non-working during the last & first week of the year, therefore we request you to that the bid submission date may kindly be extended for at least 2 weeks from the current submission date.	No Change
15	Graphic Trades Pvt.Ltd.	Objective/Scope	15-16	1.23.1	The High Court of Judicature at Bombay invites a tender from a reputed manufacturers/suppliers for "The Supply, Testing, Installation, Commissioning and Maintenance of Servers and Switches at the High Court of Bombay and it's Benches at Nagpur and Aurangabad and District & Taluka Courts in the State of Maharashtra". These Servers and Switches will be used as a replacement of old Servers and Switches.	Sir, we request you to please clarify that whether the old Servers & switches have to be left at the respective courts or to be taken back to The High Court Bombay.	Old Servers and Switches have to be left at the respective Courts only
16	Graphic Trades Pvt.Ltd.	1.48 – Installation Process	28	1.48.2	Maximum Period for installation from the date of Purchase Order including delivery period – 8 Weeks	Sir, since it is multi location Delivery & Installation work, where Back up restoration from the existing Server along with Rack & KVM are also involved, hence we request you that the installation period may kindly be allowed as 12 weeks.	No Change
17	Graphic Trades Pvt.Ltd.	Annexure – 3: Eligibility Criteria	39	Sr. No. 02	Self Certification for the successfully completed similar work of Supply, Testing, Installation, Commissioning and Maintenance of Servers & Switches from 2019 to 2024 (5 years) should be as per Annexure-1	Sir, we have more than 50 crores worth experience in similar work of Supply, Testing, Installation, Commissioning and Maintenance of Servers, Switches & related projects. We request for a clarification that whether we need to submit the year wise summery report of such projects from 2019 to 2024 in a tabular format too.	No Change
18	Graphic Trades Pvt.Ltd.	Annexure – 3: Eligibility Criteria	40	Sr. No. 03	The bidder's average annual financial turnover during Financial years 2020-21, 2021-22 and 2022-2023 from sales and support services should not be less than the amount mentioned in Annexure 1 : Turnover	Sir, we would request you to kindly allow the Financial Years as follows:- The bidder's average annual financial turnover during any of the 3 Financial Years among 2020-21, 2021-22, 2022-23 and 2023-24.....	No Change
19	Graphic Trades Pvt.Ltd.	MAF	42	Manufacturer's Authorization Format for Front Line Bidder	Bidder to submit MAF in the above format only	Sir, most humbly we would like to inform you that different OEMs have their own approved format for issuing MAF, therefor we request you that OEM;s own format may also kindly be allowed	No Change
20	Graphic Trades Pvt.Ltd.	Annexure -5 Eligibility Criteria	44	Annexure -5	Bidder Annual Turnover	We request you that Financial Year 2023-24 may also kindly be allowed.	No Change

Date : 18th December 2024